

Research Project:

**Improving Crime Victim Assistance Programs to Support Victims Experiencing Crime
Abroad (with a focus on victims of violent crimes)**

A comparative study on the victim assistance programs of the U.S. and Canada for their citizens victimized abroad and for foreign citizens victimized in their countries.

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Canadian Resource Centre for Victims of Crime (CRCVC)

About Us:

- Open since 1993; A registered charitable organization since 2017
- All services are free and confidential. We are a national organization that helps victims and survivors of crime throughout Canada
- Values: courtesy, compassion and respect for victims' dignity and privacy
- We offer assistance and advocacy regardless of whether the perpetrator of the crime has been identified, apprehended, prosecuted or convicted
- We believe victims and survivors must be empowered to regain control of their lives
- Our office hours are 8:30 am to 4:30 pm EST, Monday to Friday
- Online Chat Service: www.crcvc.ca
- Texting Service: 613-208-0747
- Toll-free phone number: 1-877-232-2610
- Email: crcvc@crcvc.ca

Client Profile:

- All ages, genders, and cultures. LGBTQ+ friendly:
 - Families of homicide victims and manslaughter victims;
 - Victims of attempted murder;
 - Victims of partner assault and intimate partner violence;
 - Survivors of child abuse;
 - Survivors of sexual assault;
 - Victims in cases of unsolved, serious crime;
- Families and individuals affected by terrorism;
- Canadians victimized outside of the country;
- Victims of homophobic crimes;
- Victims of criminal harassment;
- Victims of assault;
- Victims of elder abuse; and
- Families of missing persons.

Services Offered by Our Agency:

- Assist victims to obtain needed services and resources: Free information & accompaniment (i.e. parole hearings) and liaison services;
- Deal with post-trial agencies such as Correctional Service of Canada and Parole Board Canada and/or financial benefits/compensation programs;
- Offer long-term emotional support;
- Advocate for victims' rights by presenting the interests and perspectives of victims of crime to Government, at all levels (i.e. safety, rights, recognition, financial assistance, legislation, etc.); and
- Provide resource materials to crime victims and service providers in Canada, including a free monthly newsletter
- National monthly "Loss to Violence" support group for family and loved ones of those lost to homicide

Purpose of the Project

This research project will examine the victim assistance programs in the United States and Canada. Specifically, the aid that is given to their own citizens, their citizens victimized abroad, as well as foreigners victimized within their own countries. It will look at the laws and regulations that governments have in place and that promise to provide assistance and support to these victims. It will also look into possible ways to finance such programs.

The victim assistance programs will be researched specifically for the following facets:

1. Immediate and practical medical support as well as interpretation services as well as emotional support;
2. Legal assistance and provision of system navigators;
3. Reimbursement of crime-related expenses (i.e. financial assistance); and
4. Bilateral cooperation of agencies in the two countries (where the person was victimized and their home country) to provide fulsome and continuous support, especially after repatriation or if travel is necessary between the two).

Section 1: Victim Assistance Programs in Canada and the United States

This report examines the laws and regulations that regulate and allow for the provision of victim assistance and their contents, in both Canada and the United States. In Canada, the statute for victims of crime is the Canadian Victims Bill of Rights (CVBR) (S.C. 2015, c. 13, s. 2), enacted on April 23, 2015. This Act gives Canadian victims the right to information (general information, investigation and proceedings, information about the offender or accused); protection (security, privacy, identity protection, testimonial aids); participation (views to be considered, victim impact statements, restitution orders, enforcement); and restitution (order and enforcement) (see Table 1). As for the United States, their victim rights legislation includes the Victims' Rights and Restitution Act (VRRRA) (42 U.S.C. 10607(c)) and the Crime Victims' Rights Act (CVRA) (18 U.S.C. § 3771). The VRRRA (1990) describes the services the federal government is required to provide to victims of federal crime. The CVRA (2004) sets forth the rights that a person has as a crime victim (see Table 1 for more information on both federal statutes).

This report also provides an overview of the agencies and organizations in charge of providing practical support and assistance to victims of crime in Canada and the United States, including community-based victim service organizations, police-based programs, and government facilitated assistance programs. Table 3 outlines the Canadian Criminal Injuries Compensation Programs, which vary depending on the province or territory. This summary table includes a number of facets, such as the province, the name of the program, whether the program includes secondary victims, time limits, interim awards, whether a police report is required, whether a reduction or denial is possible if the victim is culpable, maximum awards, types of coverage, and other eligibility requirements.

Table 4 is a comprehensive list of victim assistance programs across Canada, once again sorted by province and territory. This table includes the name of the program, organization, or department, as well as the contact information (address, city, postal code, and phone number). Included in this list of victim assistance programs are community-based, police-based, and government organizations. Canadian victims can be entitled to both restitution and compensation.

1.1 Canada

Victim services in Canada are a shared responsibility between the federal and provincial governments. There are many different types of victim services offered by governments, police services, courts, volunteers, non-governmental organizations and more. Victims are typically referred to local offices within their city, or the province in which the crime occurred. Victim Services offices offer an array of services including but not limited to providing information, assistance in writing and submitting victim impact statements, emotional support, court orientation, providing administrative help, and liaising with police, courts, crown, and corrections.

Restitution is when the court orders the offender to pay the victim for monetary losses due to bodily or psychological harm or damage to property caused by the crime. Restitution can be ordered in various ways in Canada, including:

- As a stand-alone order, given the additional sentence according to s.738 of the Criminal Code;
- As a condition of probation (s.732.1, 3.1a); or
- As a conditional sentence (s. 724.3, 2).

Criminal Injuries Compensation for victims of violent or personal crimes is administered by the provinces, according to their own rules and standards. This is the main type of financial assistance for victims after a crime occurs. This overview provides the information generally applicable to all provincial programs; however, some programs may offer more services and benefits than those listed here. Further details for each program can be found in Table 3. Each of the provincial programs is funded through either consolidated revenue of the province, surcharge revenue, general tax revenue, or a combination of these.

Eligibility Requirements

- Report to the police: generally, within 1 year (2 years for some provinces), but exceptions are made.
- Filing period: generally, within 1 year from the date of the crime (2 years for some provinces), but exceptions are made.
- Foreign citizen eligibility: citizens of foreign countries are eligible to apply for compensation.

Claimants

- Victims of violent or personal crimes.
- Dependents of homicide victims.

Procedures

- A claimant may obtain an application by contacting the program within the province where the crime occurred. The application should be sent directly to the program office. Decisions are generally made between 1 and 5 years after an application is made. Once a decision is made, compensation will be paid to the claimant in approximately 4 weeks.

Benefits and Award Limits

- The maximum award benefits range between 5,000 CAD and 25,000 CAD.
- Compensable costs:
 - Medical expenses;
 - Mental health expenses;
 - Lost wages for incapacitated or disabled victims;

- Lost support for dependents of victims;
- Funeral expenses;
- Rehabilitation for disabled victims; and
- Services to replace work in the home previously performed by the victim.
- Emergency awards: expedited compensation is offered for aged or terminally ill victims.

Table 5 outlines the Victim Assistance and Compensation Programs in the United States, sorted by state. Each state has a department or organization that victims can contact for general victim assistance and victim compensation, and the corresponding phone numbers are listed for each

1.2 United States of America

Each state in the United States, as well as the District of Columbia, the U.S. Virgin Islands, Guam, and Puerto Rico, operates a crime victim compensation program to provide financial assistance for victims of violent or personal crime. Each state administers its own program in accordance with its state statute. The U.S. Department of Justice provides supplemental Victims of Crime Act (VOCA) funding and technical support to the states. The following information is generally applicable to all state compensation programs. For information regarding specific programs, contact the programs directly.

Eligibility Requirements

- Report to the police. Usually within 72 hours; exceptions are made for a good cause.
- The filing period is generally one year; exceptions are made on a case-by-case basis.
- Victims of terrorist acts: Compensation is payable through the federal Antiterrorism Emergency Reserve for residents and non-residents who are injured or killed in acts of terrorism within the United States or for U.S. nationals, officers, and/or employees of the U.S. government who are injured or killed in acts of terrorism outside the United States. In addition, some state compensation programs provide benefits to victims of terrorism.

Claimants

The following parties are eligible for compensation in most states:

- Victims of crime
- Dependents of homicide victims
- Relatives of victims of crime
- Citizens of foreign countries

Procedures

The claimant must file an application with the compensation agency in the state where the crime occurred. Based on information submitted by the victim, the agency determines if the claimant is eligible and has suffered a financial loss. In most states, the victim can appeal the agency's decision to deny or reduce the amount of compensation.

Benefits and Award Limits

Maximum benefits available to victims from the state programs average about 25,000 USD, though a number of states have higher or lower maximums.

Compensable Costs

All states will cover the following:

- Medical expenses
- Mental health counselling
- Lost wages for disabled victims
- Lost support for dependent victims
- Funeral and burial expenses

In addition, many states cover the following:

- Travel for medical treatment
- Services to replace work previously performed by the victim
- Crime scene cleanup
- Moving expenses
- Essential medical personal property (i.e. prosthetic devices, glasses)
- Rehabilitation
- Attorney's fees

Emergency Awards

Some states provide emergency awards or expedite processing for victims faced with extraordinary financial needs.

Funding Sources

In the United States, the Crime Victims Fund is the major source of funding for victims of crime. This fund includes money from criminal fines, forfeited bail bonds, penalty fees, and special assessments collected by U.S. Attorney's Offices, U.S. Courts, and the Bureau of Prisons. This fund also includes donations. From this fund, \$10 million is used for the investigation and prosecution of child abuse cases. From the remaining fund, 48.5% is distributed to state compensation programs through the Office of Victims of Crime (OVC) formula grants. The OVC makes an annual grant from the Crime Victims Fund to each eligible crime victim compensation program. The money received will be 75% of the amount the state paid out in eligible victim compensation claims during the preceding fiscal year.

Section 2: Victim Assistance Programs of the U.S. and Canada to Serve Their Citizens Victimized Abroad

This report also examines the victim assistance programs in the United States and Canada and their capacity to serve their citizens victimized abroad. In Canada, the program that provides support services for citizens victimized abroad is called the Victims Fund for Canadians Victimized Abroad. It came into effect April 1, 2007, and is designed to provide financial assistance to Canadians who have been the victim of a serious violent crime in a foreign country (see Table 2). In the United States, there are three

programs that provide assistance to citizens victimized abroad: The Office of Overseas Citizens Services, the International Terrorism Victim Expense Reimbursement Program (ITVERP), and the Victim Reunification Travel Program. Each of these programs provides a different type of assistance to victims.

The Office of Overseas Citizens Services assists American citizens who become victims of crime while travelling, working, or residing abroad. The staff are available 24/7 for emergency assistance at embassies, consulates, and consular agencies. Services include financial assistance, replacement of travel documents, information to facilitate medical care, updates on the case, and more (see Table 2). The International Terrorism Victim Expense Reimbursement Program (ITVERP) provides financial assistance to American citizens and American government employees who suffered a direct physical or emotional injury from an act of international terrorism while outside of the United States. This program covers a number of expenses, including medical, mental health, property loss and repair, funeral and burial, and more (see Table 2). Lastly, the United States offers the Victim Reunification Travel Program. With support from the Office for Victims of Crime, the National Center for Missing and Exploited Children provides financial assistance to help left-behind parents in international child abduction cases through its Victim Reunification Travel Program.

While a separate law or regulation mandating that Canada and the United States provide support to citizens victimized abroad does not exist, the aforementioned statutes (the Canadian Victims Bill of Rights, the Victims' Rights and Restitution Act, and the Crime Victims' Rights Act) also apply to Canadian and American citizens victimized abroad.

Cross-border victims need practical assistance in a variety of areas, stemming from their unique circumstances, including:

- Language: these victims may not be able to communicate with local support services, including first responders and law enforcement, without translators.
- Travel: these victims may wish to return to their home country following an attack. They may face practical difficulties related to this; their passports may have been lost or destroyed in the attack, and/or they may require assistance with additional costs incurred, or with finding a flight.
- Distance: if and once these victims are home, they may require assistance communicating with authorities and support providers in the foreign jurisdiction.

2.1 Canada: The Victims Fund

The Victims Fund provides grants and contributions to support projects and activities that encourage the development of new approaches, promote access to justice, improve the capacity of service providers, foster the establishment of referral networks, and/or increase awareness of services available to victims of crime and their families. It is a core component of the Justice FVS, used to advance departmental policy priorities in the area of victims of crime; identify emerging areas of concern and practice, and advance shared objectives with respect to victim issues with other levels of government and non-governmental stakeholders. It is also one of the few ways the federal government can engage in victim services due to the constitutional division of powers (e.g. through the provision of Gs&Cs to victim serving agencies and individual victims of crime). The Fund does not provide criminal injuries compensation for victims of crime.

Applications for funding are accepted for the following:

- Child Advocacy Centres
 - The Child Advocacy Centres (CACs) Initiative provides funding to a limited number of victim-serving, non-governmental organizations (NGOs) whose programs and activities are aligned with the Victims Fund and Government of Canada priorities.
 - Funding is available for non-governmental organizations that wish to create or enhance a child advocacy centre. This funding cannot be provided to individuals. Certain funding streams are only open to existing CACs.
- Project Funding
 - Applications are accepted from the following:
 - not-for-profit agencies and organizations;
 - national, provincial, territorial, municipal, Indigenous, community or professional organizations, societies or associations;
 - educational institutions;
 - bands and tribal councils and self-governing First Nations who are working to provide services and assistance to victims of crime in Indigenous communities;
 - non-governmental organizations;
 - private-sector organizations sponsoring non-profit projects;
 - non-governmental international organizations, of which Canada is a member, that have a focus on victim advocacy, services, assistance or raising awareness about the impact of victimization.
- Attending Parole Board Hearings
 - Through the Victims Fund, victims of crime in Canada have the opportunity to attend Parole Board of Canada (PBC) hearings for the offender who harmed them. Victims can do so as observers or to present a victim statement.
 - Attending Parole Board of Canada hearings often involves travel and accommodation away from home. The Victims Fund offers financial assistance to registered victims who wish to attend hearings for the offender who harmed them in order to help victims participate more fully in the criminal justice system. Financial assistance is also available for a support person to accompany registered victims to Parole Board hearings or to provide child or dependent care to enable victims to attend hearings.
 - Victims who wish to attend a Parole Board of Canada hearing may receive travel funding assistance if they have:
 - Registered with the Correctional Service of Canada (CSC) or the Parole Board of Canada (PBC);
 - Applied to and been approved by PBC to attend a hearing of the offender who harmed them, either to observe or to present a victim statement; and
 - Attended the hearing.
 - A support person may also apply for travel funding assistance if they will be:
 - Travelling with a registered victim to a PBC hearing;
 - Attending a PBC hearing with a registered victim; providing child care in order

for a registered victim to attend a PBC hearing; and/or

- Providing dependent care in order for a registered victim to attend a PBC hearing.
- Canadians Victimized Abroad
 - Canadians who have been the victim of a serious violent crime in a foreign country may be eligible for financial assistance through the Victims Fund. As of April 1, 2007, financial assistance is available to individual Canadians who are victims of specified serious violent crimes in a foreign jurisdiction for serious situations of undue hardship where no other source of financial assistance is available.
 - Any Canadian may apply to the Victims Fund for financial assistance if they are:
 - The victim of a serious violent crime in a foreign jurisdiction;
 - A family member of a Canadian victim who is dead, ill or incapacitated due to their victimization in a foreign jurisdiction; or
 - In the case of a child, a parent or the person responsible for the care and support of the child.
- Host a Victims Week Event
 - Applications must clearly describe how the proposed activity will help support the objectives of the Victims Fund and the goals of Victims and Survivors of Crime Week.
 - It is recommended that all applicants read the Victims and Survivors of Crime Week Funding Guide and frequently asked questions before starting an application. Only applications that have been completed in full will be eligible for funding.
 - As funding is limited each year, not all eligible applications can be approved.
- Families of Missing and Murdered Indigenous Women or Girls
 - The Department of Justice Canada provides funding for initiatives that support families of missing and murdered Indigenous women and girls: Family Information Liaison Units and funding for community-based organizations that provide culturally-grounded grief and trauma support for families.
 - These initiatives are not part of the National Inquiry into Missing and Murdered Indigenous Women and Girls. The National Inquiry is independent of all levels of government.
- Measures to Enhance Criminal Justice System Responses to Adult Sexual Assault in Canada
 - The Government of Canada recognizes the unique challenges faced by adult complainants (victims and survivors) of sexual assault and has made funding available through the Victims Fund for projects that work towards improving their access to justice and enhancing their confidence in the criminal justice system.
 - The purpose is to fund projects that help to enhance the criminal justice system response to adult complainants of sexual assault, improve their access to justice and increase their confidence in the justice system.
- Victims and Survivors of Crime in Restorative Justice Processes
 - Seeking to further strengthen capacity to meet the needs of victims and survivors participating in restorative justice processes and to promote local or regional

partnerships, the Justice Canada Victims Fund invites partners to submit funding proposals that will undertake any of the following objectives:

- Develop or enhance partnerships between restorative justice agencies and victim-serving organizations through joint training, information sharing or awareness-raising events, or other means;
 - Develop tools and resources and/or deliver training for restorative justice practitioners that increase their capacity to work with victims and other stakeholders involved in restorative justice processes from a trauma-informed approach;
 - Identify and share promising practices in providing victim-centred or victim-focused restorative justice;
 - Evaluate the impact of restorative justice processes on victims; and
 - Undertake research on victim-centred or victim-focused restorative justice models.
- Assistance for Victims and Survivors of Crime with Disabilities
 - The purpose is to help address gaps where there is limited support and services, awareness-raising, or research to benefit victims and survivors of crime with disabilities.
 - The purpose of funding is to increase capacity where services already exist to support this vulnerable group; however, preference will be given to projects that help to address gaps.

2.2 The Victims Fund: Canadians Victimized Abroad

Background

Globalization and development in technologies led to a rapid increase in transnational crime that threatened the security of Canadians. Domestic means alone could not effectively deal with transnational criminal activities. The need for a coordinated international response required the Department of Justice to advance Canadian interests in the development of global anti-crime and terrorism measures and to assist other countries with domestic crime problems that can affect regional security and stability and the safety of Canadians at home and abroad.

There is a pressing policy gap with respect to Canadians that are victimized abroad. With multiple jurisdictions involved, these Canadians often report experiencing immense difficulty having their needs met and struggling to deal with officials who do not seem to know what to do with them. There has long been a need to close this gap, and the need is growing as Canadians travel today more than ever.

The needs of all victims are well-established in the literature as generally falling into five categories:

- 1) Respect and recognition;
- 2) Protection;
- 3) Support including information;
- 4) Access to justice; and
- 5) Compensation and restoration.

These needs are in addition to a critical immediate need category of emergency response. They are also

exacerbated, in a variety of specific ways, in cases where victims are subject to terrorism, acts of war, and mass violence. Victims also need protection from secondary victimization. Secondary victimization may occur if government officials or other support providers engage in behaviours or attitudes that are insensitive or “victim-blaming.”

Following interventions with a number of Canadians impacted by terrorism and mass violence outside of Canada, CRCVC voiced the need to develop specialized consular training to better serve crime victims and create a program at the federal level to provide financial assistance to Canadians who are victimized outside of Canada. On April 1, 2007, the Victims Fund was announced at the federal level (Victims Fund) to provide emergency financial assistance to individual Canadians who are victims of specified serious violent crimes in a foreign jurisdiction for emergency situations of undue hardship where no other source of financial assistance is available.

The participation of Justice officials in intergovernmental bodies in 2007-2008 expanded the capacity and knowledge base for criminal law policy development in Canada, articulated Canadian knowledge and values internationally, and served Canada’s global interests in preventing and suppressing crime while promoting the rule of law, human rights and sustainable development principles.

When a Canadian is victimized abroad, Canada helps to cover expenses where the victim has no other source of financial assistance. These expenses include travel expenses, medical and hospital expenses due to being victimized, funeral expenses if the crime resulted in the death of the victim, out-of-pocket expenses due to being a victim of crime. Any Canadian who is the victim of a serious violent crime in a foreign jurisdiction can apply to the federal Victims Fund. The support for victims abroad does not provide compensation costs, or expenses that may be covered by other federal or provincial programs.

In 2007-2008, significant enhancements to the Victims Fund were implemented, increasing the Fund from approximately 2M per year to 7.75M per year. The new resources complimented the broad, general objectives of the existing funds by providing resources for targeted activities and objectives, namely:

- Financial assistance to Canadians victimized abroad;
- Expanded support for registered victims to have a support person attend NPB hearing with them;
- Funding for increasing support for victims in northern community justice committees;
- Increased resources for provincial and territorial government partners to (a) increase services to under-served victims, (b) provide resources for victims to attend sentencing hearings to present a Victim Impact Statement, and (c) respond to the emergency needs of crime victims in the three territories.

In 2007-2008, the Department of Justice continued to work with the Federal-Provincial Territorial Working Group on Victims of Crime, the Victim Advisory Committee and other partners to identify and respond to existing and emerging victim issues. Through this work, the Department has been able to implement strategies to measure the effect of changes to the Criminal Code and Canada Evidence Act to facilitate the testimony of young and other vulnerable witnesses as well as the effectiveness of other victim-related Criminal Code provisions such as restitution, victim impact statements and victim surcharge. As such, the Department implemented two new programs in 2007–2008 to improve the experience of victims of crime:

- Northern Program to increase the capacity of victim service providers in the three Canadian territories. Under this program, salary dollars were provided for four new Crown Witness

Coordinators (CWCs) and a CWC training event was delivered.

- Victims of Crime Abroad Program provides training to consular officers and offices about victim issues, funding and support available through the Victims Fund. In 2007–08, four training sessions were delivered by the Policy Centre for Victim Issues (PCVI) to Foreign Affairs consular staff on new funding for Canadians victimized abroad.

Victims Fund recipients reported reduced financial hardship, increased willingness to participate in the criminal justice process, and an overall improved experience for victims of crime in the criminal justice process as a result of funding available.

Financing

The Victims Justice Fund (VJF) is composed of victim fine surcharges on Provincial Offences Act fines (but not parking tickets) and federal victim surcharges under the Criminal Code of Canada. Approximately \$44– \$50 million is collected annually in the VJF. Revenues from victim fine surcharges that are added to provincial offences fines represent approximately 90% of annual revenue into the VJF.

Legal Basis

The fund is made up of fine surcharges that offenders have to pay. Judges set out the amount of the fines under the authority of the Criminal Code of Canada and the Victims of Crime Act.

The Victims Assistance Fund is administered by the Victims Assistance Committee. The Committee is made up of three members who are appointed by the Minister of Justice for three-year terms. They review funding proposals and make recommendations to the Minister of Justice. The Minister makes the final decision on the disbursement of funds.

Eligibility

Canadians who have been the victim of a serious violent crime in a foreign country may be eligible for financial assistance through the Victims Fund. As of April 1, 2007, financial assistance is available to individual Canadians who are victims of specified serious violent crimes in a foreign jurisdiction for serious situations of undue hardship where no other source of financial assistance is available.

Who can apply for this funding?

Any Canadian may apply to the Victims Fund for financial assistance if they are:

- The victim of a serious violent crime in a foreign jurisdiction;
- A family member of a Canadian victim who is dead, ill or incapacitated due to their victimization in a foreign jurisdiction; or
- In the case of a child, a parent or the person responsible for the care and support of the child.

Financial Assistance

Financial assistance may be available in the case of the following serious violent crimes committed in a foreign jurisdiction:

- Homicide;

- Sexual assault;
- Aggravated assault; and
- Assault with serious personal violence, including against a child.

The Victims Fund may help cover the following expenses where the victim has no other source of financial assistance:

- Travel expenses to return to the country where the crime occurred in order to participate at the preliminary hearing and/or the trial or equivalent process;
- Travel expenses to return to the country where the crime occurred in order to participate at the preliminary hearing and/or trial if the host country is unwilling or unable to pay;
- Travel expenses for a support person to be with a Canadian victimized abroad, during the immediate aftermath of the crime;
- Expenses for a Canadian victim of crime to return to Canada.

The Victims Fund may help cover the following types of expenses where the victim has no other source of financial assistance:

- Hospital and medical expenses due to being victimized;
- Expenses to replace stolen official documents;
- Upon return to Canada, financial assistance for professional counselling;
- Funeral expenses if the crime resulted in the death of the victim (includes funeral home and burial costs, but does not include expenses for flowers, reception, etc.); and/or
- out-of-pocket expenses due to being a victim of a violent crime.

The Victims Fund does not cover:

- Expenses covered by the applicant's medical insurance or travel insurance;
- Lost wages;
- Compensation costs;
- Legal fees;
- Losses incurred due to the victim's own criminal behaviour; or,
- Expenses incurred for crimes that took place before April 1, 2007;
- Expenses that may be covered by other federal or provincial programs.

Please note, there is up to \$40,000 available for travel (for example, repatriation as well as travel for trials) and there is a \$10,000 limit available for health and counselling. Of the health component, there is a maximum of \$5000 allotted for counselling and \$5000 maximum for other health benefits, such as massage therapy and prescriptions related to the victimization.

How to Apply for Funding

- Step 1: Report the crime to the Canadian Embassy or Consulate

A Canadian who becomes a victim of a serious violent crime in a foreign jurisdiction should immediately attempt to report the crime to the local Canadian Embassy or Consulate. The primary concern of the Embassy or Consulate staff is the victim's personal and physical safety. Consular staff can assist with arranging help in a medical emergency; provide guidance on sources of information about local laws and

regulations; contact next of kin, where authorized, in the event of an accident or death; and request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death. Consular staff should notify the Victims Fund Manager that a victim may be applying for financial assistance.

- Step 2: Contact the local police

If possible, a Canadian victimized abroad should contact local police to report the incident and obtain immediate help with safety concerns. It is a good idea to request a copy of the police report. The police report serves a number of purposes. It may provide the victim with contact information, and it may be required for insurance purposes at a later date or for provincial compensation for criminal injuries. A copy of the police report, where available, should accompany the Application for Financial Assistance from the Victims Fund.

- Step 3: Apply to the Department of Justice for Financial Assistance

A Canadian victimized abroad may apply for funding by completing the Application Form online or via post or fax. Applications are reviewed for completeness and eligibility for funding. Decisions on the eligibility of an applicant and the amount of funding are made as soon as possible after a properly completed application is received. Applicants are advised by letter of the decision, including confirmation of the expenses that will be covered.

You may also apply by contacting the CRCVC.

2.3 Canadian Consular Services

Canada's emergency response is presently laid out in the Canadian Consular Services Charter (CCSC). It empowers Canadian officials to help overseas victims in a number of ways. Most relevantly, Canadian officials can:

- Provide a list of local doctors and hospitals;
- Provide advice and contact information for local police and medical services;
- Provide assistance in cases of missing persons;
- Contact relatives or friends;
- Transfer funds if urgent and if all other options have been exhausted;
- Provide assistance to repatriate remains;
- Provide a list of local lawyers; and
- Provide sources of information about local laws and regulations.

Further, in cases of large-scale emergency, officials may:

- Deploy expert teams;
- Help Canadians depart to the nearest safe haven on a cost-recovery basis;
- Liaise with families back in Canada; and
- Provide timely information and updates.

Accessing adequate medical treatment and support services can be very challenging, and is often dependent on the resources and infrastructure of the country that they are visiting. Canadians who find themselves searching for assistance can contact the closest [consular office](#). Foreign Affairs, Trade and Development Canada provides Canadians victimized abroad with a vast array of consular services, including lending support during natural disasters and medical emergencies. They are available to assist Canadians 24 hours a day, 7 days a week, through a network of more than 260 offices in 150 countries. This network includes embassies, consulates, high commissions and other government offices.

Consular services are provided to Canadians outside Canada by offices abroad. Each case is different, and the amount of consular services that they can provide depends on the situation. A natural conflict, political unrest, or the laws and regulations in other countries may dictate the extent to which they are able to help Canadian citizens. Consular officers will only get as involved as necessary, and there are limits to the help that they can provide. Individuals may have to pay for some of the services they require. Before a Canadian citizen travels, they should be sure to know how to find the Government of Canada consular office nearest to their destination and understand which services they can and cannot provide.

If Canadians need help while they are outside Canada, they can contact the nearest [Government of Canada office](#) or call the [Emergency Watch and Response Centre](#) directly at +1-613-996-8885 (call collect where available). Help is available 24 hours a day, 7 days a week.

In cases of emergency where a violent crime has occurred, consular service can:

- Provide you with contact information on local police and medical services;
- Help you find support to deal with the emotional, social, medical and legal consequences of a crime;
- Assist in contacting relatives or friends;
- Put you in contact with counselling services;
- Assist in meeting your basic safety needs;
- Engage with local authorities regarding a criminal investigation and the laying of charges;
- Inform you of your eligibility to apply for emergency financial assistance through the Victims Fund, administered by Justice Canada.

Upon returning to Canada, victims can contact victim services in the local community for access to referrals and other helpful information. Canadians may also have expenses that are related to their victimization abroad and should contact the Victims Fund to see if they are eligible.

If Canadians are assaulted or threatened abroad, they should report the assault immediately to the nearest [Canadian government office abroad](#) or contact the [Emergency Watch and Response Centre](#). They should also contact the local authorities and file a police report. If the individual is unable to go to the police immediately, they should record all of the details they can remember about the attack and the attacker. In cases of sexual assault, if possible, it's important to have photographs taken of the injuries. Additionally, they should preserve evidence of the attack (for example, not wash or brush their teeth until the local police or health officials tell them to do so). The police in some countries may be legally obligated to ask the victim if they want their attacker to be prosecuted. If a victim leaves some countries without filing an official complaint, they may be unable to do so after they return to Canada.

If the victim needs medical assistance or psychological support, they can ask their host or the concierge of the nearest hotel to direct them to the closest medical facility and, if possible, have photographs taken of their injuries. They should not assume that they are physically well and be sure to see a

healthcare professional (see the [Sickness or injury](#) page for further advice). As well, they should contact family and friends at home regularly to reassure them that they are all right, especially if they were unable to contact them immediately after the assault. To help cope with the trauma, they can discuss the incident with family, friends, or a professional.

If the offender is arrested, depending on the local judicial system, legal proceedings may take much longer than in Canada, and the victim may need a local lawyer. A list of [local lawyers](#) can be provided to the victim by a Canadian government office abroad.

Examples of Canadian Consular Services

Safety, security, and medical emergencies:

- They can
 - Give you a list of local doctors and hospitals;
 - Contact family or friends, with your consent, if you have had an accident or are held by police; and
 - Provide advice and guidance if a person is missing or if a child is abducted outside Canada.
- They cannot
 - Guarantee the safety and security of Canadians outside Canada; or
 - Take responsibility for a child outside Canada who has been abducted by a parent involved in a custody dispute.

Passports, immigration, permanent residence and visas:

- They can
 - Help you replace lost, stolen, damaged, or expired Canadian passports; and
 - Take applications for new Canadian passports and Canadian citizenship certificates.
- They cannot
 - Help Canadians outside Canada solve immigration-related problems, such as overstaying a visa or visa application;
 - Answer any questions or help with immigration to Canada or Canadian visa-related issues; or
 - Answer any questions about permanent residency.

Death abroad:

- They can
 - Ask Canadian police to notify the next of kin in case of death abroad; and
 - Help to find a funeral home abroad.
- They cannot
 - Pay for the burial, cremation, or repatriation of the remains of a deceased Canadian citizen; or
 - Translate official documents.

Legal and local law enforcement:

- They can
 - Give you a list of local lawyers;
 - Give you public sources of information on local laws and regulations;
 - Provide a range of services to Canadians detained abroad; and
 - Give you contact information for local police and medical services if you have been the victim of a robbery, sexual assault, or other violent act.
- They cannot
 - Post bail, pay legal fees, or pay medical expenses;
 - Give legal advice, get involved in private legal matters, or financial disputes;
 - Get a Canadian out of a foreign prison;
 - Investigate a crime or death abroad;
 - Interfere in an investigation;
 - Ask local authorities to give a Canadian special treatment or to exempt a Canadian from the due process of local law; or
 - Take fingerprints or obtain criminal record check

General services:

- They can
 - Give you a list of translators;
 - Provide notarial services (all services may not be available at all locations);
 - Help you with private money transfers; and
 - Help you to vote in Canadian elections.
- They cannot
 - Refund your hotel costs if a trip is delayed or cancelled; or
 - Help Canadians outside of Canada to find employment, or accept their mail, store their personal effects, or search for lost items

2.4 Services Offered to Canadians Victimized Abroad by the CRCVC

Information and Resources

- **Networks:** We are part of an international network that assists victims of crime, including terrorism and mass violence, thus we can very quickly get information posted on our website (within an hour of an incident) about where to get help following incidents abroad.
- **Social media:** We have a large following on Social media and can work with Global Affairs Canada to communicate with Canadians affected by such incidents. Victims reach out to us through Twitter, Instagram, Facebook and our live chat service.
- **Navigation:** We can help Canadians seek information from foreign officials and help them navigate criminal justice systems and participate in a foreign country, if possible/safe to do so.
- **Connections:** The CRCVC has working relationships with many of the victim-serving agencies across Canada and can help connect victims to such support services in their community when they return to Canada. Since violent victimization causes psychological trauma, it may affect victims for the rest of their lives and can lead to health problems. Many victims require long-term support counselling and advocacy.
- **Technology:** We use technology to facilitate communications with our clients whenever it is preferred (live chat and text line, videoconferencing, and teleconferencing).

Advocacy

- Long-term efforts: We often write letters to foreign officials to advocate for justice on behalf of the victims. CRCVC can help families pursue justice over the long-term (especially where there is no arrest and the case is unsolved) and the family feels they are part of a collectivity.
- Practical assistance: We write support letters for victims to assist them in accessing financial assistance for counselling and expenses.
- Intermediary: With consent, we often act as an intermediary for victims in their dealing with Justice Canada officials or others.

Support

- Practical assistance: We help connect victims to financial supports like DOJ's Emergency Fund for Canadians Victimized Abroad, and help them to complete application forms, which can be overwhelming and complex. We can also connect them to trauma counsellors in their community.
- Psychoeducational materials: We provide a number of information resources on our website that may be helpful to victims of violent crime in their healing/recovery (survivors of homicide, sexual assault, etc.).
- Long-term emotional support: We have a small staff team and don't experience a high turnover rate. Victims like consistency and relationships with the staff they've developed over time.

2.5 American Consular Services

Help for U.S. Citizen Victims of Crime

Some U.S. cities and communities offer programs to help residents who are victims of overseas crime, including:

- Sexual Assault counselling programs
- Shelter and counselling programs for battered persons
- Support groups and bereavement counselling for family members and friends of murder victims
- Diagnostic and treatment programs for child abuse victims
- Assistance for victims of drunk driving crashes

While all U.S. states provide victim compensation programs, only some states may offer benefits to residents who are victims of violent crime overseas.

Information about each state's compensation program and how to apply for benefits is available from the [National Association of Crime Victim Compensation Boards](#).

If you are the victim of a crime overseas

- Resources and contacts vary by country and type of crime. Review the country information page for information on resources in the country you are visiting.
- Contact the nearest U.S. embassy/consulate or the U.S. Department of State, Office of Overseas Citizens Services, at (888) 407-4747 (from the U.S. or Canada) or (202) 501-4444 (from overseas). Consular officers are available for emergency assistance 24 hours/day, 7 days/week.

Consular Assistance to U.S. Citizen Victims of Crime

When a U.S. citizen is victimized abroad, he or she may suffer from physical, emotional, or financial injuries. It can be more difficult for the victim because they may be in unfamiliar surroundings, and may not know the local language or customs. The United States has multiple departments that respond to the support needs of citizens victimized abroad, including: The Department of State, the Federal Bureau of Investigation Victim Services Division, the U.S. Attorney's Office, and the Department of Justice.

The Department of States' Bureau of Consular Affairs assists U.S. citizens who have been victimized abroad. They provide a number of services, administered by duty personnel.

- How They Can Help:
 - Replace a lost or stolen passport
 - Contact family, friends, or employers with written permission, in accordance with the Privacy Act of 1974
 - Provide information to facilitate access to appropriate medical care
 - Address emergency needs that arise as a result of the crime
 - Explain financial assistance options, such as assistance available to return to the United States
 - Provide information about local points of contact or organizations who discuss relevant host country laws and implementation of those laws
 - Share information about the status of your case in the local criminal justice process when applicable
 - Connect you to overseas and U.S.-based resources for victims of crime, if available
 - Provide a list of local lawyers who speak English
- They cannot:
 - Investigate crimes
 - Provide legal advice or represent you in court
 - Serve as official interpreters or translators
 - Pay legal, medical, or other expenses for you

The Federal Bureau of Investigation (FBI) Victim Services Division (VSD) can assist victims' support needs, in the immediate term (defined as one to four weeks), by:

- Explaining the process to the family;
- Meeting with victims;
- Coordinating medical evacuations;
- Coordinating autopsies and obtaining death certificates (if necessary);
- Arranging crisis intervention services if appropriate; and
- Facilitating investigative interviews with family members.

In the medium and long term, Victim Services Division (VSD) assistance includes:

- Identifying additional federal, state, and local victim resources;
- Providing appropriate intervention with employers and creditors;
- Providing case status updates;
- Arranging briefings with investigative officials; and
- Responding to inquiries from victims and families and providing updates on case developments.

The U.S. Attorney's Office provides help only if there is a domestic proceeding that relates to the victim. It can include:

- Information on court proceedings and case status;
- Referrals to counselling, medical and other social services;
- Court accompaniment;
- Special services for child victims, the elderly and handicapped victims;
- Crime victim's compensation claims assistance;
- Assistance with completing victim impact statements;
- Support for victims throughout court proceedings; and
- Assistance with restitution issues.

The Department of Justice Office of Justice for Victims of Overseas Terrorism (DOJ/OVT) is involved in advocating for victims' rights to obtain information and participate in foreign criminal proceedings. More relevant for purposes of victims' support needs, is that the DOJ/OVT may use a password-protected website to facilitate participation of victims and the provision of information. The use of websites to provide victims with information is considered useful internationally.

Across each of the aforementioned departments, the relevant services can be split into practical assistance, specialized medical care, specialized psychological care, and the provision of information. Many of these naturally overlap with emergency needs, since all of these support needs begin immediately.

Most of the services offered by the U.S. relate to practical support or the provision of information. The only medical-related supports offered are those that provide information to facilitate access to medical care and evacuations. In terms of psychological support, referrals to counselling can be made, but only by the U.S. Attorney's Office and only if there is a domestic proceeding relating to the specific victim.

2.6 Basis of National Support for Citizens Victimized Abroad: Canada and the U.S.

Canadian Charter of Rights and Freedoms (CCRF)

The CCRF sets out those rights and freedoms that Canadians believe are necessary in a free and democratic society. The Charter protects any person in Canada, whether they are a Canadian citizen, a permanent resident or a newcomer. There are some exceptions, for example, the Charter gives some rights only to Canadian citizens, such as the right to vote (section 3) and the right "to enter, remain in, and leave Canada" (section 6).

Section 12: Treatment or punishment:

- Everyone has the right not to be subjected to any cruel and unusual treatment or punishment.

Section 15(1): Equality before and under law and equal protection and benefit of law:

- Every individual is equal before and under the law and has the right to the equal protection and equal benefit of the law without discrimination and, in particular, without discrimination based on race, national or ethnic origin, colour, religion, sex, age, or mental/ physical disability.

Addressing the Needs of Canadians Victimized Abroad

The current Canadian legal and policy system is comprised of the following: The Canadian Consular Services Charter, the Canadians Victimized Abroad Fund, and the Justice for Victims of Terrorism Act.

Canada adheres to the Canadian Consular Services Charter (CCSC) in its determination of services offered to overseas victims. Many victims' needs are not covered by the CCSC. First, medical emergencies are dealt with by providing a list of local doctors and hospitals in facilitation of urgent care, however the CCSC does not speak to psychological trauma and mental health emergencies. The CCSC does not mention the ability to assist with local documents, nor does it mention the transition between medical emergency services and long-term care. Second, victims receive limited assistance in terms of flying home. The CCSC notes that they *may* help Canadians depart to the nearest safe haven on a cost-recovery basis. This means that consular officials are under no obligation to assist victims with getting home, and it also means that victims will have to pay for any travel themselves. Finally, none of the services referenced in the CCSC impose an obligation on government to assist. The CCSC only dictates services that consular officials *may* or *can* provide, and those that they cannot.

The United States Constitution

The Constitution does distinguish in some respects between the rights of citizens and noncitizens: the right not to be discriminatorily denied the vote and the right to run for federal elective office are expressly restricted to citizens. All other rights, however, are written without such a limitation. The Fifth and Fourteenth Amendment due process and equal protection guarantees extend to all "persons."

The First Amendment provides several rights protections: to express ideas through speech and the press, to assemble or gather with a group to protest or for other reasons, and to ask the government to fix problems. It also protects the right to religious beliefs and practices. It prevents the government from creating or favoring a religion.

Canada and the U.S.

In 1985, the United Nations proclaimed the Declaration on the Human Rights of Individuals Who Are Not Nationals of the Country in Which They Live. The Declaration was designed to ensure that the fundamental human rights provided in the International Covenants on Human Rights would also be guaranteed to non-citizens. The Covenants are legally binding documents, which require each state that has ratified them to protect certain human rights for all individuals within its territory and subject to its jurisdiction. The Declaration serves as a guide for states as they design and implement laws to protect human rights.

Articles 5 – 10 of the Declaration on the Human Rights of Individuals Who Are Not Nationals of the Country in Which They Live sets out the rights of non-citizens (*referred to as "aliens" in the Declaration*):

Aliens must receive the same treatment as nationals of the country in which they live with regard to the following rights:

- The right to life and security of the person, including freedom from arbitrary arrest or detention;

- Protection against arbitrary or unlawful interference with privacy, family, home or correspondence;
- Equality before the courts, including the free assistance of an interpreter;
- The right to choose a spouse, to marry, and to found a family;
- Freedom of thought, opinion, conscience and religion;
- The right to retain language, culture and tradition; and
- The right to transfer money abroad.

The following rights must be granted to aliens so long as they do not interfere with national security, public safety, public order, public health or morals or the rights and freedoms of others:

- The right to leave the country;
- The right to freedom of expression;
- The right to peaceful assembly;
- The right to own property individually or in association with others;
- Liberty of movement and freedom to choose their place of residence within the borders of the country; and
- The right of spouse and minor or dependent children to join a lawful alien, as provided by national law.

Aliens lawfully residing in the country must be granted the following rights so long as they observe the country's laws and respect the customs and traditions of the people:

- The right to safe and healthy working conditions, fair wages, and equal pay for equal work;
- The right to join trade union; and
- The right to social services, health care, education, and social security.

The following additional rights of aliens are particularly enumerated in the Declaration:

- Protection from torture or cruel, inhuman, or degrading punishment;
- Freedom from being subjected to medical or scientific experimentation without the alien's free consent;
- Protection against arbitrary or unlawful expulsion from the country;
- The right to defend oneself from expulsion, except where compelling reasons of national security require otherwise;
- Protection from being arbitrarily deprived of lawfully acquired assets; and
- The right to communicate at any time with the consulate or diplomatic mission of the country of which he or she is a national.

2.7 Legal Basis for Canadian and U.S. Consular Services

Canada

The Government of Canada's ability and success in resolving consular cases are constrained, in many instances, by the laws and regulations of other countries as well as by the quality of service and level of

cooperation offered by persons and organizations outside the Government of Canada.

Canada's consular services program has two roles:

- To provide Canadians with the knowledge they need to make informed and responsible decisions before travelling abroad, including timely and accurate advice on safety and security, health conditions, entry requirements and other important travel issues.
- To provide assistance to Canadians abroad, ranging from routine services, such as issuing new passports and sharing information on local laws and regulations, to managing distress situations, such as child abductions and medical emergencies.

A number of vital elements, including international conventions and agreements and Canadian laws and regulations, provide a framework for the development and delivery of Canadian consular services while supporting the efforts of consular officers abroad.

For example:

- The Vienna Convention on Consular Relations is a multilateral treaty that codifies consular rights and obligations and is the cornerstone of consular relations. The treaty makes it possible for Canada to assist its nationals abroad while respecting the sovereignty of other countries.
- The Hague Convention on the Civil Aspects of International Child Abduction seeks to “protect children internationally from the harmful effects of their wrongful removal or retention and to establish procedures to ensure their prompt return to the State of their habitual residence, as well as to secure protection for rights of access.”
- In certain circumstances, the International Transfer of Offenders Act enables Canadians convicted abroad to serve their sentences in Canada, pursuant to a treaty or administrative arrangement between Canada and the sentencing country. In all cases, such transfers require the consent of the sentencing country, of Canada, and of the sentenced person.
- The Privacy Act requires consular officers to protect personal information they collect from Canadians and to use and disclose it judiciously in the delivery of consular services. The act allows Canadians to exercise their right of access to their personal information, while upholding the government’s commitment to openness, transparency and accountability.

Canada and the United States

The Vienna Convention on Consular Relations is a Treaty signed by both Canada and the United States. It outlines a number of consular functions that both countries are obliged to adhere to.

Consular functions consist of:

- a. **Protecting in the receiving State the interests of the sending State and of its nationals, both individuals and bodies corporate, within the limits permitted by international law;**
- b. Furthering the development of commercial, economic, cultural and scientific relations between the sending State and the receiving State and otherwise promoting friendly relations between

- them in accordance with the provisions of the present Convention;
- c. Ascertaining by all lawful means conditions and developments in the commercial, economic, cultural and scientific life of the receiving State, reporting thereon to the Government of the sending State and giving information to persons interested;
 - d. Issuing passports and travel documents to nationals of the sending State, and visas or appropriate documents to persons wishing to travel to the sending State;
 - e. **Helping and assisting nationals, both individuals and bodies corporate of the sending State;**
 - f. Acting as notary and civil registrar and in capacities of a similar kind, and performing certain functions of an administrative nature, provided that there is nothing contrary thereto in the laws and regulations of the receiving State;
 - g. Safeguarding the interests of nationals, both individuals and bodies corporate, of the sending State in cases of succession mortis causa in the territory of the receiving State, in accordance with the laws and regulations of the receiving State;
 - h. Safeguarding, within the limits imposed by the laws and regulations of the receiving State, the interests of minors and other persons lacking full capacity who are nationals of the sending State, particularly where any guardianship or trusteeship is required with respect to such persons;
 - i. Subject to the practices and procedures obtaining in the receiving State, representing or arranging appropriate representation for nationals of the sending State before the tribunals and other authorities of the receiving State, for the purpose of obtaining, in accordance with the laws and regulations of the receiving State, provisional measures for the preservation of the rights and interests of these nationals, where, because of absence or any other reason, such nationals are unable at the proper time to assume the defence of their rights and interests;
 - j. Transmitting judicial and extrajudicial documents or executing letters rogatory or commissions to take evidence for the courts of the sending State in accordance with international agreements in force or, in the absence of such international agreements, in any other manner compatible with the laws and regulations of the receiving State;
 - k. Exercising rights of supervision and inspection provided for in the laws and regulations of the sending State in respect of vessels having the nationality of the sending State, and of aircraft registered in that State, and in respect of their crews;
 - l. Extending assistance to vessels and aircraft mentioned in sub-paragraph (k) of this Article and to their crews, taking statements regarding the voyage of a vessel, examining and stamping the ship's papers, and, without prejudice to the powers of the authorities of the receiving State, conducting investigations into any incidents which occurred during the voyage, and settling disputes of any kind between the master, the officers and the seamen in so far as this may be authorized by the laws and regulations of the sending State;
 - m. Performing any other functions entrusted to a consular post by the sending State which are not prohibited by the laws and regulations of the receiving State or to which no objection is taken by the receiving State or which are referred to in the international agreements in force between the sending State and the receiving State.

2.8 Scope and Efficacy of the Support Provided: Citizens Victimized Abroad vs. At Home

Victim's needs do not follow a specific or consistent timeline. Victims' enter and exit phases post-victimization on individual timelines. Short term needs (up to nine months, crisis response stage) include emotional support, medical assistance, protection from media intrusion, and access to legal advice. Victims face intermediate needs (up to 18 months or longer) which include continued information/updates from the authorities, physical rehabilitation, consideration of cultural/spiritual needs, protection from media intrusion, and access to legal advice. In addition to the short term and intermediate needs, victims also experience long term needs (2+ years onwards) which include information about criminal justice system processes, advocacy from NGOs, specialized mental health care, and empowering victims by connecting them with others who have suffered the same trauma and giving them an opportunity to give back to others.

Victims' needs are compounded and they tend to differ depending on the context of the victimization. Assistance for Canadians victimized abroad, is mainly designed to support and offer assistance in emergency situations and to address short-term needs. Victims are provided with access to funds to assist with travel expenses, hospital and medical expenses, funeral expenses, etc. Support is accessible where no other source of financial assistance is available. When individuals are victimized abroad, this may cause additional complications. If a victim requires specialized medical care immediately, there are risks that the jurisdiction in which the victimization occurred have either lower-than-acceptable standards or extortionate costs.

Victims at home are supported on a more long-term basis. Local victim services are available to help victims of crime with applying to provincial funding programs, providing emotional support, referrals and advocacy. Provincial programs are in place to help victims of crime access counselling services, practical assistance expenses (basic necessities), and support required for serious injuries.

The needs of victims generally fall into five categories:

1. Respect and recognition;
2. Protection;
3. Support including information;
4. Access to justice; and
5. Compensation and restoration.

The needs of victims of crime further develop when there is risk or potential for re-victimization to occur. Re-victimization happens when the offender(s) target the victim again. There are not only healing measures in place after victimization, but it is imperative to consider providing protection and proactive provision in the process. Additionally, victims need protection from secondary victimization. Secondary victimization occurs when a victim of crime is further victimized by the systems put in place to protect and assist them. This can happen if government officials or other supportive providers engage in behaviors that are insensitive or "victim blaming".

Do Consular Services and Victim Service Organizations Cooperate?

Although the United Nations has established and promoted the basic crime victim rights individuals should have if victimized overseas, implementation of these rights is left to the discretion of individual

countries. Therefore, services for victims of crimes differ dramatically from country to country and are shaped by a variety of cultural, social, and economic variables.

Overall, more victim assistance resources are available in Europe, Asia, and Latin America than in other regions. In many nations, services for victims of crime either are limited or do not exist at all. The notion of a victim advocate who can provide basic victim assistance to a U.S. citizen abroad, such as crisis intervention, referrals, counseling, court accompaniment, financial assistance, safety planning, advocacy, or case management, is typically rare. Additionally, in most countries, victim compensation programs, legal assistance, specialized police involvement, and other resources might not be available to foreign visitors. As previously mentioned, consular services typically provide short-term assistance, and it is usually the responsibility of the victim to seek local victim services once they have returned home. This is not to say, however, that cooperation between consular services and victim services organizations is non-existent. Rather, the unfortunate reality is that many victim services in Canada and the United States put the onus on victims themselves to seek and obtain assistance.

Section 3: Victim Assistance Programs of the U.S. and Canada to Serve Foreigners in Their Countries

Finally, this report examines the victim assistance programs in Canada and the United States that serve foreign citizens victimized in their countries. Similar to the instance of Canadians and American citizens victimized abroad, there is no separate law or regulation mandating that Canada and the United States provide support to foreign citizens victimized in their countries. However, many of the programs and services offered to Canadian and American citizens also provide service to foreign victims while residing or travelling in the respective countries.

As previously mentioned, Table 3 outlines the Canadian Criminal Injuries Compensation Programs, which vary depending on each province and territory. While not all provinces and territories offer financial assistance to foreign victims, Table 6 outlines those that do: British Columbia, Saskatchewan, Manitoba, Ontario (with exceptions), Quebec, Prince Edward Island, Nova Scotia, New Brunswick, and Northwest Territories. In other words, each province and territory that has a compensation program for victims of crime also offer their services to foreign citizens who are victimized in Canada. As well, all Canadian victim services – the majority of which can be found listed in Table 4 – can serve foreign citizens who are victimized while visiting, working, or living in their jurisdictions. Similarly, in the United States, many of the programs and services listed in Table 5 can assist foreign citizens victimized within each state’s jurisdiction.

Section 4: Case Examples

The Canadian Resource Centre for Victims of Crime (CRCVC) is approached by crime victims who are at varying points of their journey as a victim abroad. Many times, the CRCVC will liaise with Consular Services and/or police units, but this is not always the case. Some victims will wait for several years after the initial victimization when they realize they may need a much more fulsome array of services and support, over and above whatever was provided by the Government of Canada. It is also possible, and not unusual, for victims to not receive (or request) Government assistance, for example in cases where they were able to return home to Canada without assistance.

To ensure anonymity, the CRCVC has used the initials of the victims involved.

Case Example #1: NC

NC's partner was one of the 24 Canadians murdered in the September 11, World Trade Center attacks while on a business trip to New York City. NC suffered from undiagnosed PTSD in the years after the attack. The effects of the attack had many ramifications for NC, including:

- Leaving their career as a world-travelling flight attendant for a major Canadian airline
- A constant struggle to access reimbursement for fees incurred for counselling and therapy
- Continually being passed between the US and Canadian Governments, while not receiving full or appropriate care from either state
- Mounting legal fees after hiring lawyers to represent them in their fight for compensation. (It is important to note that US citizens received pro bono legal support)
- More legal fees were incurred to pay for an expensive written agreement that was needed to prevent the Government of Canada from taxing their compensation claim. (US citizens were offered two years of tax breaks)

NC became a CRCVC client in 2004, three years after the attack, and is still an active client seventeen years later, in 2021.

The relationship grew as CRCVC actively advocated for and alongside NC. Thanks to NC's bravery and their story, the CRCVC was instrumental in the creation of the Victims Fund for Canadians Victimized Abroad. However, since this new fund was only created in 2007, it only applies to Canadians victimized abroad after April 1, 2007.

The CRCVC was able to secure the costs of NC's travel and accommodations to the US to attend the trials of those accused of killing NC's partner and the 2,763 people in and around the World Trade Centre at the time of the attack.

With NC and other victims in mind, the CRCVC applied and received funding through the Department of Justice Canada's Victims Fund for Victims and Survivors of Crime Week (2018) to launch a monthly "Loss to Violence" support group for family and loved ones who have lost someone to homicide in Ottawa, Ontario, Canada (home of CRCVC national headquarters).

Due to increased demand and the COVID-19 pandemic, the CRCVC moved the monthly support groups to a virtual platform. This created an opportunity for survivors of homicide across Canada to attend the meeting. On November 18th, 2021 the CRCVC launched its national virtual Loss to Violence support group, with funding from the Department of Justice Canada's Victims Fund for Victims and Survivors of Crime Week (2021).

Case Example #2: EZ

EZ's parent was murdered in the September 11th attacks on the World Trade Centre in New York City, when EZ was just a youth.

Today, EZ suffers from substance abuse and addiction issues, as well as severe PTSD and anxiety. To cope, EZ accesses counselling and addiction rehabilitation services using their own financial resources.

Since the September 11 attacks happened in 2001, and the Victims Fund for Canadians Victimized Abroad was not created until 2007, EZ was not able to access the Fund.

The CRCVC intervened and successfully advocated for EZ to be retroactively reimbursed. Furthermore, EZ can access more funding if further mental health supports are required.

EZ was initially awarded 5,000 CAD for counselling and was granted further exceptions due to CRCVC's continued discussions with that office.

The CRCVC is still in touch with this victim as we continue to forward receipts from EZ's psychological counselling to the Fund office for reimbursement.

Case Example #3: AS

In 2019, while on a visit to the Middle East, AS, unfortunately, fell prey to an ill-intentioned pair of individuals. These individuals promised AS help with the buying and selling of multiple vehicles. Instead, AS became a victim of financial fraud whereby AS lost close to 400,000 CAD, of which the majority was bank loans and family finances.

On top of this massive monetary loss, AS also suffered overwhelming psychological and emotional injuries.

Due to AS' victimization being outside of Canada and because financial compensation programs for victims of crime in Canada are designed for violent crime and not available to victims who've suffered losses as a result of financial crimes, AS was also not eligible for any financial aid program, including the Victims Fund for Canadians Victimized Abroad.

After being contacted by AS, the CRCVC began to advocate with the Victims Fund Manager at Canada's Department of Justice. This advocacy resulted in a 5,000 CAD award to compensate AS for much-needed psychological counselling.

Furthermore, the CRCVC has been liaising with Global Affairs Canada with the Consular Case Management Officer for the Middle East and Turkey to try to get some answers regarding the criminal case back in the Middle East.

The Canadian government is unable to intervene and hold the perpetrators accountable in any way. Whatever is being done, is being done in Egypt. As the victim is back in Canada and elderly, it is very hard to get any straightforward answers; AS is not very familiar with the justice system in the Middle East and it is difficult to know even where to begin. The nine-hour time difference between that country and AS' home in Canada further complicates matters.

With the help of the Consular Case Management Officer, which the CRCVC liaises with, they were able to get in touch with the Embassy of Canada in that country and discuss possible courses of action.

Since both the victim and CRCVC had exhausted all avenues to follow up, the consulate was able to raise AS' case via a diplomatic note through the Egyptian Ministry of Foreign Affairs, requesting an update on the outcome of the legal case from Egyptian authorities.

The CRCVC wrote a letter on behalf of AS, alongside the court case file reference number and date of the court verdict issuance in English which was translated into Arabic letter done up too.

The victim, and the victim's adult child, continually request updates directly from Egypt, through the Embassy there. Unfortunately, there has not been any forward movement.

The CRCVC also brought up this issue (via advocacy through a letter) to the Minister of Seniors at the time, the Honourable Deb Schulte. The correspondence was brought to the attention of the Minister and was also forwarded to the Honourable David Lametti, Minister of Justice and Attorney General of Canada as it fell within his purview as well.

The Minister of Justice responded personally to CRCVC correspondence indicating it had been shared with the appropriate departmental officials, and that they have taken note of the CRCVC recommendation for enhanced and inclusive financial assistance for Canadians victimized abroad.

The CRCVC is still in touch with this victim and continues to forward receipts from AS' psychological counselling to the Fund office for reimbursement.

Case Example #4: MR

MR's child was gruesomely murdered in Taiwan. Their body was dismembered and various limbs were burned, while some were thrown in a creek. MR had originally said they were missing but they were able to identify them weeks later when an arm was found in a creek.

MR was put in touch with a consular services case manager who was able to help coordinate with the repatriation of the remains. This manager knew of the CRCVC and therefore contacted the CRCVC directly.

The CRCVC then took over and was able to apply for the Victims Fund for Canadians Victimized Abroad. MR does not have a computer, is elderly with limited physical ability and therefore sent the CRCVC all the receipts incurred via post. The CRCVC organized and sent the receipts to the Fund for reimbursement. This also meant liaising and coordinating with MR and the Fund workers to set up an auto-deposit for the money. The CRCVC was also able to compile a list of counsellors close to MR's residence.

In total, MR received reimbursement for the repatriation costs, 2,500 CAD for funeral expenses and 5,000 CAD for psychological counselling.

Case Example #5: SB

SB was victimized in 2015 in Honduras, barely surviving a brutally violent physical attack.

The CRCVC worked with SB for a couple of years to help gain access to various services and advocate on SB's behalf.

Since SB was victimized abroad, the CRCVC assisted with the application for the Fund.

Sensing an imbalance, the CRCVC also advocated for broader policy changes, that would allow for more discretionary funding for therapies. The current allotment is 10,000 CAD which barely covers what is necessary for SB to start the recovery journey that not only required intense medical attention in Honduras but to this day requires treatment.

Given the violent nature of the victimization, SB requires ongoing medical treatment and psychological counselling. These forms of treatment are nonnegotiable; SB must continue with them, to try to live a normal life.

The victimization has been very costly over the last few years and there are still many medical-related expenses that have not been reimbursed. Along with the number of medical conditions, SB is presently facing, SB's health is progressively worsening.

SB has recently been diagnosed with further ailments and they have a direct link to the victimization experience in Honduras. The recent official diagnosis of delayed chronic PTSD as well as systemic lupus erythematosus has continued to worsen the financial burden and will continue to exacerbate the stress associated with the financial cost of the crime, as well as SB's anxiety in general. This just further underlines the need for strengthened support.

To date, the CRCVC has helped in finding SB's specialized medical treatments, advocating for better insurance coverage as a Canadian Army veteran which would allow SB to get more coverage for medical bills related to the victimization as well as specially delivered meals, as well as help with finding a service dog to improve SB's quality of life.

Case Example #6: DW

DW's sibling was savagely murdered in Los Angeles in 1979. It was an unsolved case for decades. The perpetrator was finally found in the early 2000s, with Preliminary and Jury trials taking place in 2010, in Los Angeles.

DW and their ageing, blind parent needed financial assistance to be able to attend these trials. The Fund only covered offences that were committed after April 1, 2007.

The CRCVC advocated for over two years to various levels of government, including the Minister of Justice at that time, the Ministry of the Attorney General of Ontario as well as the Fund office. The CRCVC was finally successful in receiving 50,000 CAD for DW to reimburse and cover travel expenses.

Section 5: Tables and Appendices

5.1: Table 1

Victim Assistance Programs: Laws and Regulations for Victims of Crime				
Country	Name of Law/Regulation	Date Enacted	Description	Eligibility
Canada	Canadian Victims Bill of Rights (CVBR)	04/23/2015	<p>S.C. 2015, c. 13, s. 2</p> <p>Victims have rights to information (general information, investigation and proceedings, information about the offender or accused); protection (security, privacy, identity protection, testimonial aids); participation (views to be considered, victim impact statement, restitution order, enforcement); and restitution (restitution order, enforcement).</p>	<p>All Canadian citizens who have been victimized by crime.</p> <p>An Act for the Recognition of Victims' Rights. Victim is defined as an individual who has suffered physical or emotional harm, property damage or economic loss as the result of the commission or alleged commission of an offence.</p> <p>Any of the following individuals may exercise a victim's right under this Act if the victim is dead or incapable of acting on their own behalf:</p> <ul style="list-style-type: none"> (a) The victim's spouse or the individual who was at the time of the victim's death their spouse; (b) The individual who is or was at the time of the victim's death, cohabiting with them in a conjugal relationship, having so cohabited for a period of at least one year;

				<ul style="list-style-type: none"> (c) A relative or dependent of the victim; (d) An individual who has in law or fact custody, or is responsible for the care or support, of the victim; (e) An individual who has in law or fact custody, or is responsible for the care or support, of a dependent of the victim.
United States	Crime Victims' Rights Act (CVRA)	10/30/2004	<p>18 U.S.C. § 3771</p> <p>The Act grants victims the following rights:</p> <ol style="list-style-type: none"> 1. The right to be reasonably protected from the accused. 2. The right to reasonable, accurate, and timely notice of any public court. 3. The right not to be excluded from any such public court proceeding, unless the court, after receiving clear and convincing evidence, determines that testimony by the victim would be materially altered if the victim heard other testimony at that proceeding. 4. The right to be reasonably heard at any public proceeding in the district court involving release, plea, sentencing, or any parole hearing. 5. The reasonable right to confer with the attorney for the Government in the case. 	All American citizens who have been victimized by crime.

			<ol style="list-style-type: none"> 6. The right to full and timely restitution as provided in law. 7. The right to proceedings free from unreasonable delay. 8. The right to be treated with fairness and with respect for the victim's dignity and privacy. 9. The right to be informed in a timely manner of any plea bargain or deferred prosecution agreement. 10. The right to be informed of the rights under this section and the services described in section 503(c) of the Victims' Rights and Restitution Act of 1990 and provided contact information for the Office of the Victims' Rights Ombudsman of the Department of Justice. 	
United States	Victims' Rights and Restitution Act	1990	<p>42 U.S.C. 10607(c)</p> <p>This Act describes the services the federal government is required to provide to victims of federal crime. Under the Victims' Rights and Restitution Act (VRRRA), some of the services victims are entitled to include:</p> <ul style="list-style-type: none"> ● To be informed of the place where they may receive medical and social services; ● To be informed of public and private programs available for counselling, treatment, and other support services; 	All American citizens who have been victimized by crime.

			<ul style="list-style-type: none"> ● To receive reasonable protection from a suspected offender and persons acting in concert with or at the behest of the suspected offender; ● To know the status of the investigation of the crime, to the extent it is inappropriate and will not interfere with the investigation; and ● To have personal property being held for evidentiary purposes maintained in good condition and returned as soon as it is no longer needed for evidentiary purposes. <p>Under the VRRRA, a crime victim is a person who has suffered direct physical, emotional, or pecuniary (financial) harm as a result of a crime. If a crime victim is under 18 years of age, incompetent, incapacitated, or deceased, services should be provided to one of the following representatives of the victim (in order of preference): a spouse, legal guardian, parent, child, sibling, another family member, or another person designated by the court. More than one victim representative can be identified and provided with services depending on the circumstances. Under no circumstances shall a person culpable (responsible) for the crime be treated as a representative of a victim.</p>	
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5.2: Table 2

Victim Assistance Programs: Support Services for Citizens Victimized Abroad				
Country	Name of Program	Date Enacted	Services Available	Eligibility
Canada	Victims Fund: Canadians Victimized Abroad	04/01/2007	<p>Canadians who have been the victim of a serious violent crime in a foreign country may be eligible for financial assistance through the Victims Fund. The program covers expenses such as travel expenses to return to the country where the crime occurred to participate in the court process; travel expenses for a support person to be with a Canadian victimized abroad during the immediate aftermath of the crime; and expenses for a Canadian victim of a crime to return to Canada.</p> <p>Eligible Expenses</p> <p>The following expenses are eligible if they are not already covered by the victim's/applicant's employment, medical or travel insurance, funds raised through crowd-sourcing or another type of campaign, or if they are not covered by victim services or the compensation scheme in the country where the crime took place. This list is not exhaustive.</p> <p>Non-Medical Expenses:</p> <ul style="list-style-type: none"> ● The return of the body of a Canadian deceased as a result of being the victim of a homicide in another country; ● Travel expenses (economy airfare/bus/train) for a Canadian victim of crime to return to 	Any Canadian may apply to the Victims Fund for financial assistance if he or she is the victim of a serious violent crime in a foreign jurisdiction; a family member of a Canadian victim who is dead, ill, or incapacitated due to their victimization in a foreign jurisdiction; or, in the case of a child, a parent or the person responsible for the care and support of the child.

			<p>Canada, including expenses incurred to change tickets already purchased at the time of the victimization;</p> <ul style="list-style-type: none"> • Travel expenses (economy airfare/bus/train, accommodation, meals, based on Government of Canada rates) for one support person to be with a Canadian victimized abroad, during the immediate aftermath of the crime, up to a maximum of 60 days; • Travel expenses (economy airfare/bus/train, accommodation, meals, based on Government of Canada rates) for a victim to return to the country where the crime occurred in order to participate at the preliminary hearing and/or trial of the accused, if the host country is unwilling or unable to pay the full amount, up to a total maximum of 60 days. Requests for the reimbursement of these costs must be accompanied by official documentation/notice of the hearing and/or trial date(s); • Travel expenses (economy airfare/bus/train, accommodation, meals, based on Government of Canada rates) of one support person to be with a Canadian victimized abroad who is returning to the country where the crime occurred in order to participate at the preliminary hearing and/or trial of the accused, up to a maximum of 60 days. Requests for the reimbursement of these costs must be accompanied by official 	
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			<p>documentation/notice of the hearing and/or trial date(s);</p> <ul style="list-style-type: none"> • Out-of-pocket expenses directly linked to the aftermath of the victimization (such as taxi fares to travel to the police station or the Canadian embassy or consulate and long distance phone call immediately following the crime); • Expenses to replace stolen official documents needed to return to Canada, such as a passport; • Expenses related to the payment of a consular fee; • Expenses related to the translation of the police reports, medical reports and/or court documents into English or French; and • Expenses related to obtaining a statutory declaration, where the victim was unable to report the crime to police and consular affairs. <p>Medical-Related Expenses:</p> <ul style="list-style-type: none"> • Hospital, medical (including medevac, prescriptions and other treatments determined necessary by a physician) or counselling (psychologist, psychiatrist or psychotherapist) expenses incurred in the country where the crime took place that are a direct result of the victimization; • Financial assistance for professional counselling or therapy (with a registered psychologist or psychotherapist, a psychiatrist or otherwise recommended by a physician), 	
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			<p>up to a total maximum of \$5,000 over a period not exceeding five years following the incident;</p> <ul style="list-style-type: none"> ● Financial assistance for professional counselling or therapy for minor or dependent children of an adult victim (with a registered psychologist or psychotherapist, a psychiatrist or otherwise recommended by a physician), up to a total maximum of \$1,000 over a period not exceeding one year following the incident, where the child was exposed to the offence (such as witnessing, hearing or experiencing the aftermath of domestic violence against one of their parents while abroad); ● Medical or dental costs directly related to the commission of the crime that are not covered by private or public health insurance and required in accordance with a physician's note (such as dental repairs for broken teeth, replacement of broken glasses, or a wheelchair destroyed during the commission of the crime); ● Prescriptions in Canada that are directly linked to the impact of the offence (such as the "morning after pill", prescriptions to prevent sexually transmitted infections, and anti-anxiety or pain medication) with a physician's note setting out the direct link to the offence, for a maximum of six months; ● Funeral expenses to a maximum of \$2,500, where not otherwise covered. 	
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			<p>Ineligible Expenses</p> <p>The following expenses are not covered under the Victims Fund:</p> <ul style="list-style-type: none"> ● Expenses covered by the victim's/ applicant's employment, medical and/or travel insurance, or any other source of funding; ● Expenses covered by the country where the crime took place; ● Expenses covered by the province or territory of residence upon return to Canada; ● Lost wages; ● Compensation costs (indemnity payments to cover anticipated future losses of income, or to compensate for material, physical or psychological losses due to the criminal victimization); ● Ransoms (money or any other valuable consideration paid or promised to secure the release of an individual or item held in captivity); ● Bribes (money or any other valuable consideration given or promised with a view to corrupting the behaviour of a person, such as a public official, etc.); ● Legal fees; ● Hospital, medical and dental expenses not otherwise provided for in subsection 3.2; ● Chiropractic, massage, or other alternative medicinal approaches (such as yoga), unless prescribed by a medical practitioner and clearly linked to the criminal victimization; <p>and</p>	
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			<ul style="list-style-type: none"> Expenses incurred for crimes that took place before April 1, 2007. 	
United States	Office of Overseas Citizens Services	05/29/1993	<p>This office can replace a lost or stolen passport; contact family, friends, or employers with written permission; provide information to facilitate access to appropriate medical care; address emergency needs that arise as a result of the crime; explain financial assistance options, such as assistance available to return to the United States; provide information about local points of contact or organizations who discuss relevant host country laws and implementation of those laws; share information about the status of your case in the local criminal justice process when applicable; connect you to overseas and U.S. based resources for victims of crime, if available; and provide a list of local lawyers who speak English.</p> <p>They cannot investigate crimes, provide legal advice or represent you in court, serve as official interpreters or translators, or pay legal, medical, or other expenses for you.</p>	Committed to assisting American citizens who become victims of crime while traveling, working, or residing abroad. Staff are available for emergency assistance 24/7 at embassies, consulates, and consular agencies and in Washington D.C. To contact the Office of Overseas Citizens Services, call 888-407-4747 (from the U.S. or Canada) or 202-501-4444 (from overseas). Resources and contacts vary by country and type of crime.
United States	International Terrorism Victim Expense Reimbursement Program (ITVERP)	10/06/2006	<p>ITVERP Expense Reimbursement Categories and Limits:</p> <ul style="list-style-type: none"> Medical expenses (including dental and rehabilitation costs) – Up to \$50,000 Mental health (including those incurred by victims determined to be incompetent incapacitated, or are deceased as well as certain family members/minors) – up to \$5000 for up to 12 months 	ITVERP is a program that provides financial reimbursement for qualifying expenses to qualified U.S. citizens and U.S. government employees who suffered direct physical or emotional injury from an act of international terrorism while outside the United States.

			<ul style="list-style-type: none"> • Property loss, repair, or replacement (e.g., crime scene cleanup and the replacement of personal property that is lost, destroyed, or held as evidence) – up to \$10,000 • Funeral and burial – up to \$25,000 • Miscellaneous (e.g., temporary lodging, local transportation, telephone costs, emergency travel) – up to \$15,000 <p>Types of Expenses that are not covered include:</p> <ul style="list-style-type: none"> • Attorneys’ fees and other legal expenses; • Lost wages or loss of support; • Payments for pain and suffering; • The loss of a partner or one’s enjoyment in life. <p>Types of expenses that are not eligible and are referred to as collateral sources:</p> <ul style="list-style-type: none"> • Workers’ compensation payments; • Insurance benefits; • Medicare or Medicaid payments; • Restitution; • Military or veterans’ benefits of a compensatory nature; • Other state, federal, and international compensation programs; • Defense Base Act insurance payments 	<p>There are three main requirements for this program:</p> <ol style="list-style-type: none"> 1. Terrorist incident occurred outside the United States 2. U.S. citizenship or employee of the U.S. government 3. Expenses directly related to the terrorist incident <p>Generally, an applicant must submit copies of receipts to have their expenses reimbursed when their ITVERP application is submitted. If you do not have receipts, you may submit an itemized list of expenses certifying and attesting that original receipts are unavailable and that what is listed in the application is true and correct to the best of the applicant’s knowledge.</p>
United States	Victim Reunification Travel Program	1984	The National Center for Missing and Exploited Children, with support from OVC, provides funds to help left-behind parents in international child abduction cases through its Victim Reunification	N/A

			Travel Program. For assistance contact them at 800-843-5678.	
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5.3: Table 3

Canadian Criminal Injuries Compensation Programs: Provincial Comparison

Alberta

(780) 427-7217

[Victims of Crime
Act](#)

Starting June 26, 2020, the Victims of Crime Financial Benefits Program is no longer accepting applications – they will accept an application if the victim has suffered a severe brain injury or if a victim was paralyzed as a result of the crime.

Emergency Crime Victim Assistance Program:

- Provides financial assistance immediately following a violent crime to assist with expenses related to safety and security-related losses, damages, or requirements
- The event must have occurred at home
- To be eligible, the victim must have filed a police report and apply within 45 days from the day of the offence occurred
- The Emergency Crime Victim Assistance Program provides financial assistance for:
 - Out of Pocket Safety and Security Expenses – up to \$500
 - Emergency Accommodation – up to 3 nights' accommodation at \$200/night or a maximum of \$600
 - Medical Aid Repair/Replacement – up to \$1,000

Victims of Crime Counselling Program:

- Victims may access immediate short term supports to assist them in dealing with the psychological impacts they have experienced related to specified Criminal Code offences
- To be eligible, the victim must have filed a police report and apply within 45 days from the day
- The Victims of Crime Counselling Program provides trauma-related crisis counselling for up to \$1,000 for an individual and \$4,000 for a family group for homicide victims, victims of violent crime, attempted murder, or a serious violent offense resulting in acute psychological trauma

Court Attendance Expense Reimbursement

- Provides for reasonable expenses for attending specified court dates not related to being subpoenaed as a witness
- Limited scope for sexual assault victims, families of homicide victims, and in some cases a support person may be approved
- Only for giving a Victim Impact State or to attend sentencing
- If unable to pay upfront, arrangements can be made by contacting ACPS 14 days before a court date
- Applicants must apply within 6 months after the date of attendance
- If the travel is <25 km, victims may only be eligible for parking – receipt required

*Alberta
continued.*

- If the travel is >25 km, accommodation, meals (per diem), and travel –must be reasonable/economical

For applications submitted before June 26, 2020:

- To get any kind of funding, victims MUST have filed a police report
- No funding whatsoever for crime scene cleanup
- Applicants must fill out an injury application
- Victims with emotional/physical/psychological injuries are based on the severity of the injury
- For any compensation, the victim MUST include a medical report form from a hospital, Doctor, or Counsellor. The injury must be a direct result of the crime
- Victims of homicide can be awarded a death benefit, however, the individual who paid for the funeral must provide the service with all receipts from the funeral. Reimbursement for that can be up to \$12,500
- No funding for relocation
- Will fund travel, but only if the crime was committed in the province of Alberta
- 2-year time limit from the time of the crime to make a claim
- Compensation may be reduced, or denied if the victim is culpable
- Additionally, the Victims Fund may help cover the following types of expenses where the victim has no other source of financial assistance, up to a maximum of \$5,000:
 - Hospital and medical expenses due to being victimized
 - Expenses to replace stolen official documents
 - Upon return to Canada, financial assistance for professional counselling
 - Funeral expenses if the crime resulted in the death of the victim
 - Out-of-pocket expenses due to being a victim of a violent crime abroad
- MVAC's maximum combined payment for all victims of one accident is \$200,000. If there is more than one claimant to an accident, and the total value of all claims exceeds \$200,000, then each claimant will receive a proportional share of the \$200,000 maximum
- The program only provides compensation for personal injuries and some medical benefits; property damage is not covered

Criteria for eligibility for financial benefits:

- Victim of an eligible offence
- The crime happened in Alberta
- Crime reported within a reasonable time to the police
- Cooperated with the investigation

<p><i>Alberta continued.</i></p>	<ul style="list-style-type: none"> ● An application must be received within 2 years of the crime ● Offences involving motor vehicle incidents are not eligible for financial or death benefits except where the vehicle was intentionally used as a weapon ● One does not have to wait for a charge or conviction to apply for benefits ● The applicant for financial benefits must provide all the information required by the Director respecting the injuries, the circumstances under which the injuries were acquired, and the nature of the injuries and must authorize the Director to acquire that information ● The severity of the injury will be considered when determining the financial compensation amount ● If a victim is less than 18 years old, a parent or guardian can apply for financial benefits on behalf of the victim ● Can be paid in lump sums or installments
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<p>British Columbia</p> <p>(604) 660-3888</p> <p>Victims of Crime Act</p> <p><i>British Columbia continued.</i></p>	<p>The Crime Victim Assistance Program assists victims, immediate family members, and some witnesses in coping with the effects of violent crime</p> <ul style="list-style-type: none"> ● It provides financial benefits to help offset financial losses and assist in recovery ● Crimes must have happened in British Columbia to get any kind of funding ● A police report is not required, but co-operation is required from victims – exceptions may be considered ● Crime scene cleanup up to \$2,500 ● The victim travel fund provides funding to a max of \$3,000 per family/victim to help attend and participate in justice-related proceedings. (Eligible expenses may include meals, accommodation, and the most economical form of travel, and must be at least 100km one way) ● CVAP also provides a maximum of \$3,000 per family for justice-related travel in the case of a fatality. The family member must travel at least 100km to be eligible. ● Provides counselling for victims and their immediate family members who need to recover from the psychological injury caused by the crime ● 1-year time limit from the time of the crime to make a claim. Time limits do not apply to sexual offences. The time limit for minor applicants of non-sexual offences is until their 20th birthday ● Up to \$5,000 to cover funeral service, burial, cremation, or related ceremony ● Bereavement leave to cover the cost of lost wages ● Relocation funding is available up to the maximum of \$7,000 ● Benefits may be reduced, or denied if the victim is culpable ● Counselling expenses (coverage for victims up to 48 one hour sessions and an additional 24 sessions to support through legal proceedings) ● Medical services or expenses (all expenses covered as long as they are deemed necessary and reasonable) ● Dental expenses (all expenses covered as long as they are deemed necessary and reasonable) ● Prescription drug expenses (all expenses covered as long as they are deemed necessary and reasonable) ● Protective measures, services, or expenses up to \$3,000 for security devices or personal protection courses ● Transportation allowance up to \$200/month – transportation expenses to access benefits where services are not available locally ● Repair or replacement of damaged personal property such as eyeglasses, disability aids, or clothing up to \$150 ● Child care services up to \$800/month ● Homemaker services or expenses up to \$400/month ● Personal care expenses up to \$1,600/month ● Home modification expenses for victims who acquired a disability as a result of the crime - all necessary and reasonable expenses covered
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*British Columbia
continued.*

- Home maintenance expenses for victims who acquired a disability - up to \$100/month
- Moving expenses \$2,000 – where a move is required due to a disability
- Vehicle modification expenses for victims who acquired a disability (provided as long as deemed economically reasonable)
- Maintenance for a child born as a result of a sexual assault \$300/month until the child is 19 or until the child is 23 if they are in school
- Crime scene cleanup is a benefit available for victims, immediate family members, and witnesses
- The program does not cover compensation for pain and suffering, property-related offences, injury or loss from motor-vehicle accidents, injury or loss from work-related incidents covered by workers' compensation
- Do not have to wait for charges to be laid or for the offender to be convicted

<p>Manitoba</p> <p>1-866-484-2846</p> <p>Victims of Crime Act</p> <p><i>Manitoba continued.</i></p>	<ul style="list-style-type: none"> ● In total, the maximum amount of compensation available to victims is \$100,000 ● If the homicide occurred in the province of Manitoba, and the victim was from another province, victim services would help fund the cost of sending the body of the deceased back to their family. (Depending on the type of crime) ● Counselling services up to a maximum of \$2,000, or \$4,000 depending on if the counsellor or psychiatrist recommends that the victim have further counselling ● Family members of deceased victims may receive financial assistance/services for: <ul style="list-style-type: none"> ○ Counselling services up to \$2,000 per family member ○ Travel and accommodation if they need to leave the community to receive counselling or to attend the family member's funeral ○ Bereavement leave a maximum of \$94/day, but calculated at 55% of income lost; up to a maximum of 5 days ● Eligible if injured or hurt in a crime, personally witnessed a crime, someone in your family who died in a crime, crime was reported to the police as soon as it happened, you apply within one year of the crime ● The program does not cover crime if it did not happen in Manitoba, victim or witness has a serious criminal record (applicant has a prescribed offence), victim's death caused by a motor vehicle incident ● Does not cover injury or loss from motor vehicle accidents, injuries or loss from employment if eligible for Workers Compensation Board Coverage, pain and suffering, lost or stolen personal property including money ● The program only covers physical or emotional injury, does not cover damaged or stolen property/belongings ● The crime must be reported to the police ● Application forms must be returned to the Compensation for Victims of Crime office or Victim Services in the area within one year of the crime ● Program staff will consider other money one may get from anyone else because of the injury or death ● The amount of the claim may be reduced if the victim is entitled to benefits from another source or convicted of two or more crimes within the past five years <p>Benefits for Direct Victims:</p> <ul style="list-style-type: none"> ● Loss of wages or income ● Funeral coverage up to a maximum of \$5,400 ● Medical Services, medical equipment/ supplies, prescription drugs, dental services ● Relocation is possible if the Police indicate that the victim's life is in danger – this would be done by the police and prosecutions ● Loss of wages or income
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<p><i>Manitoba continued.</i></p>	<ul style="list-style-type: none"> ● Rehabilitation, retraining (expenses for education and training courses or programs to improve skills) – provided if a victim cannot return to previous employment due to injuries and needs vocational rehabilitation to find comparable work with a comparable wage ● Compensation for belongings that got damaged during the crime (clothing worn at the time of the incident or medical equipment damaged at the time of the incident – stolen or lost belongings are not covered) ● Travel and accommodation expenses if victims need to leave the community to receive services because of injuries from the crime ● Attendants for personal care and/or household jobs ● Changes to homes or vehicles are needed because of disability caused by the crime. ● Child support for a child born as a result of a crime ● Funding for professional crime scene cleanup – does not cover any extensive work such as damage to property
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<p>New Brunswick</p> <p>(506) 457-7228</p> <p>Victims of Crime Act</p> <p><i>New Brunswick continued.</i></p>	<ul style="list-style-type: none"> ● For any compensation, the crime or offence has to have had taken place in the province of New Brunswick ● The offence was reported to the police and the victim must have cooperated during the investigation and prosecution ● Reduction, or denial of funding if the victim is culpable ● Up to \$2,000 for trauma counselling, possibly more if counsellor/therapist recommends that victim needs more ● Crime scene cleanup paid for and done by the police service ● \$300 for miscellaneous things such as; added security, locks changed, etc. ● Funding for a secondary victim is available ● The overall maximum amount of compensation available is \$10,000. These eligible expense categories include: <ul style="list-style-type: none"> ○ Funeral Expenses up to \$8,000 ○ Dental Expenses up to \$1,000 ○ Pain and Suffering up to \$1,000 ○ Medical Expenses up to \$800 ○ Physiotherapy Expenses up to \$600 ○ Medication Expenses up to \$300 ○ Eye Wear Expenses up to \$300 ○ Child Care Expenses up to \$200 ○ Relocation expenses up to \$800 ○ Transportation Expenses up to \$300 ● Applications must also be received within one year of the commission of the offence unless a sexual offence, in which case the victim has one year from the date they disclose the crime to the police ● Compensation paid in lump sums ● Pain and suffering may be compensated up to \$1,000 ● if the victim is under 19 years of age, or unable to apply, a parent or guardian may apply on their behalf ● The Compensation for Victims of Crime program provides financial compensation, to any person who has suffered financial loss, or pain and suffering as a direct result of personal injuries sustained as a result of certain criminal acts ● The program's purpose is to meet critical expenses that are a direct result of victimization and assist victims of crime in restoring and maintaining their quality of life <p>Eligible applicants for compensation include:</p> <ul style="list-style-type: none"> ○ Direct victims of crime who have reached the age of majority (19 years) ○ Direct victims of crime who are between the ages of 16-19 years old, living independently, or wishing to access services without the consent of their parent/guardian
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| | <ul style="list-style-type: none">○ Parents or guardians acting on behalf of child victims or physically/mentally disabled victims○ Adults applying on behalf of individuals killed as a result of a crime. In such cases, applicants must be principally incurring eligible expenses related to the deceased (e.g. next of kin, executor) |
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<p>Newfoundland and Labrador</p> <p>(709) 729-7970</p> <p>Victims of Crime Act</p> <p><i>Newfoundland and Labrador continued.</i></p>	<p><u>No specific compensation program for Victims of Crime.</u></p> <p>The financial assessment will take into account a variety of factors such as:</p> <ol style="list-style-type: none"> 1. Employment-related expenses you or your spouse may have such as transportation and childcare 2. Liquid assets- as long as your liquid assets do not exceed \$3000 (for one person) or \$5500 (for 2 or more people), you may be eligible for financial assistance 3. If it is determined that your basic living requirements are greater than or equal to your income, you are eligible for financial assistance <ul style="list-style-type: none"> ● Monthly basic income support benefits: for things such as rent/mortgage, fuel supplement, cost of living allowance \$ 150 (Coastal Labrador Only) ● Housekeeping services: up to \$239 for those who are relatives and \$298 for non-relatives providing this service, ● Child care: up to \$400 for the first child and \$200 for each additional child ● Special needs costs: furniture/appliances, eye examinations, eyeglasses, dentures ● Financial employment support: such as wage subsidies; linkages with community-based employment agencies, employment development supports; employment supports for persons with disabilities; and any other employment supports and services that may assist applicants or recipients to prepare for, access, and keep work <p>Emergency Supports for Victims of Violence includes:</p> <ul style="list-style-type: none"> ● Transportation to a shelter/transition house or other safe location and accommodations at a safe location (these can be made through this program during regular business hours or through individual shelters at any time of the day or night) ● Support for Victims of Violence in receipt of Income Support Benefits: victims may also receive benefits for transportation from one shelter to another for safety reasons, transportation to move household furniture, transportation to supportive counseling, transportation outside the province for safety reasons, as well as a start-up allowance as a contribution towards obtaining furniture, linens, clothing, etc. where it is deemed unsafe to return home for these items ● Personal allowance: given for the time an individual may be residing at a shelter (this is based on the individual's financial circumstances and is delivered by the Department of Health and Community Services)
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<p><i>Newfoundland and Labrador continued.</i></p>	<ul style="list-style-type: none"> ● Continuation of income support benefits based on the financial circumstances of the victim <p>Death Benefits: The relatives or a representative of a deceased person may receive financial assistance for costs associated with the burial of the deceased person. Depending on the age of the deceased individual and the type of funeral desired, an amount ranging from \$744 - \$2,338 may be provided</p> <ul style="list-style-type: none"> ● Relatives or representatives of the deceased person may also be granted the following: <ul style="list-style-type: none"> ○ An amount not exceeding \$195 for clothing for the burial of a deceased person where no appropriate clothing is available ○ A distance charge of \$0.95 a kilometre, where the body of a deceased person is being transported, for each kilometre over 8 kilometres ○ The number of cemetery charges incurred in the burial of a deceased person ○ The cost of a plastic pouch for the transportation of a deceased person ○ An additional sum that an officer considers reasonable for extraordinary and out-of-pocket expenses due to special circumstances <p>Benefits for Spouses and Children: The WHSCC will provide certain benefits to the spouse or common-law partner, as well as children, of employees killed on the job including:</p> <ul style="list-style-type: none"> ● Providing counselling, academic and vocational services to a dependent spouse or cohabiting partner to help them enter the workforce or improve employability ● Pay the expenses for the burial of a worker or a memorial service held for the worker to a maximum of \$5,000 ● the Newfoundland and Labrador victim's fund reduced travel costs of victims to access counsellors and to participate in criminal justice processes such as sentencing hearings
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<p>Northwest Territories</p> <p>(867) 873-7002</p> <p>Victims of Crime Act</p> <p><i>Northwest Territories continued.</i></p>	<ul style="list-style-type: none"> ● The victim must be a resident of the NWT and the victim of a serious violent crime, such as sexual assault, homicide/attempted homicide, forcible confinement, or assault causing bodily harm ● Up to a maximum amount of \$1000 may be awarded per client, however, higher amounts may be dispersed depending on the client's needs and location ● This program may provide emergency financial assistance to cover costs associated with: <ul style="list-style-type: none"> ○ Short-term immediate counselling ○ Crime scene clean-up ○ Emergency home repairs for immediate safety ○ Emergency accommodation and meals ○ Emergency child care and dependent care ○ Certain transportation costs ○ Medical expenses (eyeglasses, dental care, prescription replacement, etc.) <ul style="list-style-type: none"> ● Funds are to be spent in the Northwest Territories ● Granted if there is an immediate need for emergency expenses ● Not explicitly a victim compensation fund ● The crime must have occurred in the NWT ● The victim must apply within two months of the crime ● Who can apply: <ul style="list-style-type: none"> ○ A victim of a serious violent crime ○ Victim's parent or guardian ○ Victim's immediate family member if the victim is unable to apply ○ An NWT Victim Services Worker on behalf of a victim if no immediate family member is available <p>Does not cover:</p> <ul style="list-style-type: none"> ● Lost wages or lost business income ● Compensation for pain and suffering ● Injuries covered by Workers Safety Compensation Commission ● Injuries from motor vehicle incidents not the result of a serious violent crime ● Emergency crime-related expenses if the victim was also a perpetrator of the crime ● Stolen items/money/property <p>Covers</p> <ul style="list-style-type: none"> ● Short-term counselling ● Crime scene cleanup
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<p><i>Northwest Territories continued.</i></p>	<ul style="list-style-type: none"> ● Limited emergency repairs to secure the safety of the residence ● Limited emergency accommodation ● Limited emergency food ● Limited emergency child-care ● Some emergency transportation costs if no alternative arrangements are available ● Some emergency medical/dental expenses that are a direct result of the crime ● Some other emergency items if required from health and/or safety planning <p>The NWT Emergency Fund fact sheet can be found here</p>
<p>Nova Scotia</p> <p>(902) 424-3309</p> <p>Victims of Crime Act</p>	<ul style="list-style-type: none"> ● If a victim from Nova Scotia relocates to another province, the victim’s counselling and transportation will be funded in the other province ● Will fund up to \$2,000 for criminal injury counselling for the victims and families involved in non-homicide incidents ● Immediate family members of homicide victims are eligible for counselling awards up to \$4,000 from the date of the award until one year after the prosecution is complete ● Counselling may also be awarded if someone was trying to stop someone from committing a crime ● Victims must report the crime to the police and cooperate with police and other criminal justice officials in the investigation of the crime and the prosecution of the person responsible for the crime ● Victims must apply within one year of the crime ● The maximum amount the program will pay is \$85/hour. This translates into approximately 23 sessions with a counselling award of \$2,000, and 47 with an award of \$4,000. Victims may choose an approved counsellor that charges more than the \$85/hour maximum, but it would then be up to them to cover the extra cost. The majority of victims choose counsellors who charge the \$85 rate or less. ● Lump-sum or periodically ● The governor in council may make regulations respecting interim payments

<p>Nunavut</p> <p>(867)975-6363</p> <p>Victims of Crime Act</p>	<p>There is no compensation program specific to victims of crime in Nunavut.</p>
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<p>Ontario</p> <p>1-888-579-2888</p> <p>Victim Quick Response Program</p> <p>+ established in June 2019</p> <p><i>Ontario continued.</i></p>	<p>Victim Quick Response Program + (VQR+)</p> <ul style="list-style-type: none"> ● The crime must have occurred in the Province of Ontario ● The victim must be a legal resident of Ontario ● Funds must be spent in the Province of Ontario ● There must be a direct link between the crime and the expense being requested ● An application must be completed with 45 days to 1 year, depending on the services required ● For immediate needs, such as emergency expenses, funeral expenses, and crime scene cleanup expenses, the victim must apply within 45 days ● For short-term counselling or traditional Indigenous health services for adults, victims must apply 6 months from the date of the crime ● For children under 18, the victim must apply at any time from the date of the crime and for victims of historical child sexual abuse, the victim must apply within 90 days from the date of disclosure ● For serious injury supports, homicide survivor support, and supports for victims of human trafficking, victims must apply within 1 year of the date of the incident ● Funding of “Last Resort”. To receive the most from the VQR+ program, victims must be able to show that they have no financial resources to pay the expenses that they are applying to VQR+ for and that there are no publicly funded programs that can meet their needs ● To be eligible to receive VQR+ supports a victim/recipient must be either a direct victim, immediate family of the direct victim, or a witness of an attempt to murder, child abuse, criminal harassment, elder abuse, hate crime, historical child sexual abuse, homicide, human trafficking, intimate partner violence, non-consensual distribution of intimate images, sexual assault, serious assault, and voyeurism ● The crime has been reported to the required agency/service: <ul style="list-style-type: none"> ○ In the case of homicide, attempt to commit murder, serious assault, or child abuse, the crime must have been reported to a police service or a child protection authority in Ontario and a police Incident Report or Referral/Child Welfare Referral must have been completed ○ In the case of intimate partner violence, sexual assault, historical child sexual abuse, human trafficking, criminal harassment, non-consensual distribution of intimate images, voyeurism, elder abuse, and hate crime, the crime must have been reported to police or an intimate partner violence shelter, sexual assault centre, hospital, Indigenous social service provider or other community victim support agency <p>Eligible Occurrences:</p> <ul style="list-style-type: none"> ● Serious assaults ● Sexual abuse
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<p><i>Ontario continued.</i></p>	<ul style="list-style-type: none"> ● Homicide and attempted murder ● Intimate partner violence ● Human trafficking <p>VQRP provides immediate financial assistance for:</p> <ul style="list-style-type: none"> ● Funeral expenses up to \$5,000 ● Crime Scene Clean-up for up to \$1,500 ● Emergency expenses for up to \$1,000 ● Counselling services, approximately 10 sessions or up to \$1,000 ● Temporary accommodation, for up to \$500 ● Basic necessities for up to \$75 ● Dental expenses for up to \$1,000 ● Care for dependents and pets for up to \$200 <p>VQRP provides financial assistance to all victims of crime (except direct victims of human trafficking):</p> <ul style="list-style-type: none"> ● Counselling/Indigenous health services for up to \$1,000 ● Transportation to counselling/Indigenous health services for up to \$250 ● Interpretation for counselling/Indigenous health services for up to \$750 ● Indigenous health services in fly-in community for up to \$2,550 ● Aids for victims with disabilities for up to \$1,000 ● Serious injury support for up to \$1,000 ● Homicide survivor support for up to \$5,000 <p>VQRP provides direct victims of human trafficking financial assistance for:</p> <ul style="list-style-type: none"> ● Tattoo removal/cover-up for up to \$2,000 ● Residential treatment for up to \$20,000 ● Counselling/Indigenous health services for up to \$2,000 ● Transportation to safe accommodation or medical appointments, treatments/services for up to \$3,000 ● Interpretation services for up to \$1,500 ● Meals and groceries for up to \$800 <p><i>Criminal Injuries Compensation</i></p>
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As of October 1st, 2019, the Criminal Injuries Compensation Board is no longer accepting applications for compensation (death or injury), requests for review, or applications to vary an order for compensation. They will continue to process any applications for compensation, request for a review hearing, and applications to vary an order for compensation that they received before October 1st, 2019. They can still be contacted toll-free at 1-800-372-7463

<p>Prince Edward Island</p> <p>(902) 888-8217</p> <p><u>Victims of Crime Act</u></p> <p><i>Prince Edward Island continued.</i></p>	<ul style="list-style-type: none"> ● The crime must have occurred in PEI after September 30, 1989, but you do not have to currently be residing in PEI ● You must have made a police report and cooperated with the police <ul style="list-style-type: none"> ○ While a charge or conviction is not necessary for an award of compensation, compensation may be withheld until a verdict is given if, in the opinion of the program, there is inadequate evidence to prove that a criminal act/victimization has occurred ● Crimes considered for compensation include: assault, sexual assault, murder, robbery, criminal negligence, arson, and impaired driving ● The maximum amount of compensation available for the injury or death of one person is \$15,000 ● Up to \$1,000 for crisis counselling ● The maximum amount available for one criminal incident that results in multiple injuries or deaths is \$30,000 (for example, if there were four victims of the same crime, \$30,000 would be split between all four victims) ● Victims and family members or dependants of the victim may be eligible for compensation for expenses such as: <ul style="list-style-type: none"> ○ Financial loss resulting from total, partial or temporary disability affecting the victim's capacity for work ○ Financial loss to dependants resulting from the victim's death ○ Pain and suffering ○ Maintenance of a child born as a result of sexual assault ○ Financial loss incurred in respect of grief or sorrow as a result of the victim's death ○ Funeral expenses ○ Other financial loss resulting from the victim's injury or death ● If the claim is for less than \$1,000, the manager can decide the final amount of compensation given. For all other claims, the Provincial Manager must identify how much they recommend and the Attorney General makes the final decision; instances like this may take up to two years to be completed ● If more information about an injury is learned after compensation claim has been processed: <ul style="list-style-type: none"> ○ Must apply within two years for a variation in the compensation amount ○ Supporting information for a variation must be provided within one year <p>How claims are decided:</p> <ul style="list-style-type: none"> ● If the claim is less than \$1,000, a victim services manager or lawyer may decide whether a compensation amount is received or not ● If the claim is greater than \$1,000, the report is submitted to Attorney General for approval ● Costs recovered from another source will be deducted from the claim (i.e. offender, insurance, etc.)
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| | <ul style="list-style-type: none">● The victim must notify victim services if they sue an offender● The victim must inform victim services of any change of address or phone number● If victim services not informed of address change then the application shall be considered withdrawn● If a victim is in immediate financial need and the claim meets certain criteria, the victim may be eligible to receive interim payments● Compensation may be provided for reasonable expenses incurred or likely to be incurred as a result of the victim's injury or death |
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<p>Quebec</p> <p>(519) 906-3019</p> <p>Victims of Crime Act</p> <p><i>Quebec continued.</i></p>	<ul style="list-style-type: none"> ● There is no maximum amount of compensation. Quebec bases their compensation on the victim’s salary – and victims could be awarded up to 90% of their salary ● Compensation cannot be awarded in cases of crimes against property (such as break and enter), robbery without violence, vandalism, or fraud, or in a hit and run circumstances involving a motor vehicle ● Victims must file a report, as well as cooperate with police and the courts during the prosecution process ● Victims must provide documentation to prove that the crime described in the application actually occurred. This must be demonstrated by a preponderance of the evidence ● Victims do not have to complain about the offender and may be compensated even if the offender is not identified, prosecuted, or found guilty after criminal proceedings ● Victims must demonstrate that the injury or death resulted directly from the crime and must supply a document detailing the nature of the injuries caused by the crime ● Victims may be eligible for compensation for the following: <ul style="list-style-type: none"> ○ Temporary total disability: may receive indemnities for the period in which you are unable to work or to resume usual activities ○ Medical assistance: expenses such as those associated with ambulance fees, medications, transportation, orthotics/prosthetics, dental care, or physiotherapy may be reimbursed ○ Permanent disability benefits: determined according to the degree of physical disability or mental impairment ○ Rehabilitation services: professional services associated with psychotherapy, moving expenses, protection-related expenses (such as self-defence classes), home assistance services, or job training/refresher courses, can be reimbursed by the IVAC program ○ Pension for children born as a result of sexual assault – up to 65% to 90% of the basic salary of the mother <p>Family members or dependants of deceased victims may be eligible for the following benefits/compensation:</p> <ul style="list-style-type: none"> ● Death benefits for dependants of the deceased victim: the amount of the death benefit is determined based on the victim’s income ● A \$6,759 indemnity (per parent) may be granted to the parents of a minor child who had died as a result of a crime ● Funeral expenses may be reimbursed up to \$5,633 ● Costs associated with transporting the body may be reimbursed up to \$500 ● Those who are closely related to a deceased victim or anyone who contributes to a victim’s rehabilitation may also receive psychotherapeutic rehabilitation services
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<p><i>Quebec continued.</i></p>	<ul style="list-style-type: none"> ● Victims or dependants of deceased victims may also receive up to \$1000 in compensation for property damages if the victim was arresting or attempting to arrest an offender, was assisting a peace officer in making an arrest or was lawfully preventing or attempting to prevent the commission of an offence at the time they were injured or killed ● Victims do not need to file a complaint with the police ● Compensation only paid if the victim was injured ● Witnesses who were hurt, even if the crime didn't target them directly may receive compensation depending on the situation ● Victim's dependents if the victim died may receive compensation depending on the situation ● Benefit for a child born out of crime ends at age 18 if not disabled ● If enrolled full-time at an educational institution the benefits are paid until the child's 25th birthday ● Victims will be compensated their real wages, without exceeding the maximum insurable earnings of \$83,500
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<p>Saskatchewan</p> <p>(306)-781-6660</p> <p>Victims of Crime Act</p> <p><i>Saskatchewan continued.</i></p>	<ul style="list-style-type: none"> ● The crime occurred in Saskatchewan ● You report the crime to the police, however, a conviction is not necessary ● Counselling up to \$5,000 ● Will pay for ambulance fees – no cap on the amount but cannot exceed the total compensable amount per application ● The maximum amount of compensation a victim can receive from this program is \$100,000 in total ● Victims may be compensated for expenses such as: <ul style="list-style-type: none"> ○ Certain medical costs (such as ambulance costs and prescriptions not covered by another plan, as well as dental, chiropractic, and eyeglass costs) ○ Counselling, including traditional Aboriginal healing methods, for both direct victims and secondary victims (family members of homicide victims) ○ Loss of income where it is not covered by Employment Insurance, Workers' Compensation, or an insurance plan ○ Clothing damaged as a result of the crime ○ Funeral expenses to a maximum of \$5,000 (this is included in the overall amount of \$100,000) where not covered by other programs ● Parents or guardians of dependent children of homicide victims may apply for assistance regarding the loss of support for the dependent children because of the homicide ● Does not cover pain and suffering, personal property damage, or legal fees ● An application must be filed within 2 years from the date of injury, or in the case of sexual assault, within two years from the date the offence was reported to the police ● A lawyer is not needed to apply
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<p>Yukon</p> <p>(867) 667-8500</p> <p>Victims of Crime Act</p> <p><i>Yukon continued.</i></p>	<p>No specific compensation program for Victims of Crime.</p> <ul style="list-style-type: none"> ● Funding available to victims only if the crime happened in the Yukon ● Crisis counselling is available up to \$1,000 ● Cover the cost of crime scene cleanup up to \$1,000 ● Cover costs to repair teeth (if caused by the crime) ● Will fund to have locks changed ● Counselling offered for Jury members that may need support after witnessing things in court ● If the victim and police feel the victim's life is in danger, they will fund emergency travel for relocation. (With the victims of crime emergency fund) ● The crime must have occurred within the past 60 days ● Must be an immediate need for the funds ● Payer of last resort ● Funds must be spent in the Yukon ● Immediate family of the victim may also apply ● If the application is accepted, the service provider will be paid directly <p>Does not cover:</p> <ul style="list-style-type: none"> ● Lost wages or business income due to time off work ● Pain and suffering ● Reimbursement to the victim of services that would have otherwise been covered by the Victims of Crime Emergency Fund (VCEF) ● Injuries covered by the Yukon Workers' Compensation Health and Safety Board ● Injuries sustained in a motor vehicle accident that were not the result of the crime ● Repairs covered by Yukon Housing/Grey Mountain Housing ● Injuries sustained outside of the Yukon territory ● Injuries, damages, or loss sustained while committing a crime <p>Covers:</p> <ul style="list-style-type: none"> ● Short term immediate counselling ● Crime scene clean up
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	<ul style="list-style-type: none"> ● Emergency home repair for immediate safety – emergency accommodation ● Emergency child care and dependent care ● Certain transportation costs ● Medical expenses ● Some secondary victims such as family members/witnesses ● Other items considered as emergency needs at the discretion of the Victim Services Coordinator, Yukon Territory
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5.4: Table 4

Comprehensive List of Victim Assistance Programs in Canada				
BRITISH COLUMBIA				
Name	Address	City	Postal Code	Phone Number
100 Mile House RCMP Victim Assistance	841 Alder Avenue	100 Mile House	V0K 2E0	250-395-2456
Abbotsford Police Victim Services	2838 Justice Way	Abbotsford	V2T 3P5	604-859-5225
Abbotsford Restorative Justice & Advocacy Association	Suite 105, 34194 Marshall Road	Abbotsford	V2S 5E4	604-864-4857
Agassiz RCMP Victim Services	P.O. Box 349, 6869 Lougheed Hwy	Agassiz	V0M 1A0	604-796-2211
Alberni Community & Women's Services Society	3082 3rd Avenue	Port Alberni	V9Y 2A5	250-724-7111
Alexis Creek RCMP Victim Services	P.O. Box 40 7716 Highway 20	Alexis Creek	V0L 1A0	250-394-4211 1-866-726-7223
Anahim Lake Victim Services	6661 Christensen Road	Anahim Lake	V0L 1C0	250-742-3211

Arches Counselling	Suite 210, 1548 Johnston Road	White Rock	V4B 2Z8	778-899-8735
Archway Society for Domestic Peace	2400 46th Avenue	Vernon	V1T 9N5	250-558-3850
Ashcroft & Area RCMP Victim Services	P.O. Box 100 720 Elm Street	Ashcroft	V0K 1A0	250-453-2216
Ashcroft RCMP Victim Assistance Program	P.O. Box 100	Ashcroft	V0K 1A0	250-453-2536
Atira Women's Resource Society	101 East Cordova	Vancouver	V6A 1K7	604-681-4437
Battered Women's Support Services	Box 21503, 1424 Commercial Drive	Vancouver	V5L 5G2	604-687-1868
BC Society for Male Survivors of Sexual Abuse	3126 West Broadway	Vancouver	V6B 2H3	604-682-6482
BC Society of Transition Houses	Suite 325, 119 W. Pender Street	Vancouver	V6B 1S5	604-669-6943
BC211	Suite 202, 3102 Main Street	Vancouver	V5T 3G7	604-875-6431
Bella Bella RCMP Victim Services	General Delivery	Bella Bella	V0T 1Z0	250-957-2388
Bella Coola Community Support Society	1028 Elcho Street	Bella Coola	V0T 1C0	250-799-5588
Boundary Family and Individual Services Society	1200 Central Avenue	Grand Forks	V0H 1H0	250-442-2267
Boundary Regional RCMP Victim/Witness Services - Grand Forks	P.O. Box 370, 1608 Centre Street	Grand Forks	V0H 1H0	250-442-8288
Boundary Regional RCMP Victim/Witness Services - Midway	P.O. Box 10, 580 Florence Avenue	Midway	V0H 1M0	250-449-2244

Burnaby Family Life	Suite 102, 2102 Holdom Avenue	Burnaby	V5B 0A4	604-659-2205
Burnaby RCMP Victim Services	6355 Deer Lake Avenue	Burnaby	V5G 2J2	604-646-9999
Burnaby/New Westminster Community-Based Victim Service Program	301-321 6th Street	New Westminster	V3L 3A7	604-525-9144
Burns Lake RCMP Victim/Witness Assistance	P.O. Box 759 147 Highway 35	Burns Lake	V0J 1E0	250-692-7171
Cameray Child and Family Services	Suite 201, 5623 Imperial Street	Burnaby	V5J 1G1	604-436-9449
Campbell River Family Services	487 10th Avenue	Campbell River	V9W 4E4	250-287-2421
Campbell River RCMP Victim Services	275 South Dogwood Street	Campbell River	V9W 8C8	250-286-6221
Castlegar RCMP Victim Services	440 Columbia Avenue	Castlegar	V1N 1G7	250-365-7721
Central Okanagan Elizabeth Fry Society	649 Leon Avenue	Kelowna	V1Y 9S3	250-763-4613
Central Okanagan RCMP Victim Services	1190 Richter Street	Kelowna	V1Y 2K7	250-470-6242
Chase and District RCMP Victim Services	P.O. Box 960, 226 Shuswap Avenue	Chase	V0E 1M0	250-679-8638
Chetwynd/Hudson's Hope RCMP Victim Services	P.O. Box 117 5424 Hospital Road	Chetwynd	V0C1J0	250-788-9440
Chetwynd Women's Resource Society	4901 S. Access Road	Chetwynd	V0C 1J0	250-788-3793
Chilliwack RCMP Victim Services	45877 Wellington Avenue	Chilliwack	V2P 2C8	604-792-4611
Chilliwack Restorative Justice	45877 Wellington Avenue	Chilliwack	V2P 2C8	604-393-3023

Chimo Community Services	Suite 120, 7000 Minoru Blvd	Richmond	V6Y 3Z5	604-279-7077
Chinese Community Victim Services	110 Keefer Street	Vancouver	V6A 1X4	604-688-5030
Clearwater and Upper North Thompson RCMP VSU	P.O. Box 338, 205 Dutch Lake Road	Clearwater	V0E 1N0	250-674-2577
Clinton RCMP Victim/Witness Services	P.O. Box 429 1204 Kelly Lake Road	Clinton	V0K 1K0	250-459-2299
CMHA Family and Community Services	369 Oliver Street	Williams Lake	V2G 1M4	250-398-8220
Columbia Valley RCMP Victim Services	P.O. Box 2220, 4936 Athalmer Road	Invermere	V0A 1M0	250-342-3937
Community Based Victim Services - Specialized Support	P.O. Box 146, 241 10th Avenue SE	Salmon Arm	V1E 4P6	250-832-9616
Community Bridge - Fort St. John	10142 101 Avenue	Fort St. John	V1J 2B3	250-785-6021
Community Justice Initiatives Association	Suite 102B, 6270 205 Street	Langley	V2Y 1N7	604-534-5515
Comox Valley Family Services Association	1415 Cliffe Avenue	Courtenay	V9N 2K6	250-338-7575
Comox Valley RCMP Victim Services	800 Ryan Road	Courtenay	V9N 7T1	250-338-1321
Comox Valley Transition Society	625 England Avenue	Courtenay	V9N 2N5	250-897-0511
Connexus Community Resources	1249, 157 W Victoria Street	Vanderhoof	V0J 3A0	250-567-9205
Coquitlam RCMP Victim Services	2986 Guildford Way	Coquitlam	V3B 7Y5	604-945-1550
Cowichan Valley Regional Victim Services - Duncan	6060 Canada Avenue	Duncan	V9L 1V3	250-748-5522
Cowichan Valley Regional Victim	2780 Shawnigan Lake	Shawnigan Lake	V0R 2W0	250-743-5514

Services - Shawnigan	Road			
Cowichan Women Against Violence Society	246 Evans Street	Duncan	V9L 1P8	250-748-7000
Cranbrook RCMP Victim/Witness Services	31 11th Avenue South	Cranbrook	V1C 2N9	250-487-3471
Creston & District Community Resource Centre	Suite 1A, 223 16th Avenue	Creston	V0B 1G5	250-428-5547
Creston RCMP Victim Services	P.O. Box 400	Creston	V0B 1G0	250-428-9313
CSC Victim Services	32560 Simon Avenue, 2nd Floor	Abbotsford	V2T 5L7	866-806-2275
Dawson Creek RCMP Victim Services	1230 102nd Avenue	Dawson Creek	V1G 4V3	250-784-3700
Delta Police Victim Services	4455 Clarence Taylor Crescent	Delta	V4K 3E1	604-946-4411
Deltassist Family and Community Services	Suite 9097, 120 Street	Delta	V4C 6R7	604-594-3455
Desert Sun Counselling and Resource Centre	762 Fairview Road	Oliver	V0H 1T0	250-498-2538
Elk Valley Children Who Witness Abuse	P.O. Box 742	Elkford	V0B 1H0	250-433-6353
Elk Valley RCMP Victim Services	607 Douglas Fir Road	Sparwood	V0B 2G0	250-423-7500
Elk Valley Safe Homes	P.O. Box 742	Elkford	V0B 1H0	250-865-2031
Enderby Community Health Care Centre - Interior Health Authority	707 3rd Avenue	Enderby	V0E 1V0	250-838-2450
Ending Violence Association of BC	Suite 1404, 510 West Hastings Street	Vancouver	V6B 1L8	604-633-2506
Family Resource Centre	1317 7th Avenue	Invermere	V0A 1K0	250-342-5566
Family Services of Greater	201-1638 E Broadway	Vancouver	V5N 1W1	604-731-4951

Vancouver				
Family Services of the North Shore	Suite 203, 1111 Lonsdale Avenue	North Vancouver	V7M 2H4	604-988-5281
Fernie Women's Centre	1592 10th Avenue	Fernie	V0B 1M0	250-423-4687
Fort Nelson RCMP Victim Services (aka Northern Rockies)	P.O. Box 900 4804 McLeod Road	Fort Nelson	V0C 1R0	250-774-2700
Fort St. James RCMP Victim Services	P.O. Box 1510	Fort St. James	V0J 1P0	250-996-8269
Fort St. John RCMP Victim Services	10648 100th Street	Fort St. John	V1J 3Z6	250-787-8140
Fraser Lake RCMP Victim Services	P.O. Box 70 210 Carrier Crescent	Fraser Lake	V0J 1S0	250-699-7777
G.V. Counselling and Education Society for Families	Suite 202, 2030 Marine Drive	North Vancouver	V7P 1V7	778-883-0591
Gitxsan Specialized Victim Assistance Program	P.O. Box 223	Hazelton	V0J 1Y0	250-842-5165
Golden Family Center	Suite 208, 421 9th Avenue North	Golden	V0A 1H0	250-344-2000
Golden RCMP Victim Services	P.O. Box 810, 1419 11th Avenue North	Golden	V0A 1H0	250-344-3920
Golden Women's Centre Society	419C 9th Avenue North	Golden	V0A 1H0	250-344-5317
Greater Victoria Police Victim Services	1-57 Cadillac Avenue	Victoria	V8Z 1T3	250-995-7351
Haida Gwaii Society for Community Peace	1576 McDonald Street	Masset	V0T 1M0	250-626-4664
Haven Society: Promoting the Safety of Women, Children, Youth and Families	P.O. Box 311	Nanaimo	V9R 5L3	250-754-0764

Hope & Area Transition Society	Unit H, 895 3rd Avenue	Hope	VOX 1L0	604-869-5111
Hope RCMP Victim Assistance Program	P.O. Box 40 690 Old Hope Princeton Way	Hope	VOX 1L0	604-869-7770
Houston Office of Northern Society for Domestic Peace	Suite B, 2430 Butler Avenue	Houston	V0J 1Z0	250-845-3212
Houston/Granisle RCMP Victim Services	P.O. Box 489, 3404 9th Street	Houston	V0J 1Z0	250-845-3484
Ishtar Transition Housing Society	Suite 101, 6350 203rd Street	Langley	V2Y 1L9	604-534-1011
Island Women Against Violence	376	Salt Spring Island	V8K 2W1	250-537-0717
Islands Wellness Society	Suite 204, Oceanview Drive	Queen Charlotte	V0T 1S0	250-559-4743
Jennifer Green Counselling	Suite 202, 15388 24th Avenue	Surrey	V4A 2J2	778-240-4325
John Howard Society Lower Mainland	763 Kingsway	Vancouver	V5V 3C2	604-872-5651
Justice Access Society for Maintaining Independence and Empowerment (JASMINE)	Suite 301, 321 Sixth Street	New Westminster	V3L 3A7	604-524-9458
Kamloops Community YMCA/YWCA Shelter Services	400 Battle Street	Kamloops	V2C 2L7	250-376-6162
Kamloops RCMP Victim Assistance Program	560 Battle Street	Kamloops	V2C 6N4	250-828-3223
Kamloops Sexual Assault Counselling Centre	Suite 601, 235 First Avenue	Kamloops	V2C 3J4	250-372-0179
Kelowna Family Centre	Suite 204, 347 Leon Avenue	Kelowna	V1Y 3C8	250-860-3181

Keremeos RCMP Victim and Witness Services	2920 Highway 3	Keremeos	VOX 1N0	250-499-5511
Kids Count Too!	742	Elkford	V0B 1H0	250-423-6800
Kimberley RCMP Victim Services	236 Archibald Street	Kimberley	V1A 1N1	250-427-4811
Kitimat RCMP Victim Services	888 Lahakas Blvd	Kitimat	V8C 2H9	250-639-2122
Kootenai Community Centre Society	121 NW Blvd., Highway 3	Creston	V0B 1G0	250-402-0068
Kootenay Haven Transition House	Suite 39, 13th Avenue South	Cranbrook	V1C 2V4	250-426-4887
L.I.N.C. (Long-Term Inmates in the Community) Society	33270 14th Avenue	Mission	V2V 4Z7	604-820-1015
Ladysmith RCMP Victim Services	P.O. Box 280 320 6th Avenue	Ladysmith	V9G 1A2	250-245-2215
Langley RCMP Victim Services	22180 48A Avenue	Langley	V3A 8B7	604-532-3200
Life's Solutions Therapy	12253 100A	Surrey	V3V 2Y9	604-290-1336
Lillooet Community Victim Assistance Program	2170 - 357 Main Street, P.O. Box 2170	Lillooet	V0K 1V0	250-256-4146
Lisims Nass Valley Police Victim Services	P.O. Box 229	New Aiyansh	V0J 1A0	250-633-3012 1-866-633-0888
Mackenzie Counselling Services	500 Mackenzie Blvd	Mackenzie	V0J 2C0	250-997-6595
Mackenzie RCMP Victim Services	P.O. Box 280 62 Centennial Drive	Mackenzie	V0J 2C0	250-997-3288
Men's Trauma Centre	847 Fisgard Street	Victoria	V8W 1R1	250-381-6367
Merritt RCMP Victim Services	2999 Voght Street	Merritt	V1K 1G9	250-378-5699
Mission RCMP Victim Services	7171 Oliver Street	Mission	V2V 6H2	604-826-7161
Mosaic BC	5575 Boundary Road	Vancouver	V5R 2P9	604-254-9626
Nakusp and Slokan Lake RCMP Victim Services	925 Highway 23	Nakusp	V0G 1R0	250-265-4292

Nakusp RCMP Victim/Witness Services	P.O. Box 247	Nakusp	V0G 1R0	250-265-4834
Namgis Community Victim Assistance Program	P.O. Box 290	Alert Bay	V0N 1A0	250-974-5522
Nanaimo RCMP Victim Services Society	303 Prideaux Street	Nanaimo	V9R 2N3	250-754-2345
Nelson and Area Specialized Victim Services	521 Vernon Street	Nelson	V1L 4E9	250-352-5777
Nelson City Police Victim Services	606 Stanley Street	Nelson	V1L 1N4	250-505-5657
Nelson RCMP Victim Services	1010 Second Street	Nelson	V1L 6B6	250-352-2156
New Aiyansh Police Based Victim Services	2000 Lisims Drive	New Aiyansh	V0J 1A0	250-633-3012
New Westminster Police Victim Assistance	555 Columbia Street	New Westminster	V3L 1B2	604-525-5411
Nootka Sound RCMP Victim Services	P.O. Box 699 499 Muchalat Drive	Gold River	V0P 1G0	250-283-2227
North Coast RCMP Victim Support Services	100 6th Avenue	Prince Rupert	V8J 3Z3	250-624-2136
North Island Crisis & Counselling Centre Society	7095 Beverley Parnham Way	Port Hardy	V0N 2P0	250-949-8333
North Island Survivors Healing Society	625 D 11th Avenue	Campbell River	V9W 4G5	250-287-3325
North Kootenay Lake Community Services Society	P.O. Box 546, 336 B Avenue	Kalso	V0G 1M0	250-353-7691
North Okanagan RCMP Victim Assistance	3402 30th Street	Vernon	V1T 5E5	250-260-7171
North Shore Restorative Justice Society	147 East 14th Street	North Vancouver	V7L 2N4	604-990-7462

North Thompson RCMP Victim Assistance	P.O. Box 338 205 Dutch Lake Road	Clearwater	V0E 1N0	250-674-2237
North Vancouver RCMP Crisis Intervention Unit	147 East 14th Street	North Vancouver	V7L 2N4	604-985-1311
North Shuswap Tribal Council	17 First Avenue South	Williams Lake	V2G 1H4	250-392-7361
Oceanside RCMP Victim Services	727 West Island Highway	Parksville	V9P 1B9	250-248-6111
Oliver RCMP Victim Services	P.O. Box 429, 425 Similkameen Avenue	Oliver	V0H 1T0	250-498-4353
One Hundred Mile House and District Women's Centre Society	Suite #102, 475 South Birch Avenue	100 Mile House	V0K 2E2	250-395-4093
One Hundred Mile House RCMP Victim/Witness Assistance	P.O. Box 37, 726 Alpine Avenue	100 Mile House	V0K 2E0	250-395-2456
Options Community Service	9815 140th Street	Surrey	V3T 4M4	604-584-5811
Osoyoos RCMP Victim Services	P.O. Box 960 16 Eagle Court	Osoyoos	V0H 1V0	250-495-2561
Outer Gulf Islands RCMP Victim Services	P.O. Box 122 4419 Bedwell Harbour Road	Pender Island	V0N 2M0	250-629-6171
Pacific Centre Family Services Association	Suite #103, 2849 Peatt Road	Victoria	V9B 3V5	250-478-8357
Parksville RCMP Victim Services	727 W Island Highway	Parksville	V9P 1B9	250-248-6111
Penticton/Summerland RCMP Victim Services	1168 Main Street	Penticton	V2A 5E8	250-770-4713
Police Victim Services of British Columbia	Suite #120, 12414 82nd Avenue	Surrey	V3W 3E9	1-877-869-0720
Police-Based Victim Assistance (RCMP)	P.O. Box 2020, 1st Avenue	Smithers	V0J 2N0	250-847-9374
Port Alberni RCMP Victim	4444 Morton Street	Port Alberni	V9Y 4M8	250-724-8910

Services				
Port Hardy RCMP Victim Services	P.O. Box 86 7355 Columbia Street	Port Hardy	V0N 2P0	250-949-6335
Port McNeill RCMP Victim Services	P.O. Box 730	Port McNeill	V0N 2R0	250-956-4441
Port Moody Police Victim Services	3051 St. John's Street	Port Moody	V3H 2C4	604-461-3456
Powell River RCMP Victim Services	7070 Barnet Street	Powell River	V8A 2A1	604-485-3415
Prince George and District Elizabeth Fry Society	1575 5th Avenue	Prince George	V2L 3L9	250-563-1113
Prince George Native Friendship Centre Society	1600 3rd Avenue	Prince George	V2L 3G6	250-564-3568
Prince George RCMP Victim Services	455 Victoria Street	Prince George	V2L 2C3	250-561-3329
Prince George Sexual Assault Centre	193 Quebec Street	Prince George	V2L 1W1	250-564-8302
Princeton RCMP Victim Services	P.O. Box 490, 490-200 Highway 3	Princeton	V0X 1W0	250-295-7901
Prince Rupert & North Coast Victim Services - RCMP	100 6th Avenue W	Prince Rupert	V8J 3Z3	250-627-7779
Prince Rupert Community-Based Victim Service Program	710 Fraser Street	Prince Rupert	V8J 1P9	250-627-7166
Punky Lake Wilderness Camp Society	Suite #301, 383 Oliver Street	Williams Lake	V2G 1M4	778-412-9536
Quesnel Women's Resource Centre	690 McLean Street	Quesnel	V2J 2P6	250-992-8472
Quesnel RCMP Victim Services	584 Carson Avenue	Quesnel	V2J 2B5	250-992-3380

Regional District of Central Okanagan - RCMP Victim Services	1190 Richter Street	Kelowna	V1J 6V7	250-470-6242
Revelstoke RCMP Victim Services	P.O. Box 1480 404 Campbell Avenue	Revelstoke	V0E 2S0	250-837-9260
Richmond RCMP Victim/Witness Services	6900 Minoru Blvd	Richmond	V6Y 1Y3	604-207-4799
Ridge Meadows RCMP Victim Services	11990 Haney Place	Maple Ridge	V2X 9B8	604-467-7650
Robson Valley Police Based Victim Services	P.O. Box 430 942 3rd Avenue	McBride	V0J 2E0	250-569-2255 250-566-4466
Robson Valley Police Based Victim Service Program (Valemont)	99 Gorse Street	Valemont	V0E 2Z0	250-566-9107
Salmo Police Victim Assistance Program	P.O. Box 39	Salmo	V0G 1Z0	250-357-2277
Salmon Arm/Sicamous RCMP Victim Services	1980 11th Avenue NE	Salmon Arm	V1E 2V5	250-832-4453
Salt Spring RCMP Victim Services	401 Lower Ganges Road	Salt Spring Island	V8K 2V4	250-537-5555
Sara For Women	Suite #102, 33070 5th Avenue	Mission	V2V 4J3	604-820-8455
Sea to Sky Community Services	38024 4th Avenue	Squamish	V8B 0A7	604-892-5796
Smithers Police-Based Victim Services	P.O. Box 2020 3351 Highway 16	Smithers	V0J 2N1	250-847-9374
Sooke RCMP Victim Services	P.O. Box 40 2076 Church Road	Sooke	V0S 1N0	250-642-5241
Sooke Transition House Society	527	Sooke	V9Z 1H5	250-642-2591
South Okanagan RCMP Victim Services	P.O. Box 429	Oliver	V0H 1T0	250-498-3422

South Okanagan Victim Assistance Society	Suite #204, 304 Martin Street	Penticton	V2A 5K4	250-493-0800
South Peace Community Resources Society	P.O. Box 713	Dawson Creek	V1G 4H7	250-782-9174
Specialized Victim Assistance Program	45938 Wellington Avenue	Chilliwack	V2P 2C7	604-792-4267
Squamish RCMP Victim Services	1000 Finch Avenue	Squamish	V8B 0M5	604-892-6141
Stuart Lake Community Services	P.O. Box 1510	Fort St. James	V0J 1P0	250-996-0044
Sunshine Coast Community-Based Victim Services	5638 Inlet Avenue	Sechelt	V0N 3A0	604-885-5881
Sunshine Coast RCMP Victim/Witness Services	P.O. Box 188 5800 Teredo Street	Sechelt	V0N 3A0	604-885-2266
Surrey RCMP Victim Services	14355 57th Avenue	Surrey	V3X 1A9	604-599-7600
Surrey Women's Centre	10075 136A Street	Surrey	V3T 4G1	604-589-1868
Terrace & District RCMP Victim Services	3205 Eby Street	Terrace	V8G 2X7	250-638-7411
Terrace Sexual Assault Centre/Community Based Victim Services	4838 Lazelle Avenue	Terrace	V8G 1T4	250-635-2373
The Advocacy Centre	521 Vernon Street	Nelson	V1L 4E9	250-352-5777
The Cridge Transition House for Women	1307 Hillside Avenue	Victoria	V8T 0A2	250-479-3963
Three Sister's Haven Society	P.O. Box 59	Telegraph Creek	V0J 2W0	250-771-5575
Tofino Victim Assistance	P.O. Box 280 400 Campbell Street	Tofino	V0R 2Z0	250-725--3242
Trail and Greater District RCMP Victim Services	3601 Laburnum Drive	Trail	V1R 2S9	250-364-2566
Trail Family and Individual	P.O. Box 153	Trail	V1R 4L5	250-364-2326

Resource Centre Society				
Tri-City Women's Resource Society: Community-Based Victim Assistance Program	Suite #402, 2071 Kingsway Avenue	Port Coquitlam	V3C 6N2	604-941-7111
Tumbler Ridge RCMP Victim Services	P.O. Box 710	Tumbler Ridge	V0C 2W0	250-242-5252
Ucluelet RCMP Victim Services	P.O. Box 969 1712 Cedar Street	Ucluelet	V0R 2Z0	250-726-7773
Vancouver & Lower Mainland Multicultural Family Support Therapy	Suite #306, 5000 Kingsway Plaza	Burnaby	V5H 4K7	604-436-1025
Vancouver Police Department Victim Services Unit	2120 Cambie Street	Vancouver	V5Z 4N6	604-717-2737
Vancouver Rape Relief and Women's Shelter	P.O. Box 21562 1424 Commercial Drive	Vancouver	V5L 5G2	604-872-8212
Vanderhoof RCMP Victim Assistance	P.O. Box 650	Vanderhoof	V0J 3A0	250-567-2222
Vernon/North Okanagan RCMP Victim Assistance	3402 30th Street	Vernon	V1T 5E5	250-260-7171
Victim Services and Community Programs Division	Suite #302, 815 Hornby Street	Vancouver	V6Z 2E6	604-660-5199
Victim Support Services - Aboriginal Wellness Program, Vancouver Coastal Health	2nd Floor, 255 East 12th Avenue	Vancouver	V5T 2H1	604-875-6601
Victim Support Services VISAC	Suite #401, 1638 East Broadway	Vancouver	V5N 1W1	604-731-4951
VictimLink BC	Suite #330, 111 West Hastings Street	Vancouver	V6B 1H4	1-800-563-0808

Victoria Child Abuse Prevention and Counselling Centre	Suite #210, 1175 Cook Street	Victoria	V8V 4A1	250-385-6111
Victoria Sexual Assault Centre	Suite #201, 3060 Cedar Hill Road	Victoria	V8T 3J5	250-383-3232
Victoria Women's Transition House Society	Suite #100, 3060 Cedar Hill Road	Victoria	V8T 3J5	250-592-2927
West Vancouver Police Victim Services	1330 Marine Drive	West Vancouver	V7T 1B5	604-925-7468
Whistler/Pemberton RCMP Victim Services	4315 Blackcomb Way	Whistler	V0N 1B4	604-905-1969
White Rock RCMP Victim Assistance	15299 Pacific Avenue	White Rock	V4B 1R1	778-545-4777
Wilma's Transition House	P.O. Box 2025	Chilliwack	V2R 1A5	604-858-0468
Women Against Violence Against Women (WAVAW)	P.O. Box 46851 2405 Pine Street	Vancouver	V6J 5M4	604-255-6228
Williams Lake RCMP Victim Services	575 Borland Street	Williams Lake	V2G 1R9	250-392-8709
Yellowhead Community Services Society	612 Park Drive	Clearwater	VOE 1N0	250-674-2600
ALBERTA				
Name	Address	City	Postal Code	Phone Number
Action Coalition on Human Trafficking	302 Station Main	Edmonton	T5J 2J6	1-780-218-5815
Airdrie and District Victims Assistance Society	2 Highland Park Way NE	Airdrie	T4A 0R1	403-945-7290
Airdrie and District Victims Assistance Society	75 North Road	Beiseker	T0M 0G0	403-947-3496

Alberta Justice and Solicitor General - Victims of Crime Financial Benefits Program	10365 97th Street, 10th Floor, J.E. Brownlee Building	Edmonton	T5J 3W9	780-427-7217
ASSIST Community Services Centre	9649 105A Avenue NW	Edmonton	T5H 0M3	780-429-3111
Assumption RCMP VSU	P.O. Box 360	Rainbow Lake	T0H 2Y0	780-321-3835
Barrhead Community Victim Services Association	4729 61 Avenue	Barrhead	T7N 1A3	1-780-674-4848
Bashaw & District Victim Services	5017 52 Street	Bashaw	T0B 0H0	780-372-3687
Battle River Victim Assistance Society Kitscoty VSU	826 3rd Avenue	Wainwright	T9W 1C5	780-853-2839
Battle River Victim Assistance Society Provost VSU	826 3rd Avenue	Wainwright	T9W 1C5	780-842-4490
Battle River Victim Assistance Society Vermillion VSU	5115 50th Avenue	Vermillion	T9W 1C5	780-853-2839
Battle River Victim Assistance Society Wainwright VSU	826 3rd Avenue	Wainwright	T9W 1C5	780-842-4490
Beaver County Victim Services	5515 49 Street	Tofield	T0B 4J0	780-662-2258
Beaverlodge Victim Services Unit Society	402 10th Street	Beaverlodge	T0H 0C0	780-354-2349
Big Country Victim Services	104 3rd Avenue W	Hanna	T0J 1P0	403-823-4233
Big Country Victim Services	75 Riverside Drive E	Drumheller	T0J 0Y0	403-823-4233
Big Country Victim Services	317 1st Avenue E	Oyen	T0J 0J0	403-823-4233
Blood Tribe Police/Victim Services	P.O. Box 300	Standoff	T0L 1Y0	403-737-3800
Bonnyville Victim Services	4515 54 Avenue	Bonnyville	T9N 0C2	1-780-343-7255
Bow Island Foremost Victim Assistance Association	P.O. Box 955	Bow Island	T0K 0G0	403-545-2784

Bow Valley Victim Services Association	335 Lynx Street	Banff	T1L 1K3	403-760-0197
Boyle Street Community Services	10116 105th Avenue	Edmonton	T5H 0K2	780-424-4106
Brooks & County Victim Services Unit	310 4th Street West	Brooks	T1R 0Z7	403-794-4455
Brooks & District Victims Association	310 4th Street West	Brooks	T1R 0Z7	403-362-5548
Calgary Communities Against Sexual Abuse (CCASA)	Suite 700, 910 7th Avenue SW	Calgary	T2P 3N8	403-237-6905
Calgary Legal Guidance	Suite 100, 840 7th Avenue SW	Calgary	T2P 3G2	403-234-9266
Calgary Police Service Victim Assistance Support Team	5111 47 Street NE	Calgary	T3J 3R2	1-403-266-1234
Camrose & District Victim Services Unit	6220 48 Avenue	Camrose	T4V 0K6	1-780-672-8300
Canmore RCMP	101 Elk Run Blvd	Canmore	T1W 1L1	403-678-5519
Cardium Region Victim Services	5015 52nd Avenue	Evansburg	T0C 0T0	1-780-542-9303
Cardium Region Victim Services	Box 6060 5409 Industrial Road	Drayton Valley	T7A 1R6	780-542-7009
Cardston RCMP Victim Services Unit	P.O. Box 669	Cardston	T0K 0K0	403-653-4932
Central Alberta Sexual Assault Support Centre	Suite A201, 5212 48 Street	Red Deer	T4N 7C3	403-340-1163
Central Alberta Victim and Witness Support	4405 South Street	Blackfalds	T0M 0J0	1-403-885-3355
Chinook Arch Victim's Services Society	5110 65th Avenue	Olds	T4H 1L8	1-844-828-4133
Cochrane & Area Victim Services	359 1st Street East	Cochrane	T4C 1Y7	403-851-8055

Cold Lake Victim Services	4710 55 Street	Cold Lake	T9M 1N4	780-594-3302
Coronation/Consort Victim Services Society	4909 Royal Street	Coronation	T0C 1C0	403-578-3149
Crisis Association of Vegreville RCMP	P.O. Box 1022 4945 49 Avenue	Vegreville	T9C 1S1	780-632-7070
Crossroads Resource Centre	P.O. Box 1194	Fairview	T0H 1L0	780-835-5550
Crowsnest Pass S.A.V.A.	P.O. Box 1200	Blairmore	T0K 0E0	403-562-2867
Dr. Margaret Savage Crisis Centre Society	P.O. Box 419	Cold Lake	T9M 1P1	780-594-5095
Eagle Tower Victim Services	4244 42 Avenue	Whitecourt	T7S 1N6	780-779-5924
Eagle's Nest Stoney Family Shelter	820	Morley	T0L 1N0	403-881-2000
Edmonton Community Services	9803 102A Avenue, 4th Floor Century Place	Edmonton	T5J 3A3	780-496-5827
Edmonton Police - Downtown VSU	9620 103A Avenue	Edmonton	T5H 0H7	780-421-2217
Edmonton Police - West Division VSU	16505 100 Avenue	Edmonton	T5P 4X9	780-426-8060
Edson RCMP VSU	115 55 Street	Edson	T7E 1S9	780-723-8813
Elk Point & Area Victim Services Society	Suite 4904, 50 Avenue	Elk Point	T0A 1A0	780-724-4455
Family Justice Services	10260 99 Street	Grande Prairie	T8V 2H4	780-833-4200
Flagstaff Victim Services	4915 49th Avenue	Killam	T0B 2L0	780-385-3551
Foothills Regional Victim Services	1104 14 Street SE	High River	T1V 1W2	403-652-2359
Fort McMurray Victim Services	105 Paquette Drive	Fort McMurray	T9K 0P5	780-788-4250
Fort Saskatchewan Victim Services	200 Town Crest Road	Fort Saskatchewan	T8L 0G7	780-997-7955
Grande Cache Victim Services	9906 Shande Avenue	Grande Cache	T0E 0Y0	780-827-3440

Unit				
Grande Prairie & District Victim Services Association	10202 99 Street	Grande Prairie	T8V 2H4	780-830-5703
Grande Prairie RCMP VSU	10031 103rd Avenue	Grande Prairie	T8V 1B9	780-538-5755
Heartland Victim Service Unit	P.O. Box 1298	Settler	T0C 2L0	403-742-3382
High Level Victim Support Unit	10203 100 Avenue	High Level	T0H 1Z0	780-821-7020
High Prairie & District Victim Assistance	5400 53rd Avenue	High Prairie	T0G 1E0	780-523-3490
Hinton District Victim Services	111 Civic Centre Road	Hinton	T7V 1T8	780-740-2227
Hope Haven Women's Shelter	2168	Lac La Biche	T0A 2C0	780-623-3100
Inner City Victim Services	10527 96th Street	Edmonton	T5H 2H6	780-232-7840
Innisfail Victim Services RCMP	4904 45 Avenue	Innisfail	T4G 1S6	403-227-3342
Jasper Victim Services	600 Bonhomme Street	Jasper	T0E 1E0	780-852-2275
Jeunesse-Famille De L'Alberta Society	Suite 12, 8925 82 Avenue NW	Edmonton	T6C 0Z2	780-440-2621
Lac La Biche RCMP VSU	11 Nipewon Road	Lac La Biche	T0A 2C0	780-623-7770
Lacombe Victim Services	5211 50th Avenue	Lacombe	T4L 1E8	403-782-3279
Leduc & District Victim Services	Suite 1, 4119 50th Street	Leduc	T9E 7L9	780-980-7232
Lesser Slave Lake Indian Regional Council Victim Service Unit	806 Caribou Trail NE	Slave Lake	T0G 2A0	780-849-4943
Lethbridge Corridor Victim Services Unit	427 Stafford Drive S	Lethbridge	T1J 4G2	403-329-5042
Lethbridge Family Services Counselling Outreach and Education	1107 2nd Avenue A North	Lethbridge	T1H 0E6	403-327-5724
Lethbridge Police Service Victim/Witness Services	135 1st Avenue South	Lethbridge	T1J 0A1	403-330-5176
Lloydminster Sexual Assault	5011 49 Avenue	Lloydminster	S9V1R5	306-825-8255

Services				
Mackenzie Regional Community Policing Society	4206 45th Street	Fort Vermillion	T0H 1N0	780-927-3257
Maskwacis Victim Services Society	Box 2410	Maskwacis	T0C 1N0	780-585-4640
Meditation and Restorative Justice Centre	Suite 430, 9810 111 Street	Edmonton	T5K 1K1	780-423-0896
Medicine Hat Police Service Victim Assistance Unit	884 2nd Street SE	Medicine Hat	T1A 8H2	403-529-8400
Medicine Hat Women's Shelter Society	Box 2500	Medicine Hat	T1A 8G8	403-529-1091
Midwest Victim Services	5106 44th Street	Lloydminster	T9V 0W2	780-874-5022
Missing Children Society of Canada	1270 73rd Avenue SW	Calgary	T2H 2V5	403-291-0705
Odyssey House	1395	Grande Prairie	T8V 4Z2	780-538-1332
P.A.C.E. Providing Assistance Counselling and Education	10031 103 Avenue	Grande Prairie	T8V 1B9	780-539-6692
Peace River RCMP Victim Services Society	Bag 500, 9200 99 Street	Peace River	T8S 2A4	780-624-6226
Peace River Regional Women's Shelter Society	7738	Peace River	T8S 1T3	780-624-3466
Ponoka Victim Services	5120 50th Avenue	Ponoka	T4J 1P7	403-783-6539
RCMP Jasper Detachment	600 Bonhomme Street	Jasper	T0E 1E0	780-852-4421
Red Deer City Victim Services Unit	4602 51st Avenue	Red Deer	T4N 2N2	403-406-1365
Redcliff Victim Services Unit	301 Mitchell Street	Redcliff	T0J 2P0	403-548-7848
Redwater-Smoky Lake Victim Services (Redwater)	4811 58 Street	Redwater	T0A 2W0	780-942-3704

Redwater-Smoky Lake Victim Services (Smoky Lake)	5312 44 Avenue	Smoky Lake	T0A 3C0	780-656-1323
Responding to Family Violence in the Chinese Community Program	Suite 301, 11456 Jasper Avenue	Edmonton	T5K 0M1	780-919-8527
Rimbey and District Victim Services	5117 50th Street	Rimbey	T0C 2J0	403-843-8494
Rocky and District Victim Services Unit Society	4428 45 Street	Rocky Mountain House	T4T 1P3	403-844-4421
Rowan House Emergency Shelter	Box 5121	High River	T1V 1M3	403-652-3316
Saffron Centre	Suite 105, 48 Brentwood Blvd	Sherwood Park	T8A 2H5	780-449-0900
Sexual Assault Centre of Edmonton	Suite 205, 14964 - 121A Avenue	Edmonton	T5V 1A3	780-423-4102
Slave Lake RCMP Victim Services	1005 - 6th Avenue SE	Slave Lake	T0G 2A3	780-849-6884
St. Albert Victim Services	96 Bellerose Drive	St. Albert	T8N 7A4	780-458-4353
St. Paul and Area Victim Services	4806 - 55 Street	St. Paul	T0A 3A1	780-645-8858
Strathcona RCMP	911 Bison Way	Sherwood Park	T8H 1S9	780-449-0153
Strathmore Regional Victim Services Society	500 Westlake Road	Strathmore	T1P 1M7	403-934-6552
Sundre RCMP VSU	P.O. Box 900	Sundre	T0M 1X0	403-638-3675
Sylvan Lake and District Victim Services	4260 50th Street	Sylvan Lake	T4S 0H3	403-858-7255
Taber/Vauxhall Victim Services	A-4900 50th Street	Taber	T1G 1T1	403-223-8991
Three Hills Victim Services Association	719 2nd Street North	Three Hills	T0M 2A0	403-443-5539
Today Family Violence Help Centre	17724 - 102 Avenue NW	Edmonton	T5S 1H5	780-455-6880
Two Hills and Area Victim	5209 50 Street	Two Hills	T0B 4K0	780-657-2820

Services				
Valleyview RCMP Victims Assistance	P.O. Box 1050	Valleyview	T0H 3N0	780-524-3184
Victim Service Society of Stony Plain, Spruce Grove, and District	4601 44th Avenue	Stony Plain	T7Z 1W9	825-220-2055
Victim Services Unit Morinville RCMP	10512 - 101 Avenue	Morinville	T8R 1K9	780-939-4590
Victims of Homicide Edmonton Support Society	P.O. Box 31027	Edmonton	T5Z 3P3	780-915-0060
Viking RCMP VSU	P.O. Box 209	Viking	T0B 4N0	780-336-3441
Vulcan Regional Victim Services Society	P.O. Box 776	Vulcan	T0L 2B0	403-485-6163
Wabaska Regional VSU	P.O. Box 270	Wabasca	T0G 2K0	780-891-3114
Wellspring Family Resource and Crisis Centre Society	5116 51st Avenue	Whitecourt	T7S 1A1	780-778-6209
Westlock RCMP VSU	10807 - 104 Avenue	Westlock	T7P 1B3	780-349-4491
Wetaskiwin and District RCMP Victim Services	5005 - 48 Avenue	Wetaskiwin	T9A 0N1	780-312-7287
Yellowhead Emergency Shelter for Women	6401	Hinton	T7V 1X7	780-865-4359
Zebra Child Protection Centre	12th Floor, 10909 Jasper Avenue	Edmonton	T5J 3L9	780-421-2359
MANITOBA				
Name	Address	City	Postal Code	Phone Number
Age and Opportunity Inc. Older Victim Services	200-280 Smith Street	Winnipeg	R3C 1K2	204-956-6440
Alpha House Project Inc.	P.O. Box 37015, RPO St.	Winnipeg	R2M 5R3	204-982-2011

	Vital Centre			
Aurora House	P.O. Box 3779	The Pas	R9A 1S4	204-623-7427
Brandon Police Service Victim Services	1340 10th Street	Brandon	R7A 6Z3	204-729-2335
Community Legal Education Association	Suite 301, 441 Main Street	Winnipeg	R3B 1B4	204-943-2382
Dakota Ojibway Police Service	P.O. Box 37	Portage La Prairie	R1N 3B2	204-856-5370
Elizabeth Fry Society of Manitoba	544 Selkirk Avenue	Winnipeg	R2W 2M9	204-589-7335
Genesis House SCCFV Inc.	P.O. Box 389	Winkler	R6W 4A6	204-325-9957
Guardians of the Children Canada (Manitoba Chapter)	917 Calrossie Blvd	Winnipeg	R3T 0W9	204-792-0422
Klinic Community Health Centre	870 Portage Avenue	Winnipeg	R3G 0P1	204-784-4090
Manitoba Justice Victim Services	1410 405 Broadway	Winnipeg	R3C 3L6	866-484-2846
Manitoba Organization for Victim Assistance	580 Main Street	Winnipeg	R3B 1C7	204-831-8950
My Sister's House		The Pas	R9A 1S4	204-623-7427
Nova House Inc.	356 Main Street	Selkirk	R1A 0S7	204-482-7882
Parkland Crisis Centre	P.O. Box 651	Dauphin	R7N 2V4	204-622-4626
Pembina Valley Victim Services	111 Center Avenue E	Altona	R0G 0B0	204-324-5373
Pluri-Elles (Manitoba) Inc.	Suite 114, 420 Des Meurons	Winnipeg	R2H 2N9	204-233-1735
Portage Family Abuse Prevention Centre Inc.	P.O. Box 1541	Portage La Prairie	R1N 3P1	204-239-5234
Renaissance Centre	844 Autumnwood Drive	Winnipeg	R2J 1C1	204-256-6750
Survivor's Hope Crisis Centre Inc.	Suite 10, 24 Aberdeen Avenue	Pinawa	R0E 1L0	204-753-5353
The Winnipeg Children's Access Agency Inc.	385 River Avenue	Winnipeg	R3L 0C3	204-284-4170

Wahbung Abinoonjiiag	225 Dufferin Avenue	Winnipeg	R2W 5N2	204-925-4610
Winnipeg Police Victim Service Section	3rd Floor, 211 Bannatyne Avenue	Winnipeg	R3C 2Z7	204-986-6350
SASKATCHEWAN				
Name	Address	City	Postal Code	Phone Number
Battleford Victim Services	1052-101 Street	North Battleford	S9A 0Z3	306-446-1550
Buffalo Regional Victim Services RCMP	300 Pedersen Avenue	Buffalo Narrows	S0M 0J0	306-288-6406
Catholic Family Services of Prince Albert Inc.	Suite 300, 1008 1 Avenue W	Prince Albert	S6V 4Y4	306-922-3202
Catholic Family Services of Saskatoon	Suite 200, 506-25th Street E	Saskatoon	S7K 4A7	306-244-7773
Churchill River Regional Victim Services (Ile-a-la-Crosse RCMP)	Parcel 6 Lajeunesse Avenue	Ile-a-la-Crosse	S0M 1C0	306-833-6309
Churchill River Regional Victim Services (Pinehouse RCMP)	Lot 13, Block 2, Hilltop Avenue	Pinehouse	S0J 2B0	306-884-2406
Correctional Service Canada Victim Services (Prairies Region)	P.O. Box 9223	Saskatoon	S7K 3X5	306-659-9314
Family Service Regina Domestic Violence Programs	Suite 200, 1440 Broadway Avenue	Regina	S4P 1E2	306-757-6675
Free to Bee Me Counselling and Therapy Services	Suite A4, 320 Gardiner Park Court	Regina	S4V 1R9	306-551-3114
Moose Jaw Police Service Victim Services	21 Fairford Street W	Moose Jaw	S6H 1V2	306-694-7621
Moose Jaw Women's Transition Association	P.O. Box 1866	Moose Jaw	S6H 7N6	306-693-6511
North Sask Victim Services Inc.	P.O. Box 1409	La Ronge	S0J 1L0	306-425-3235

Northeast Regional Victim Services (Tisdale RCMP)	1302 102nd Street	Tisdale	S0E 1T0	306-878-3810
Northern Region Victims Services (La Ronge RCMP)	1603 Bay Avenue	La Ronge	S0J 1L0	306-425-4378
Parkland Victim Services	15 Palliser Way	Yorkton	S3N 4C5	306-786-4510
Prince Albert Police Service Victim Services Unit	45 15th Street W	Prince Albert	S6V 3P4	306-953-4357
Public Legal Education Association of Saskatchewan	Suite 500, 333 25th Street E	Saskatoon	S7K 0L4	306-653-1868
RCMP Beauval Detachment Victim Services	Lot 3, Block E, Liberty Avenue	Beauval	S0M 0G0	306-288-6406
RCMP Canoe Lake Community Office	P.O. Box 221	Canoe Narrows	S0M 0K0	306-829-5673
RCMP Creighton Detachment	499 Creighton Avenue	Creighton	S0P 0A0	306-688-8201
RCMP Fond Du Lac Detachment	243 Main Road	Fond Du Lac	S0J 0W0	306-686-2060
RCMP La Loche Detachment	1D Laloche Avenue	La Loche	S0M 1G0	306-822-1888
RCMP Montreal Lake Detachment	853 Waskesiu	Waskesiu Lake	S0J 2Y0	306-663-4425
RCMP Pelican Narrows Detachment	3300 Bear Street	Pelican Narrows	S0P 0E0	306-632-4425
RCMP Sandy Bay Detachment	Lot 1, Block 20, Sandy Bay Avenue	Sandy Bay	S0P 0G0	306-754-4606
RCMP Southend Detachment	Atik Street	Southend	S0J 2L0	306-758-5676
RCMP Stony Rapids Detachment	Johnson Street	Stony Rapids	S0J 2R0	306-439-2090
RCMP Wollaston Lake Detachment	1 Wharf Street	Wollaston Lake	S0J 3C0	306-633-1206
Regina Police Service Victim Services Unit	1717 Osler Street	Regina	S4P 3W3	306-777-8660

Regina Region Victim Services	58 Great Plains Road	Emerald Park	S4L 1C3	306-781-5065
Regina Sexual Assault Centre	1830 Mackay Street	Regina	S4N 6R4	306-522-2777
Saskatoon Centre for Children's Justice, Saskatoon Police Service	76 25th Street E	Saskatoon	S7K 3R6	306-975-8400
Saskatoon Sexual Assault and Information Centre	Suite 201, 506 25th Street E	Saskatoon	S7K 4A7	306-244-2294
Sexual Assault Services of Saskatchewan	335 Maxwell Crescent	Regina	S4N 5X9	306-757-1941
Society for the Involvement of Good Neighbours	345 Broadway Street W	Yorkton	S3N 0N8	306-783-9424
Southwest Victim Services	Suite 2, 1st Avenue NE	Swift Current	S9H 4Y2	306-778-4898
Stops to Violence	Suite 103, 1102 8th Avenue	Regina	S4R 1C9	306-565-3199
Victim Services Branch - Saskatchewan Ministry of Justice and the Attorney General	8th Floor, 224 4th Avenue	Saskatoon	S7K 5M5	306-933-7665
Weyburn Police Service Southeast Regional Victim Services	400 Coteau Avenue	Weyburn	S4H 2K8	306-842-4797
ONTARIO				
Name	Address	City	Postal Code	Phone Number
Ah-Shaw-Bin Sioux Lookout/Lac Seul Victim Support Services	56C Front Street	Sioux Lookout	P8T 1B8	807-737-1700
Amelia Rising Sexual Assault Centre of Nipissing	Suite 215, 101 Worthington Street E	North Bay	P1B 1G5	705-840-2403
Assault Response and Care Centre	Suite 102, 100 Strower Road	Brockville	K6V 5J9	613-345-3881

Barrie and Area Victim Crisis Assistance and Referral Service	Suite 122, 132 Commerce Park Drive	Barrie	L4N 0Z7	705-725-7025
Bear Waters Gathering Education and Healing Centre	Suite 3, 72 Main Street, 2nd Floor	Huntsville	P1H 2C7	905-975-6423
Beendigen Inc.	Suite 103, 100 Anemki Drive	Fort Williams First Nation	P7J 1J4	807-622-1121
Bernadette McCann House for Women Inc.	P.O. Box 244	Pembroke	K8A 6X3	613-732-7776
Blue Water Health Sexual Assault/Domestic Violence Treatment Program	220 N. Mitten Street	Sarnia	N7T 6H6	519-464-4522
Boost Child and Youth Advocacy Centre - Barrie	Suite 551, 80 Bradford Street	Barrie	L4N 6S7	705-792-6600
Boost Child and Youth Advocacy Centre - Peterborough	Suite 502, 140 King Street	Peterborough	K9J 7Z8	705-743-9200
Boost Child and Youth Advocacy Centre - Toronto	2nd floor, 245 Eglinton Avenue E	Toronto	M4P 3B7	416-515-1100
Brantford General Hospital Sexual Assault/Domestic Care Team	200 Terrace Hill Street	Brantford	N3R 1G9	519-751-5544
Calacs Francophone D'Ottawa	40 Cobourg Street	Ottawa	K1N 8Z6	613-789-8096
Caledon/Dufferin Victim Services	15924 Innis Lake Road	Caledon East	L7C 2Z1	905-951-3838
Canadian Centre for Men and Families (Ottawa)	Suite 302, 292 Montreal Road	Ottawa	K1L 6B7	613-518-1065
Canadian Centre for Men and Families (St. Thomas/London)	10 Mondamin Street, Unit #117	St. Thomas	N5P 2V1	519-914-5702
Canadian Centre for Men and Families (Toronto)	Suite 201, 152 Carlton Avenue	Toronto	M4Y 2J9	647-479-9611

Canadian Families and Corrections Network	P.O. Box 35040	Kingston	K7L 5S5	888-371-2326
Canadian Resource Centre for Victims of Crime	Suite 100, 141 Catherine Street	Ottawa	K2P 1C3	613-233-7614
Carrefour Des Femmes Du Sud-Ouest De L'Ontario (London)	Suite 200, 285 King Street	London	N6B 3M6	519-858-0954
Carrefour Des Femmes Du Sud-Ouest De L'Ontario (Sarnia)	Suite 2, 1285 Michigan Avenue	Sarnia	N7S 5M6	519-491-6268
Catholic Family Services of Durham	115 Simcoe Street South	Oshawa	L1R 2Z8	905-725-3513
Catholic Family Services of Hamilton	460 Main Street East, Unit 404	Hamilton	L8N 1K4	905-527-3823
Centre De Santé Communautaire Hamilton/Niagara	1320 Barton Street East	Hamilton	L8H 2W1	905-528-9196
Centre for Treatment of Sexual Abuse and Childhood	Suite 403, 265 Carling Avenue	Ottawa	K1S 2E1	613-233-4929
Centre Novas-Calacs Francophone De Prescott-Russell	C.P. 410, 25 Industrial Street	Casselman	K0A 1M0	613-764-5700
Centre Passerelle Pour Femmes Du Nord De L'Ontario	P.O. Box 849	Timmins	P4N 7G7	888-360-5657
Centre Victoria Pour Femmes (Elliot Lake)	P.O. Box 102	Elliot Lake	P5A 2J6	705-461-6120
Centre Victoria Pour Femmes (Sault Ste-Marie)	302-111 Elgin Street	Sault Ste-Marie	P6A 6L6	705-253-0049
Centre Victoria Pour Femmes (Sudbury)	P.O. Box 308	Sudbury	P3E 4P2	705-670-2517
Centre Victoria Pour Femmes (Wawa)	P.O. Box 496	Wawa	P0S 1K0	705-856-0065

Centr'elles (Centre Des Femmes Francophone Du Nord-Ouest De L'Ontario)	234 Van Norman Street	Thunder Bay	P7A 4B8	807-684-1955
CFS Ottawa (Catholic Family Service Ottawa)	310 Olmstead Street	Ottawa	K1L 7K3	613-233-8478
Chatham-Kent Health Alliance Sexual Assault/Domestic Violence Treatment Centre	80 Grand Avenue W	Chatham	N7M 5L9	519-352-6400
Child Witness Centre	111 Duke Street E	Kitchener	N2H 1A4	519-744-0904
Child Witness Project, London Family Court Clinic	Suite 200, 254 Pall Mall Street	London	N6A 5P6	519-679-7250
Cochrane-Smooth Rock Falls VCARS	Suite 144 B, 4th	Cochrane	P0L 1C0	705-272-2598
Collaborative Justice Program: Restorative Justice Ottawa	C/O Crown Attorney's Office, 161 Elgin Street	Ottawa	K2P 2K1	613-239-1173
Community Counselling Centre of Nipissing	361 McIntyre Street E	North Bay	P1B 1C9	705-472-6515
Community Information Centre of Ottawa - 211 Eastern Region	41146 St. Laurent Blvd	Ottawa	K1G 1A4	211
Cornwall Community Hospital Assault and Sexual Abuse Program	840 McConnell Avenue	Cornwall	K6H 5S5	613-938-4240
Cornwall Community Police Service Victim Service Unit	340 Pitt Street	Cornwall	K6H 5T7	613-933-5000
Counselling and Mediation Services	503 Maple Street	Collingwood	L9Y 2S6	705-999-2107
Counselling and Support Services of Stormont, Dundas, and	26 Montreal Road	Cornwall	K6H 1B1	613-932-4610

Glengarry				
CSC Victim Services	P.O. Box 1174	Kingston	K7L 4Y8	866-875-2225
Design for a New Tomorrow	Suite 502, 60 James Street	St. Catharines	L2R 7E7	905-684-1223
Dilico Anishinabek Family Care	200 Anemki Place	Thunder Bay	P7J 1L6	807-623-8511
Domestic Abuse and Sexual Assault Care Centre - York Central Hospital	10 Trench Street	Richmond Hill	L4C 4Z3	905-883-2383
Domestic Violence/Sexual Assault Treatment Program - St. Joseph's Health Centre	700 Paris Street	Sudbury	P3E 1L4	705-675-4743
Driven (Durham Region's Intimate-Relationship Violence Empowerment Network)	707 Simcoe Street South	Oshawa	L1H 4K5	905-432-7233
Durham Regional Sexual Assault Care Centre	107 Colborne Street W	Whitby	L1N 1W9	905-668-3050
East and West Parry Sound Victim Services	25 Church Street	Parry Sound	P2A 1Y2	705-746-0508
Family Consultants/Victim Services Unit - London Police Service	601 Dundas Street	London	N6B 1X1	519-661-5636
Family Counselling Centre	P.O. Box 24028 82 Hannover Drive	St. Catharines	L2R 7P7	905-937-7731
Family Counselling Centre Sarnia Lambton	Building 1, 1086 Modeland Road, Bldg 1030, 2nd Floor	Sarnia	N7S 6L2	519-336-0120
Family Counselling & Support Services for Guelph-Wellington	109 Surrey Street East	Guelph	N1H 3P7	519-824-2431

Family Services of Peel	Suite 501, 151 City Centre Drive	Mississauga	L5B 1M7	905-270-2250
Family Transition Place	20 Bredin Parkway	Orangeville	L9W 4Z9	519-941-4357
Findhelp Information Services	203 - 543 Richmond Street W, Suite 123	Toronto	M5V 1Y6	416-397-4636
Gateway Centre for Women of Northern Ontario	849 - 330 Second Avenue	Timmins	P4N 7G7	705-360-5657
Greater Sudbury Police Service - Victim Services Unit	190 Brady Street	Sudbury	P3E 1C7	705-675-9171
Greenstone Victim Services	108 First Avenue NE	Geraldton	P0T 1M0	807-854-4357
Guelph-Wellington Sexual Assault Care and Treatment Centre	115 Delphi Street	Guelph	N1E 4J4	519-822-5350
Guelph-Wellington Women in Crisis	38 Elizabeth Street	Guelph	N1E 2X2	519-836-1110
Haldimand-Norfolk Reach	101 Nanticoke Creek Parkway	Townsend	N0A 1S0	519-587-2441
Halton Regional Police Service Victim Services Unit	1151 Bronte Road	Oakville	L6M 3L1	905-825-4777
Hamilton Police Service	P.O. Box 1060, 155 King William Street, Station A	Hamilton	L8N 4C1	905-546-4720
Headwaters Health Care Centre SA/DV Program Emers Dept.	100 Rolling Hills Drive	Orangeville	L9W 4X9	519-941-2410
Hearst-Kapuskasing-Smooth Rock Falls Counselling Services	Suite 1, 29 Byng Avenue	Kapuskasing	P5N 1W6	705-335-8468
Huron-Perth Centre	100 - 73 Wellington Street	Clinton	N0M 1L0	519-482-3931
Indigenous Victim Services	1721 Chief	Ohsweken	N0A 1M0	226-227-2196
Institute of Leadership for	Suite 102, 2275 Bayview	Toronto	M4N 3M6	905-737-4536

Women of Ontario	Avenue			
Interval House of Ottawa	55 Eccles Street	Ottawa	K1R 6S3	613-234-8511
Jersvision	Suite C304, 440 Albert Street	Ottawa	K1R 5B5	613-858-3427
Kawartha Sexual Assault Centre	150 King Street, 3rd Floor	Peterborough	K9J 2R9	705-748-5901
Kawartha/Haliburton Victim Services	3028 Highway 35	Kawartha Lakes	K9V 4R1	705-878-9739
KCWA Family and Social Services	Suite 401, 5075 Yonge Street	North York	M2N 6C6	416-340-1234
Kenora Sexual Assault Centre	Suite 201, 136 Main Street South	Kenora	P9N 1S9	807-468-7958
Kingston General Hospital Sexual Assault and Domestic Violence Program	76 Stuart Street	Kingston	K7L 2V7	613-549-6666
Kristen French Child Advocacy Centre Niagara	8 Forster Street	St. Catharines	L2N 1Z9	905-937-5435
La Maison D'Hébergement Pour Femmes Francophones		Scarborough	M1E 0A7	647-777-6419
Lanark County Sexual Assault Program - Perth and Smiths Falls	60 Cornelia Street	Smiths Falls	K7A 2H9	613-283-2330
Lanark County Sexual Assault Centre	P.O. Box 107	Carleton Place	K7C 3P3	613-257-5031
Le Centre De Counselling De Sudbury	260 Cedar Street	Sudbury	P3B 1M7	705-524-9629
Lean On Me	1063 King Street West	Hamilton	L8S 4S3	289-339-1460
Leeds and Grenville Interval House	21 Cowan Avenue	Brockville	K6V 1W1	613-342-4724
Luke's Place	707 Simcoe Street South,	Oshawa	L1H 4K5	905-725-0101

	Box #3			
MADD Canada	Suite 500, 2010 Winston Park Drive	Oakville	L6H 5R7	905-829-8805
Manitoulin Northshore Victim Services	Suite 2, 15 Water Street	Little Current	POP 1K0	705-370-3378
Mareas - Comprehensive Therapeutic Services for Children and Families	232 Highland Road West	Stoney Creek	L8J 3T7	855-627-3271
METRAC - Action on Violence	158 Spadina Road	Toronto	M5R 2T8	416-392-3135
Missing Children Association	Suite 611, 15 Edward	Cornwall	K6H 4G6	613-938-9426
Muskoka Victim Services	Suite 2, 29 Manitoba Street	Bracebridge	P1L 0B8	877-229-2217
Muskoka/Parry Sound Sexual Assault Services	P.O. Box 155, 81 Ottawa Avenue	South River	P0A 1X0	705-774-9083
National Office for Victims, Public Safety Canada	269 Laurier Avenue West	Ottawa	K1A 0P8	613-949-6507
Nina's Place Joseph Brant Memorial Hospital	1230 North Shore Blvd	Burlington	L7S 1W7	905-632-3737
North Bay General Hospital Sexual Assault and Domestic Violence Program	750 Scollard Street	North Bay	P1B 5A4	705-474-8600
North Renfrew Family Services Inc.	109 Banting Drive, Box 1334	Deep River	K0J 1P0	613-584-3358
North Simcoe Victim Crisis Services	66 Peter Street S	Orillia	L3V 5B1	705-325-5578
Nova Vita Domestic Violence Prevention Services	59 North Park Street	Brantford	N3R 4J8	519-752-1005
Office for Victims of Crime	700 Bay Street, 3rd Floor	Toronto	M5G 1Z6	416-326-1682

Office of the Federal Ombudsman for Victims of Crime	55037	Ottawa	K1P 1A1	866-481-8429
Ontario's Missing Adults	Suite 101, 141 Catherine Street	Ottawa	K2P 1C3	613-851-2442
Oshawa-Durham Rape Crisis Centre	P.O. Box 54039 8 King Street E	Oshawa	L1H 8T2	905-668-9200
Ottawa Police Victim Crisis Unit	474 Elgin Street	Ottawa	K1G 6H5	613-236-1222
Ottawa Rape Crisis Centre	P.O. Box 20206	Ottawa	K1N 9P4	613-562-2334
Ottawa Victim Services	Suite 600, 250 City Centre Avenue	Ottawa	K1R 6K7	613-238-2762
Oxford Domestic Assault Review Team	P.O. Box 1523	Woodstock	N3S 1K0	519-421-0383
Peel Children's Centre	85A Aventura	Mississauga	L5T 2Y6	905-795-3500
Peterborough Police Service Victim Services Unit	500 Water Street	Peterborough	K9J 7Y4	705-876-1122
PFLAG Canada	251 Bank Street, 2nd Floor	Ottawa	K2P 1X3	888-530-6777
Rainy River District Victim Services Program	334 Scott Street	Fort Frances	P9A 1G9	807-274-5687
Regional Sexual Assault and Domestic Violence Care and Treatment Centre	170 Colborne Street W	Orillia	L3V 2Z3	705-325-2201
Renfrew County Sexual Assault/Partner Assault Program - Renfrew Victoria Hospital	499 Raglan Street N	Renfrew	K7V 1P6	613-432-4851
Réseau-Femmes Du Sud-Ouest De L'Ontario	180 College Avenue North	Sarnia	N7T 7X2	519-332-8897
Réseau-Femmes Du Sud-Ouest	920 Huron Street	London	N5Y 4K4	519-964-2892

De L'Ontario				
Réseau-Femmes Du Sud-Ouest De L'Ontario	65 Wyandotte Street W	Windsor	N9A 5W6	519-946-3029
Rexdale Women's Centre	Suite 307, 925 Albion Road	Rexdale	M9V 2A1	416-745-0062
Rideau-Rockcliffe Community Resource Centre	Suite 120, 225 Donald Street	Ottawa	K1K 1N1	613-745-0073
SACHA - Sexual Assault Centre Hamilton & Area	3rd Floor, 75 MacNab Street	Hamilton	L8P 3C1	905-525-4573
Safepet Ontario	Suite 205, 420 Bronte Road South	Milton	L9T 0H9	905-876-0756
SAVIS of Halton	Suite 227, 1515 Rebecca Street	Oakville	L6L 5G8	905-825-3622
Scarborough Regional Sexual Assault/Domestic Violence Care Centre	3030 Birchmount Road	Scarborough	M1W 3W3	416-495-2555
Sexual Abuse Treatment Program of Waterloo Region	49 Queen Street North	Kitchener	N2H 2G9	519-744-6549
Sexual Assault and Partner Abuse Care Centre - Grey Bruce Health Services	1800 8th Street East	Owen Sound	N4K 6M9	519-376-2121
Sexual Assault Care and Counselling Centre	2236 Hurontario Street	Mississauga	L5B 1B8	905-848-7493
Sexual Assault Care Centre, Sault Area Hospital	915 Queen Street East	Sault Ste. Marie	P6A 2B6	705-759-5143
Sexual Assault Centre for Quinte and District	P.O. Box 22010	Belleville	K8N 5V7	613-967-6300
Sexual Assault Centre Kingston	P.O. Box 1461	Kingston	K7L 5C7	613-545-0762

Sexual Assault Centre London	Suite 5, 255 Horton Street E., 3rd Floor	London	N6B 1L1	519-439-0844
Sexual Assault Crisis Centre of Essex County	1770 Langlois Avenue	Windsor	N8X 4M5	519-253-3100
Sexual Assault Program - Women's Health Care Centre	69 George Street	Peterborough	K9J 3G2	705-743-4132
Sexual Assault Support Centre of Ottawa (SASC)	P.O. Box 4441	Ottawa	K1S 5B4	613-234-2266
Sexual Assault Support Centre of Waterloo Region	Suite 201, 151 Frederick Street	Kitchener	N2H 2M2	519-571-0121
Sexual Assault Support Services for Women of Stormont, Dundas, Glengarry & Akwesasne	P.O. Box 1192	Cornwall	K6H 5V3	613-932-1755
Sexual Assault Survivors' Centre Sarnia-Lambton	Suite 11, 420 East Street N	Sarnia	N7T 6Y5	519-337-3154
Sexual Assault Treatment Centre - Windsor Regional Hospital	1995 Lens Avenue	Windsor	N8W 1L9	519-255-2234
Sexual Assault Treatment Program - Niagara	142 Queenston Street	St. Catharines	L2R 7C6	905-378-4647
Sexual Assault/Domestic Violence Care Centre - Hamilton Health Sciences	Suite 4B24, 1200 Main Street West	Hamilton	L8N 3Z5	905-521-2100
Sexual Assault/Domestic Violence Care Centre - McMaster University Medical Centre	1200 Main Street West	Hamilton	L8N 3Z5	905-521-2100
Sexual Assault/Partner Abuse Treatment Program - Lake of Woods Hospital	21 Sylvan Street West	Kenora	P9N 3W7	807-468-9861

Sheatre Educational Alternative Theatre	170069 Centre Road	Kemble	N0H 1S0	519-534-3039
Sioux Lookout Assault Care and Treatment Program	60 1/2 Front Street	Sioux Lookout	P8T 1B4	807-737-6565
Sudbury and Area Victim Crisis Assistance and Referral Service (VCARS)	1935 Paris Street	Sudbury	P3E 6G6	705-522-6970
Sunrise Program	100 Rolling Hills Drive (Headwaters Health Care Centre)	Orangeville	L9W 4X9	519-941-2410
Sunset Area Victim Crisis Assistance and Referral Service	136 Main Street South	Kenora	P9N 1S9	807-467-2815
Superior North Victim Services	Suite 11, 2 Ontario Street	Marathon	P0T 2E0	807-229-8877
Temiskaming & District Victim Crisis Assistance and Referral Service	P.O. Box 1312	New Liskeard	P0J 1P0	705-647-0096
The Counselling Centre of Ear Algoma	Suite 2, 9 Oakland Blvd	Elliot Lake	P5A 2T1	705-848-2585
The Multicultural Association of Kenora and District	136 Main Street South	Kenora	P9N 1S9	807-468-7140
The Ottawa Hospital - Sexual Assault and Partner Abuse Care Program	Civic Campus, 1053 Carling Avenue	Ottawa	K1Y 4E9	613-722-7000
The Policy Centre for Victim Issues, Department of Justice Canada	284 Wellington Street	Ottawa	K1A 0H8	613-952-1110
Thrive Counselling Services Halton	Suite 207, 777 Guelph Line	Burlington	L7R 3N2	905-637-5256

Thunder Bay and Area Victim Services	Suite 10, 317 East Victoria Avenue	Thunder Bay	P7C 1A4	807-684-1051
Thunder Bay Counselling Centre	544 Winnipeg Avenue	Thunder Bay	P7B 3S7	807-684-1880
Thunder Bay Multicultural Association	17 N Court Street	Thunder Bay	P7A 4T4	807-345-0551
Thunder Bay Police VSU	1825 Arthur Street East	Thunder Bay	P7E 5N7	807-684-1290
Thunder Bay Sexual Assault/Sexual Abuse Counselling and Crisis CTR	385 Mooney Street	Thunder Bay	P7B 5L5	807-345-0894
Timmins and Area Women in Crisis	355 Wilson Avenue	Timmins	P4N 2T7	705-268-8381
Timmins and District Victim Crisis Assistance and Referral Service	185 Spruce Street	Timmins	P4N 2M7	705-360-8700
Timmins Family Counselling	Suite 310, 60 Wilson Avenue	Timmins	P4N 2S7	705-267-7333
Toronto Forensic Consulting and Assessment	Suite 203, 125 Norfinch Drive	Toronto	M3N 1W8	647-846-6362
Toronto Rape Crisis Centre/Multicultural Women Against Rape	59098	Toronto	M6R 3B5	416-597-1171
Tracy Johnson Counselling	Suite 200, 603 Argus Road	Oakville	L6J 6G6	905-466-1375
Traumatology Institute	Suite 419, 45 Sheppard Avenue	Toronto	M2N 5W9	416-229-1477
Victim/Witness Assistance Program - Belleville	15 Bridge Street West, 3rd Floor	Belleville	K8P 0C7	613-962-3005
Victim/Witness Assistance Program -	80 Wellington Street	Brantford	N3T 2L9	519-752-5725

Brantford/Haldimand/Norfolk				
Victim/Witness Assistance Program - Brockville	41 CourtHouse Square	Brockville	K6V 7N3	613-341-2810
Victim/Witness Assistance Program - Cayuga (Haldimand)	10 Echo Street West	Cayuga	N0A 1E0	905-722-6129
Victim/Witness Assistance Program - Chatham	Suite 325, 425 Grand Avenue West	Chatham	N7M 6M9	519-355-2216
Victim/Witness Assistance Program - Cobourg	860 William Street	Cobourg	K9A 3A9	905-373-4023
Victim/Witness Assistance Program - Cornwall	Suite 216, 218 Pitt Street	Cornwall	K6J 3P8	613-933-7744
Victim/Witness Assistance Program - Court of Appeal for Ontario	720 Bay Street, 10th Floor	Toronto	M7A 2S9	416-325-1668
Victim/Witness Assistance Program - Dryden	479 Government Street	Dryden	P8N 3K9	807-223-7310
Victim/Witness Assistance Program - Durham	3rd Floor, 150 Bond Street	Oshawa	L1G 0A2	905-743-2790
Victim/Witness Assistance Program - Elliot Lake	Suite 304, 31 Nova Scotia Walk	Elliot Lake	P5A 1Y9	705-848-8266
Victim/Witness Assistance Program - Etobicoke/Metro West	Suite 302, 2201 Finch Avenue, 3rd Floor	Toronto	M9M 2Y9	416-314-3944
Victim/Witness Assistance Program - Fort Frances	283 Church Street	Fort Frances	P9A 3M8	807-274-3331
Victim/Witness Assistance Program - Goderich	1 Courthouse Square	Goderich	N7A 1M2	519-524-4085
Victim/Witness Assistance Program - Gore Bay	Suite 2, 35 Meredith Street	Gore Bay	P0P 1H0	705-282-1923

Victim/Witness Assistance Program - Greenstone	208 Beamish Avenue	Geraldton	P0T 1M0	807-854-2181
Victim/Witness Assistance Program - Haileybury	393 Main Street	Haileybury	P0J 1K0	705-672-4050
Victim/Witness Assistance Program - Hamilton		Hamilton		905-645-5272
Victim/Witness Assistance Program - Head Office	18 King Street	Toronto	M5C 1C4	416-325-3265
Victim/Witness Assistance Program - Kapuskasing	Suite 65, 25 Brunetville Road	Kapuskasing	P5N 2E9	705-337-4330
Victim/Witness Assistance Program - Kenora	Suite 261, 216 Water Street (Kenora Courthouse)	Kenora	P9N 1S4	807-468-2839
Victim/Witness Assistance Program - Kingston	Unit 101 S, 308 Wellington Street	Kingston	K7K 7A8	613-545-2455
Victim/Witness Assistance Program - Lindsay	440 Kent Street West	Lindsay	K9V 6H3	705-324-1429
Victim/Witness Assistance Program - London	Suite B, 80 Dundas Street	London	N6A 6A2	519-355-2216
Victim/Witness Assistance Program - Milton	Suite 235, 491 Steeles Avenue East	Milton	L9T 1Y7	905-878-6292
Victim/Witness Assistance Program - Muskoka	Suite 10, 29 Manitoba Street, 2nd Floor	Bracebridge	P1L 1S4	705-645-3516
Victim/Witness Assistance Program - Napanee	41 Dundas Street West, Lower Level	Napanee	K7R 1Z5	613-354-6279
Victim/Witness Assistance Program - Niagara	Suite 1020, 59 Church Street	St. Catharines	L2R 7N8	905-685-2671
Victim/Witness Assistance Program	360 Plouffe Street, 3rd	North Bay	P1B 9L5	705-495-8339

Program - North Bay	Floor			
Victim/Witness Assistance Program - North York	1000 Finch Avenue West	North York	M3J 2V5	416-314-0573
Victim/Witness Assistance Program - Ontario Review Board	700 Bay Street, 3rd Floor	Toronto	M5G 1Z6	416-325-8237
Victim/Witness Assistance Program - Orangeville	51 Zina Street	Orangeville	L9W 1E5	519-941-7132
Victim/Witness Assistance Program - Ottawa	161 Elgin Street, 4th Floor	Ottawa	K2P 2K1	613-239-1229
Victim/Witness Assistance Program - Owen Sound	Suite 611, 9th Avenue West	Owen Sound	N4K 6Z4	519-376-8927
Victim/Witness Assistance Program - Parry Sound	82 James Street, Main Floor	Parry Sound	P2A 1T9	705-746-7713
Victim/Witness Assistance Program - Peel	7765 Hurontario Street, 2nd Floor	Brampton	L6W 4S8	905-456-4797
Victim/Witness Assistance Program - Pembroke	Suite 0611, 297 Pembroke Street East	Pembroke	K8A 3K2	613-732-2035
Victim/Witness Assistance Program - Perth	43 Drummond Street East	Perth	K7H 1G1	613-264-8387
Victim/Witness Assistance Program - Peterborough & Tri- Counties	Suite 205, 311 George Street North	Peterborough	K9J 3H3	705-755-5150
Victim/Witness Assistance Program - Picton	172 Main Street, 2nd Floor	Picton	K0K 2T0	613-962-3005
Victim/Witness Assistance Program - Sarnia	Suite B101, 700 North Christina Street	Sarnia	N7V 3C2	519-337-1766
Victim/Witness Assistance Program - Sault Ste. Marie	Suite 204, 123 March Street	Sault Ste. Marie	P6A 2Z5	705-848-8266

Victim/Witness Assistance Program - Scarborough	1911 Eglinton Avenue East	Scarborough	M1L 2L8	416-325-0351
Victim/Witness Assistance Program - Simcoe	75 Mulcaster Street, 5th Floor	Barrie	L4M 3P2	705-739-6560
Victim/Witness Assistance Program - Simcoe (Norfolk)	50 Frederick Street, Hobson VC Drive	Simcoe	N3Y 4N4	519-428-1080
Victim/Witness Assistance Program - Special Prosecutions Mobile Team				416-492-4762
Victim/Witness Assistance Program - St. Thomas	4 Wellington Street	St. Thomas	N5R 2P2	519-633-1920
Victim/Witness Assistance Program - Stratford	5 Huron Street	Stratford	N5A 5S4	519-271-5221
Victim/Witness Assistance Program - Sudbury	Suite 206, 144 Pine Street	Sudbury	P3C 1X3	705-564-7694
Victim/Witness Assistance Program - Thunder Bay	Suite 5200, 125 North Brodie Street	Thunder Bay	P7C 0A3	807-626-7120
Victim/Witness Assistance Program - Timmins	Suite 129, 38 Pine Street, 2nd Floor	Timmins	P4N 6K6	705-360-1905
Victim/Witness Assistance Program - Toronto (College Park)	Suite 281, 444 Yonge Street	Toronto	M5B 2H4	416-325-6117
Victim/Witness Assistance Program - Toronto (Old City Hall)	Suite 2720, 401 Bay Street	Toronto	M5H 2Y4	416-327-5959
Victim/Witness Assistance Program - Toronto Court of Appeal	720 Bay Street, 9th Floor	Toronto	M7A 2S9	416-325-1668
Victim/Witness Assistance Program - Toronto Superior Court	Suite 514, 361 University Avenue	Toronto	M5G 1Y1	416-327-5946

Victim/Witness Assistance Program - Toronto Youth Court	Suite 145, 311 Jarvis Street	Toronto	M5B 2C4	416-212-1452
Victim/Witness Assistance Program - Walkerton	215 Cayley Street, 2nd Floor	Walkerton	N0G 2V0	519-881-3882
Victim/Witness Assistance Program - Waterloo	89 Frederick Street, 3rd Floor	Kitchener	N2H 0A7	519-741-3351
Victim/Witness Assistance Program - Welland	102 East Main Street	Welland	L3B 3W6	905-735-4326
Victim/Witness Assistance Program - Wellington/Dufferin	36 Wyndham Street South	Guelph	N1H 7J5	519-837-6366
Victim/Witness Assistance Program - Windsor	Suite E.L.5, 200 Chatham Street	Windsor	N9A 2W3	519-253-2897
Victim/Witness Assistance Program - Woodstock	415 Hunter Street	Woodstock	N4S 4G6	519-421-3903
Victim/Witness Assistance Program - York	50 Eagle Street	Newmarket	L3Y 6B1	905-853-4818
Victim Assistance Services of Oxford County	615 Dundas Street	Woodstock	N4S 1E1	519-537-2824
Victim Crisis Assistance and Referral Service of Victoria County	P.O. Box 94, 2820 County Road	Coboconk	K0M 1K0	705-454-1884
Victim Quick Response Program + (VQRP+)	18 King Street East, 7th Floor	Toronto	M5C 1C4	416-314-2447
Victim Services Elgin	Suite 104, 613 Talbot Street	St. Thomas	N5P 1C6	613-631-3182
Victim Services Hastings, Prince Edward, Lennox & Addington Counties	11 Bay Bridge Drive	Napanee	K8P 3P6	613-771-1767

Victim Services Niagara	3rd Floor, 110 James Street	St. Catharines	L2R 7E8	905-688-4111
Victim Services of Algoma	Suite 102 A, 477 Queen Street East	Sault Ste. Marie	P6A 1Z5	705-945-6905
Victim Services of Brant	P.O. Box 1116, 344 Elgin Street	Brantford	N3T 5T3	519-752-3140
Victim Services of Bruce Grey Perth	611 9th Avenue East	Owen Sound	N4K 6Z4	888-577-3111
Victim Services of Durham Region	P.O. Box 911, 605 Rossland Road E	Whitby	L1N 0B8	905-579-1520
Victim Services of Haldimand-Norfolk	72 Highway 54	Cayuga	N0H 1E0	289-370-0172
Victim Services of Huron County, Huron OPP	P.O. Box 500	Goderich	N7A 4C7	519-524-4108
Victim Services of Kingston and Frontenac	C/O Kingston Police, 705 Division Street	Kingston	K7K 4C2	613-548-4834
Victim Services of Leeds and Grenville	4109 County Road 29	Brockville	K6V 5T2	613-341-7700
Victim Services of Middlesex County	Unit 2, 85 Zimmerman Street South	Strathroy	N7G 0A3	519-245-6660
Victim Services of Nipissing District	135 Princess Street W	North Bay	P1B 8K6	705-472-2649
Victim Services of Peel	7750 Hurontario Street	Brampton	L6V 3W6	905-568-8800
Victim Services of Renfrew County	1766 Barr Line, RR#1	Douglas	K0J 1S0	613-649-2855
Victim Services of Sarnia Lambton	555 Christina Street N	Sarnia	N7T 7X6	519-344-8861
Victim Services of Stormont,	117 First Street East	Cornwall	K6H 1K8	613-938-8900

Dundas, Glengarry and Akwesasne				
Victim Services of Waterloo Region	P.O. Box 3070, 200 Maple Grove Road	Cambridge	N3H 5M1	519-585-2363
Victim Services of Windsor and Essex County	1219 Hicks Road	Essex	N8M 2Y2	519-723-2711
Victim Services of York Region Inc.	16775 Yonge Street, Unit 222	Newmarket	L3Y 8J4	905-953-5363
Victim Services Wellington	15 Wyndham Street South	Guelph	N1H 4C6	519-824-1212
Victim Support Line				888-579-2888
Violence Against Women Services	300 Talbot Street	St. Thomas	N5P 4E2	519-633-0155
Violence Intervention and Prevention Program - Sudbury	Level 1, 41 Ramsey Lake Road	Sudbury	P3E 1J5	705-675-4743
Voices for Women: Sudbury Sexual Assault Centre	Suite 305, 96 Larch Street	Sudbury	P3E 1C1	705-671-5495
Waterloo Regional Police Victim Services	P.O. Box 3070, 200 Maple Grove Road	Cambridge	N3H 5M1	519-570-9777
Waterloo Regional Sexual Assault Treatment Centre - Mary's General Hospital	911 Queen's Blvd	Kitchener	N2M 1B2	519-749-6994
Wawa & Area Victim Services	16 Ganley Street	Wawa	P0S 1K0	705-856-7852
Windsor Police Victim Assistance Unit	150 Goyeau Street	Windsor	N9A 6J5	519-255-6700
Women in Crisis (Algoma) Inc.	23 Oakland Avenue	Sault Ste. Marie	P6A 2T2	705-759-1230
Women's College Hospital Sexual Assault/Domestic Violence Care Centre	76 Grenville Street	Toronto	M5S 1B2	416-323-6040

Women's Rural Resource Centre	145 Beech Street	Strathroy	N7G 1K9	519-246-1526
Women's Sexual Assault Centre of Renfrew County	1274	Pembroke	K8A 6A6	613-735-5551
Women's Shelters Canada (Shelters and Transition Houses United to End Violence Against Women)		Ottawa		613-680-5119
Women's Support Network of York Region	1110 Stellar Drive Unit 109	Newmarket	L3Y 7B7	905-895-3646
Woodstock Police Service	615 Dundas Street	Woodstock	N4S 1E1	519-537-2323
QUEBEC				
Name	Address	City	Postal Code	Phone Number
Assaut Sexuel Secours Inc.	C.P. 697	Val-d'Or	J9P 4P6	819-825-6968
Associations of Families of Persons Assassinated or Disappeared	Suite 203, 1686 des Laurentides Blvd	Laval	H7M 2P4	514-396-7389
CALACS Abitibi	C.P. 94	Amos	J9T 3A5	819-732-7889
CALACS Charlevoix	P.O. Box 61	La Malbaie	G5A 1T6	418-665-2999
CALACS Châteauguay	C.P. 47030	Châteauguay	J6K 5B7	450-699-8258
CALACS Chaudière-Appalaches	598 boul. Renault	Beauceville	G5X 1M9	418-774-6856
CALACS Mont-Laurier	C.P. 301	Mont-Laurier	J9L 3G9	819-623-2624
CALACS Rive-Sud	C.P. 13	Lévis	G6V 6N6	418-835-8342
CALACS Ste-Agathe	C.P. 64	Ste-Agathe-des-Monts	J8C 3A1	819-326-8484
CAVAC Abitibi-Témiscamingue (Amos)	891, 3e rue Ouest, Bureau RC30	Amos	J9T 2T4	819-444-5281
CAVAC Abitibi-Témiscamingue (La Sarre)	651, 2e rue Est, Bureau CAVAC-AT	La Sarre	J9Z 2Y9	819-339-7509

CAVAC Abitibi-Témiscamingue (Rouyn-Noranda)	158, rue Monseigneur-Tessier Ouest	Rouyn-Noranda	J9X 2S6	819-797-5599
CAVAC Abitibi-Témiscamingue (Val-d'Or, Senneterre et Services Aux Communautés Autochtones)	797, 2e avenue	Val-d'Or	J9P 1W7	819-825-6000
CAVAC Abitibi-Témiscamingue (Ville-Marie)	8, rue Saint-Gabriel Nord, Bureau RC03	Ville-Marie	J9V 1Z9	819-629-6015
CAVAC Bas-St-Laurent (Rimouski)	148, avenue Belzile, Bureau 204	Rimouski	G5L 3E4	418-724-0976
CAVAC Capitale-Nationale et Chaudière-Appalaches (Point de Service de la Malbaie)	30, Chemin de la Vallée	La Malbaie	G5A 1A3	418-665-8166
CAVAC Capitale-Nationale et Chaudière-Appalaches (Point de Service Lévis)	13, rue St-Louis, Bureau 301	Lévis	G6V 4E2	418-833-9993
CAVAC Capitale-Nationale et Chaudière-Appalaches (Point de Service de Montmagny)	110, avenue Jacques-Cartier, Bureau 1.02.1	Montmagny	G5V 0G5	418-248-0886
CAVAC Capitale-Nationale et Chaudière-Appalaches (Point de Service de Québec)	300, boul. Jean-Lesage	Québec	G1K 8K6	418-649-3527
CAVAC Capitale-Nationale et Chaudière-Appalaches (Point de Service Sainte-Foy)	1167 chemin Sainte-Foy	Québec	G1S 2M8	418-648-2190
CAVAC Capitale-Nationale et Chaudière-Appalaches (Point de Service Saint-Joseph-de-Beauce)	795, avenue du Palais	Québec	G0S 2V0	418-397-7192
CAVAC Capitale-Nationale et	693, rue Saint-Alphonse	Thetford Mines	G6G 3X3	418-338-0952

Chaudière-Appalaches (Point de Service Thetford Mines)	Nord, Bureau 1.23			
CAVAC Centre-du-Québec	Suite 302, 50 Dunkin Street	Drummondville	J2B 8B1	819-472-1110
CAVAC Côte-Nord (Sept-îles)	652, avenue DeQuen	Sept-îles	G4R 2R5	418-962-2822
CAVAC de L'Estrie	230 King West	Sherbrooke	J1H 1P9	819-820-2822
CAVAC des Laurentides	517, rue St-Georges	St-Jérôme	J7Z 5B6	450-569-0332
CAVAC Gaspésie-îles-de-la-Madeleine	Suite 113, 484, Place Hôtel-de-Ville	Chandler	G0C 1K0	866-892-4331
CAVAC la Mauricie	Suite 104, 950 Royale Street	Trois-Rivières	G9A 4H8	819-373-0337
CAVAC Lanaudière	626, boul. Manseau	Joliette	J6E 3E6	450-755-6127
CAVAC Laval		Laval		450-688-4581
CAVAC Montérégie	Suite 201, 1085 Ste-Foy Boulevard	Longueuil	J4K 1W7	450-670-3400
CAVAC Montréal	1030 Beaubien East, 4th Floor	Montréal	H2S 1T4	514-277-9860
CAVAC Nunavik/Sapumijiit	P.O. Box 9	Kuujuaq	J0M 1C0	866-778-0770
CAVAC Outaouais	Suite 104, 729 Saint-Joseph Boulevard	Gatineau	J8Y 4B6	819-778-3555
Centre D'Aide et de Lutte Contre les Agressions Sexuelles de Granby (CALACS)	C.P. 63	Granby	J2G 8E2	450-375-3338
Centre de Prévention et D'Intervention Pour Victimes D'Agression Sexuelle (CPIVAS)	C.P. 27543, Franchise Pont Viau	Laval	H7G 4Y2	450-669-9053
Centre de Services de Justice Réparatrice	7333 St-Denis Street	Montreal	H2S 2R9	514-933-3737

Centre de Solidarité Lesbienne	Suite 301, 4126 St-Denis Street	Montreal	H2W 2M5	514-526-2452
Centre D'Entraide et de Traitement des Agressions Sexuelles (CETAS)	Suite 101-C, 8 boul. de la Salette	Saint-Jérôme	J7Y 5C8	450-431-6400
Clinique Pour Victimes D'Agression Sexuelle de L'Hotel-Dieu du Chum	3840 St-Urbain	Montreal	H2W 1T8	514-890-8100
CLSC Jean Olivier Chénier Info Santé	29, chemin Oka	St-Eustache	J7R 1K6	450-491-1233
CSC Victim Services	4 Laval Place, 2nd Floor	Laval	H7N 5Y3	450-967-3680
Direction de L'Indemnisation des Victimes D'Actes Criminels	1199 rue De Bleury	Montreal	H3C 4E1	514-906-3019
Hellenic Social Services of Quebec	5777 avenue Wilderton	Montreal	H3S 2V7	514-738-2421
Kidpower Teenpower Fullpower - Pleins Pouvoirs Pour Tous - Québec	Suite 2.100, 660 Villeray Street	Montreal	H2R 1J1	514-990-7124
La Maison Isa	C.P. 1551	Chicoutimi	G7H 6Z5	418-545-6444
La Traversée (Rive-Sud)	C.P. 36569	St-Lambert	J4P 3S8	450-465-5263
La Vigie, Centre D'Aide et de Prévention des Agressions À Caractère Sexuel	C.P. 22	Valleyfield	J6S 4V5	450-371-4222
Le Regroupement Québécois des Centres D'Aide et de Lutte Contre Les Agressions À Caractère Sexuel (RQCALACS)	P.O. Box 83626	Montreal	H2J 4E9	514-529-5252
Maison Monbourquette	185 avenue Bloomfield	Outremont	H2V 3R5	514-523-3596

Point D'Appui-Centre et de Prévention des Agressions À Caractère Sexuel de Rouyn	C.P. 1274	Rouyn-Noranda	J9X 6E4	819-797-0101
Restorative Justice Center of Quebec	590 Saint-Joseph Street E	Quebec	G1K 3B8	518-989-2351
Service D'Aide Aux Victimes D'Actes Criminels Marthe Vaillancourt	Bureau 100, 398, rue Racine Est	Chicoutimi	G7H 1T2	418-543-9695
Sexual Assault Centre of McGill University	Sacomss Box Y06, 3480 McTavish	Montreal	H3A 1X9	514-398-8500
Soutien Aux Hommes Agressés Sexuellement Durant Leur Enfance - Shase	615 Cégep Street	Sherbrooke	J1E 2K1	819-564-5043
The Missing Children's Network	Suite 420, 6830 Park Avenue	Montreal	H3N 1W7	514-843-4333
The Way Out	4747 St-Charles Boulevard	Pierrefonds	H9H 3C7	514-236-7255
Trêve Pour Elles	56574 Succursale Ontario	Montreal	H1W 3Z3	514-251-0323
Victimes D'Agressions Sexuelles au Masculin (VASAM)	C.P. 2445 Saint-Nicolas Succ	Normandie	G7A 4X5	418-473-5393
Viol-Secours	Suite 3293 1ère	Quebec	G1L 3R2	418-522-2120
NEW BRUNSWICK				
Name	Address	City	Postal Code	Phone Number
Beausejour Family Crisis Centre	432 Main Street	Shediac	E4P 2G5	506-533-9100
Bullying Canada	471 Smythe Street	Fredericton	E3B 9M1	877-352-4497
Coalition Against Abuse in Relationships Outreach				506-855-7222

Codiac Regional RCMP VSU	P.O. Box 1045, 520 Rue Main	Moncton	E1C 8P2	506-857-2452
CSC Victim Services	1045 Main Street, 2nd Floor	Moncton	E1C 1H1	866-806-2275
Department of Justice and Public Safety - Bathurst	254 St. Patrick Street	Bathurst	E2A 1E1	506-547-2795
Department of Justice and Public Safety - Campbellton	4th Floor, 113 Roseberry Street	Campbellton	E3N 2G6	506-789-2388
Department of Justice and Public Safety - Caraquet	182 St. Pierre Blvd	Caraquet	E1W 1A5	506-726-2417
Department of Justice and Public Safety - Edmundston	Suite 215, 121 rue de L'Église	Edmundston	E3V 3L3	506-735-2543
Department of Justice and Public Safety - Elsipogtog	Suite 205, 2 Big Cove Road	Elsipogtog	E4W 2S1	506-523-4747
Department of Justice and Public Safety - Fredericton	300 St. Mary Street	Fredericton	E3B 5H1	506-453-2768
Department of Justice and Public Safety - Grand Falls	Suite 101, 385 Broadway Blvd	Grand Falls	E3Z 2K5	506-473-7706
Department of Justice and Public Safety - Miramichi	Room 238, 673 King George Highway	Miramichi	E1V 1N6	506-627-4065
Department of Justice and Public Safety - Moncton	145 Assumption Blvd	Moncton	E1C 8R3	506-856-2875
Department of Justice and Public Safety - Saint John	1st Floor, 10 Peel Plaza	Saint John	E2L 3G6	506-658-3742
Department of Justice and Public Safety - St. Stephen	41 King Street	St. Stephen	E3L 2C1	506-466-7414
Department of Justice and Public Safety - Tracadie-Sheila	3514 Principale Street	Tracadie-Sheila	E1X 1G5	506-394-3690

Department of Justice and Public Safety - Woodstock	Unit 1, 111 Chapel Street	Woodstock	E7M 1G6	506-325-4422
Fredericton Police Force Victims Services and Crisis Response Unit	311 Queen Street	Fredericton	E3B 1B1	506-460-2422
Fredericton Sexual Assault Crisis Centre	P.O. Box 174	Fredericton	E3B 4Y9	506-454-0460
Kennebecasis Regional Police - Victim Services	126 Millenium Drive	Quispamsis	E2E 1A1	506-847-6300
Kent County Prevention Centre for Family Violence	511	Sainte-Anne-de-Kent	E4S 5G2	506-743-5449
PFLAG Canada				888-530-6777
Restigouche Family Interveners	16 Aberdeen Street	Campbelton	E3N 2J7	506-759-6683
Saint John Police Force - Victim Services	P.O. Box 1971	Saint John	E2L 4L1	506-648-3303
NEWFOUNDLAND AND LABRADOR				
Name	Address	City	Postal Code	Phone Number
Department of Justice and Public Safety - Carbonear	Unit 3, Carlyle Bldg, 80 Powell Drive	Carbonear	A1Y 1A5	709-945-3020
Department of Justice and Public Safety - Clarenville	Suite 101, Clarenville Public Bldg, 97 Manitoba Drive	Clarenville	A5A 1K3	709-466-5808
Department of Justice and Public Safety - Corner Brook	6th Floor, Sir Richard Squires Building, 84 Mount Bernard Avenue	Corner Brook	A2H 6J8	709-637-2614
Department of Justice and Public Safety - Gander	2nd Floor, Fraser Mall, 230 Airport Boulevard	Gander	A1V 2N9	709-256-1028
Department of Justice and Public	4th Floor, Provincial Bldg,	Grand Falls-Windsor	A2A 1W9	709-292-4544

Safety - Grand Falls-Windsor	3 Cromer Avenue			
Department of Justice and Public Safety - Happy Valley/Goose Bay	171 Hamilton River Road	Happy Valley/Goose Bay	A0P 1E0	709-896-0446
Department of Justice and Public Safety - Marystown	P.O. Box 1182, Marystown Public Bldg, 61-69 Ville Marie Drive	Marystown	A0E 2M0	709-279-3216
Department of Justice and Public Safety - Nain		Nain	A0P 1L0	709-922-2360
Department of Justice and Public Safety - Port Saunders	Dobbin Building	Port Saunders	A0K 4H0	709-861-2147
Department of Justice and Public Safety - St. John's	P.O. Box 8700, 3rd Floor, Atlantic Place	St. John's	A1B 4J6	709-729-0900
Department of Justice and Public Safety - Stephenville	35 Alabama Drive	Stephenville	A2N 3K9	709-643-6588
Newfoundland and Labrador Sexual Assault Crisis and Prevention Centre	Suite 233, 31 Peet Street	St. John's	A1B 3W8	709-769-8998
Public Legal Information Association of Newfoundland and Labrador (Plian)	Suite 301, 4th Floor, 291-293 Water Street	St. John's	A1C 1B9	709-722-2643
Seniors Resource Centre (Association of Newfoundland and Labrador)	24 Road Deluxe	St. John's	A1A 3W8	709-737-2333
Sexual Assault Crisis and Prevention Centre Inc.	Suite 101, 360 Topsail Road	St. John's	A1E 2B6	709-747-7757
St. John's Women's Centre	170 Cashin Avenue Extension	St. John's	A1E 3B6	709-753-0220

PRINCE EDWARD ISLAND				
Name	Address	City	Postal Code	Phone Number
Community Legal Information Association of PEI, Inc.	Suite 111, 40 Enman Crescent	Charlottetown	C1E 1E6	902-892-0853
PEI Family Violence Prevention Services Inc.	P.O. Box 964	Charlottetown	C1A 7M4	902-894-3354
Victim Services: Queens and Kings County- Department of Justice and Public Safety	1 Harbourside Access Road	Charlottetown	C1A 7N8	(902) 368-4582
PEI Rape and Sexual Assault Crisis Centre	P.O. Box 1522, 1 Rochford Street	Charlottetown	C1A 7N3	902-566-1864
Victim Services: Prince County - Department of Justice and Public Safety	263 Heather Moyse Drive	Summerside	C1N 5P1	(902) 888-8218
Amherst RCMP Detachment	39 Highway 6, TT6 (Victoria Street W)	Amherst	B4H 3Y4	902-667-3859
Antigonish County RCMP Detachment	4 Fairview Street	Antigonish	B2G 1R3	902-863-6500
Arichat RCMP Detachment	1706 Highway 206	Arichat	B0E 1A0	902-226-2533
Avalon Sexual Assault Centre	1526 Dresden Row, 4th Floor	Halifax	B3J 3K3	902-422-4240
Baddeck RCMP Detachment	16 Hillcrest Drive	Baddeck	B0E 1B0	902-295-2350
Barrington RCMP Detachment	2486 Highway 3	Barrington	B0W 1E0	902-637-2325
Bible Hill RCMP Detachment	283 Pictou Road	Truro	B2N 5V3	902-893-6820
Bridgetown RCMP Detachment	552 Granville Street (Evangeline Trail)	Bridgetown	B0S 1C0	902-665-4481
Bridgewater Police Service	45 Exhibition Drive	Bridgewater	B4V 0A6	902-543-2464

Bridgewater RCMP Detachment	14 Cook's Lane	Bridgewater	B4V 3V3	902-527-5555
Canso RCMP Detachment	230 Main Street	Canso	B0H 1H0	902-366-2240
Chapel Hill	233 Chapel Island Road	Chapel Island	B0E 3B0	902-535-2120
Chester RCMP Detachment	625 Highway 14	Chester	B0J 1J0	902-275-3583
Chéticamp RCMP Detachment	32 Barren Road	Chéticamp	B0E 1H0	902-224-2050
Cole Harbour RCMP Community Assistance Office	1171 Cole Harbour Road	Cole Harbour	B2V 1E8	902-426-8130
CSC Victim Services	1045 Main Street, 2nd Floor	Moncton	E1C 1H1	902-426-8130
Department of Justice Criminal Injuries Counseling Program	4th Floor, 1690 Hollis Street	Halifax	B3J 3J9	902-424-4651
Department of Justice Victim Services Program Head Office	4th Floor, 1690 Hollis Street	Halifax	B3J 3J9	902-424-3309
Digby RCMP Detachment	129 Victoria Street	Digby	B0V 1A0	902-245-2579
Enfield RCMP Detachment Community Assistance Office	136 Highway 2	Enfield	B2T 1C8	902-883-7077
Eskasoni RCMP Detachment	4832 Shore Road	Eskasoni	B1W 1G6	902-379-2822
Guysborough RCMP Detachment	55 Queen Street	Guysborough	B0H 1N0	902-533-3801
Halifax Regional Police Victim Services	7 Mellor Avenue	Dartmouth	B3B 0E8	902-490-5300
Indian Brook RCMP Detachment	523 Church Street	Indian Brook	B0N 2H0	902-758-3388
Nova Scotia Advisory Council on the Status of Women	Suite 202, 6169 Quinpool Road	Halifax	B3H 2T3	902-424-8662
Parrsboro RCMP Community Assistance Office	501 Upper Main Street	Parrsboro	B0M 1S0	902-254-2424
Pictou County Women's Centre	503 South Frederick Street	New Glasgow	B2H 3P3	902-755-4647
Provincial Victim Services	Suite 306, 277 Pleasant	Dartmouth	B2Y 4B7	902-424-3307

Program (Dartmouth)	Street			
Provincial Victim Services Program (Kentville)	Suite 204, 49 Cornwallis Street	Kentville	B4N 2E3	902-679-6201
Provincial Victim Services Program (Sydney)	136 Charlotte Street, 4th Floor	Sydney	B1P 1C3	902-424-3307
RCMP H Division - Provincial Headquarters	P.O. Box 2286, 3139 Oxford Street	Halifax	B3J 3E1	902-426-2301
RCMP Victim Services - Sheet Harbour Office	22552 Highway 7	Sheet Harbour	B0J 3B0	902-885-2510
RCMP Victim Services - Windsor Municipal	100 King Street	Windsor	B0N 2T0	902-798-2207
Tatamagouche RCMP Community Assistance Office	P.O. Box 51	Tatamagouche	B0K 1V0	902-657-2040
Windsor Rural RCMP Victim Assistance Office	140 Morison Drive	Windsor	B0N 2T0	902-798-8366
YUKON				
Name	Address	City	Postal Code	Phone Number
CSC Victim Services	32560 Simon Ave, 2nd Floor	Abbotsford	V2T 5L7	866-806-2275
Government of Yukon, Seniors' Services/Adult Protection Unit	Suite 100, 204 Black Street	Whitehorse	Y1A 2C6	867-456-3946
Kwanlin Dun First Nation, Community Justice Program	7 O'Brien Road	Whitehorse	Y1A 6H6	867-633-7850
Victim Services, Department of Justice, Yukon Government	2nd Floor, 301 Jarvis Street	Whitehorse	Y1A 2H3	867-667-8500

NUNAVUT				
Name	Address	City	Postal Code	Phone Number
Correctional Service Canada - Victim Services	Suite 9C52, 340 Laurier Avenue West	Ottawa	K1A 0P9	866-806-2275
Department of Community Justice	Suite 1000, Station 510	Iqaluit	X0A 0H0	867-975-6308
Nunavut Victim Services				1-866-456-5216
Pulaarvik Kablu Friendship Centre	P.O. Box 429	Rankin Inlet	X0C 0G0	867-645-2600
RCMP V Division	960 Federal Road	Iqaluit	X0A 0H0	867-979-0123
NORTHWEST TERRITORIES				
Name	Address	City	Postal Code	Phone Number
Crown Victim Witness Program	P.O. Box 2840	Inuvik	X0E 0T0	867-777-3075
Crown Witness Coordination Program	5020 48th Street, 2nd Floor	Yellowknife	X1A 2N1	867-669-6931
CSC Victim Services	2313 Hanselman Place	Saskatoon	S7K 3X5	877-322-5822
Fort Good Hope Victim Services	C/O K'asho Got'ine Charter Community Council	Fort Good Hope	X0E 0H0	867-598-2247
Fort Simpson Victim Services	C/O LKFN, 9505-101st Street	Fort Simpson	X0E 0N0	867-695-3136
Fort Smith Victim Services	195 McDougal Road, Fort Smith Métis Council, McDougal Centre	Fort Smith	X0E 0P0	867-872-3520
Hay River Victim Services	100 Reserve Highway	Hay River	X0E 1G4	867-876-2020
Inuvik Victim Services	4 Dolphin Street	Inuvik	X0E 0T0	867-777-5493

Native Women's Association of NWT	4902-50th Avenue	Yellowknife	X1A 2P7	867-873-5509
Tlicho Victim Services	Tlicho Government Building	Behchoko	X0E 0Y0	867-392-6381
Yellowknife Victim Services	C/O Native Women's Association of the NWT, 5017 49th Street, Tapwe Building	Yellowknife	X1A 2P7	867-873-5509

5.5: Table 5

United States: Victim Assistance and Compensation Programs		
State/Territory	Victim Assistance Program	Victim Compensation Program

Alabama	Alabama Department of Economic and Community Affairs Law Enforcement and Safety Division Phone: 334-353-3252 Fax: 334-242-0712	Alabama Crime Victims' Compensation Commission Phone: 334-290-4420 Fax: 334-290-4455
Alaska	Alaska's Council on Domestic Violence and Sexual Assault Phone: 907-465-4321 Fax: 907-465-3627	Alaska Department of Administration Violent Crimes Compensation Board Phone: 800-764-3040 Fax: 907-465-2379
American Samoa	American Samoa Criminal Justice Planning Agency Phone: 684-633-5222	N/A
Arizona	Arizona Department of Public Safety Phone: 602-223-2000 Fax: 602-223-2943	Arizona Criminal Justice Commission's Crime Victim Services Phone: 877-668-2252 Fax: 602-364-1175
Arkansas	Arkansas Department of Finance and Administration Phone: 501-682-5266 Fax: 501-682-1029	Arkansas Department of Public Safety Crime Victims Reparations Board Phone: 501-682-1020 Fax: 501-682-5313
California	California Governor's Office of Emergency Services Phone: 916-845-8835	California Victim Compensation Board Phone: 800-777-9229
Colorado	Office for Victims Program Phone: 303-239-5703	Office for Victims Program Phone: 303-239-4493

Connecticut	State of CT Judicial Branch Office of Victim Services Phone: 800-822-8428	State of CT Judicial Branch Office of Victim Services Victim Compensation Program Phone: 888-286-7347 Fax: 860-263-2780
Delaware	State of Delaware Criminal Justice Council Phone: 302-577-8726 Fax: 302-577-3440	Delaware Department of Justice Victims' Compensation Assistance Program Phone: 302-255-1770 Fax: 302-577-1326
District of Columbia	Office of Victim Services and Justice Grants Phone: 202-727-6537 Fax: 202-727-6332	DC Courts Crime Victims Compensation Program Phone: 202-879-4216 Fax: 202-879-4230
Florida	Florida Office of the Attorney General Crime Victims' Services Phone: 800-226-6667	Florida Office of the Attorney General Crime Victims' Services Phone: 800-226-6667 Fax: 850-487-1595
Georgia	Georgia Criminal Justice Coordinating Council Phone: 404-657-1956 Fax: 404-559-4960	Georgia Criminal Justice Coordinating Council Phone: 404-657-2222

Guam	Office of the Guam Attorney General Victim Services Division Phone: 671-475-3324 Ext. 5431 Fax: 671-477-4703	Office of the Guam Attorney General Victim Services Division Phone: 671-475-3324 Ext. 5431 Fax: 671-477-4703
Hawaii	Crime Prevention and Justice Assistance Division Phone: 808-586-1054 Fax: 808-586-1097	Crime Victim Compensation Commission Phone: 808-587-1143 Fax: 808-587-1146
Idaho	Idaho Council on Domestic Violence and Victim Assistance Phone: 208-332-1540 Fax: 208-334-2279	Idaho Crime Victims Compensation Program Phone: 208-334-6080 Fax: 208-334-7559
Illinois	Illinois Criminal Justice Information Authority Phone: 312-793-0890	Office of the Illinois Secretary State Court of Claims Assistance for Victims of Violent Crime Phone: 217-782-7101
Indiana	Indiana Criminal Justice Institute Victim Services Division Phone: 317-232-3482 Fax: 317-232-2927	Indiana Criminal Justice Institute Victim Services Division Phone: 800-353-1484 Fax: 317-233-4979

Iowa	Office of the Attorney General of Iowa Crime Victim Assistance Division Phone: 515-281-5044 Fax: 515-281-8199	Office of the Attorney General of Iowa Crime Victim Assistance Division Phone: 515-281-5044 Fax: 515-281-8199
Kansas	Crime Victim Information and Referrals (not affiliated with the Kansas VOCA Assistance Program) Phone: 800-828-9745 Note: The Kansas VOCA Assistance Program does not provide services to victims of crime	Kansas Attorney General's Office Kansas Crime Victims Compensation Board Phone: 785-296-2359 Fax: 785-296-0652
Kentucky	Kentucky Justice & Public Safety Cabinet Phone: 502-564-8218 Fax: 502-564-5244	Kentucky Claims Commission Phone: 800-469-2120 Fax: 502-573-4817
Louisiana	Louisiana Commission on Law Enforcement and Administration of Criminal Justice Phone: 225-342-1573 Fax: 225-342-1846	Louisiana Commission on Law Enforcement and Administration of Criminal Justice Phone: 888-684-2846
Maine	Maine Department of Health and Human Services 207-592-1872	Office of the Maine Attorney General Phone: 207-624-7882
Maryland	Maryland Governor's Office of Crime Prevention, Youth, and Victim Services Phone: 410-697-9312	Criminal Injuries Compensation Board Phone: 888-679-9347 Fax: 410-764-3815

Massachusetts	Massachusetts Office for Victim Assistance Phone: 617-586-1340	Massachusetts Victims of Violence Crime Compensation Phone: 617-727-2200 Fax: 617-742-6262
Michigan	Michigan Department of Health and Human Services Division of Victim Services Phone: 877-251-7373 Fax: 517-373-2439	Michigan Department of Health and Human Services Division of Victim Services Phone: 877-251-7373 Fax: 517-373-2439
Minnesota	Minnesota Department of Public Safety Office of Justice Programs Phone: 800-247-0390	Minnesota Department of Public Safety Office of Justice Programs Minnesota Crime Victims Reparations Board Phone: 651-201-7300 Fax: 651-296-5787
Mississippi	Mississippi State Department of Health Office Against Interpersonal Violence Phone: 601-206-1545	Mississippi Office of the Attorney General Crime Victim Compensation Program Phone: 800-829-6766 Fax: 601-576-4445
Missouri	Missouri Department of Social Services Phone: 573-751-5775	Missouri Department of Public Safety Victim Services Program Phone: 573-526-6006

Montana	Montana Board of Crime Control Phone: 406-444-1998	Montana Department of Justice Phone: 406-444-3653 Fax: 406-444-9680
Nebraska	Nebraska Crime Commission Phone: 402-471-3687	Nebraska Crime Commission Crime Victim Reparations Phone: 402-471-2828
Nevada	Nevada Department of Health and Human Services Division of Child and Family Services Phone: 775-684-4431	Nevada Department of Health and Human Services Division of Child and Family Services Phone: 702-486-2740
New Hampshire	New Hampshire Office of Victim/Witness Assistance Phone: 603-271-3671 Fax: 603-271-2110	New Hampshire Victims' Compensation Program Phone: 800-300-4500 Fax: 603-271-1255
New Jersey	New Jersey State Office of Victim Witness Advocacy Phone: 866-326-7206	Office of the Attorney General Department of Law and Public Safety Phone: 877-658-2221
New Mexico	New Mexico Crime Victims Reparation Commission Phone: 505-841-9432 Fax: 505-841-9437	New Mexico Crime Victims Reparation Commission Phone: 505-841-9432 Fax: 505-841-9437
New York	New York State Office of Victim Services Phone: 800-247-8035	New York State Office of Victim Services Phone: 800-247-8035

North Carolina	North Carolina Department of Public Safety Phone: 919-899-9141	North Carolina Department of Public Safety Phone: 800-826-6200
North Dakota	North Dakota Department of Corrections and Rehabilitation Phone: 701-328-6195	North Dakota Department of Corrections and Rehabilitation Phone: 701-328-6195
Northern Mariana Islands	Criminal Justice Planning Agency Phone: 670-285-0519	N/A
Ohio	Ohio Attorney General's Crime Victim Services Section Phone: 614-466-5610	Ohio Attorney General's Crime Victim Compensation Program Phone: 614-466-5610
Oklahoma	District Attorneys Council Victim Services Division Phone: 800-745-6098 Fax: 405-264-5097	District Attorneys Council Victim Services Division Phone: 800-745-6098 Fax: 405-264-5097
Oregon	Oregon Department of Justice Crime Victim and Survivor Services Phone: 503-378-5348 Ext. 1 Fax: 503-378-5738	Oregon Department of Justice Crime Victim and Survivor Services Phone: 503-378-5348 Fax: 503-378-5738
Pennsylvania	Pennsylvania Office of Victim Services Phone: 800-233-2339 Fax: 717-787-4306	Pennsylvania Office of Victims' Services Phone: 800-233-2339 Fax: 717-787-4306

Puerto Rico	Oficina de Compensación y Servicios a las Víctimas y Testigos de Delitos Phone: 787-721-2900	Oficina de Compensación y Servicios a las Víctimas y Testigos de Delitos Phone: 787-721-2900 Fax: 787-723-8675
Rhode Island	Rhode Island Public Safety Grant Administration Office Phone: 401-764-5797	Office of the General Treasurer Crime Victim Compensation Program Phone: 401-462-7655 Fax: 401-462-7694
South Carolina	South Carolina Department of Crime Victim Assistance Grants Phone: 803-896-8712 Fax: 803-896-8714	South Carolina Department of Crime Victim Compensation Phone: 803-734-1900 Fax: 803-734-1708
South Dakota	South Dakota Department of Public Safety Victims' Assistance Program Phone: 605-773-6317	South Dakota Department of Public Safety Crime Victims' Compensation Program Phone: 605-773-6317
Tennessee	Tennessee Department of Finance and Administration Phone: 615-770-3986	Tennessee Department of Treasury Criminal Injuries Compensation Phone: 615-741-2734 Fax: 615-532-4979

Texas	<p>Office of the Texas Governor Public Safety Office Criminal Justice Division</p> <p>Texas Crime Victims Clearinghouse</p> <p>Phone: 800-848-4284</p> <p>Note: The Texas Crime Victims Clearinghouse is not affiliated with the Texas VOCA Victim Assistance Program</p>	<p>Texas Office of the Attorney General Crime Victims' Compensation Program</p> <p>Phone: 800-983-9933 Fax: 512-320-8270</p>
Utah	<p>Utah Office for Victims of Crime</p> <p>Phone: 801-238-2360 Fax: 801-533-4127</p>	<p>Utah Office for Victims of Crime</p> <p>Phone: 801-238-2360 Fax: 801-533-4127</p>
Vermont	<p>Vermont Center for Crime Victim Services</p> <p>Phone: 800-750-1213</p>	<p>Vermont Center for Crime Victim Services</p> <p>Phone: 800-750-1213</p>
Virgin Islands	<p>Law Enforcement Planning Commission</p> <p>Phone: 340-774-6400 Ext. 210 Fax: 340-776-3317</p>	<p>U.S. Virgin Islands Department of Human Services</p> <p>Criminal Victims Compensation Commission</p> <p>Phone: 340-718-4068 Ext. 4104</p>
Virginia	<p>Virginia Department of Criminal Justice Services</p> <p>Phone: 804-786-7802</p>	<p>Virginia Victims Fund</p> <p>Phone: 800-552-4007 Fax: 804-823-6905</p>
Washington	<p>Washington State Department of Commerce</p> <p>Office of Crime Victim Advocacy</p> <p>Phone: 800-822-1067 Fax: 360-586-7176</p>	<p>Washington State Department of Labor & Industries</p> <p>Phone: 800-762-3716 Fax: 360-902-5333</p>

West Virginia	West Virginia Department of Military Affairs and Public Safety Division of Justice and Community Services Phone: 304-558-8814 Ext. 53312 Fax: 304-558-0391	West Virginia Legislative Claims Commission Crime Victims Compensation Fund Phone: 304-347-4850 Fax: 304-347-4915
Wisconsin	Wisconsin Department of Justice Office of Crime Victim Services Phone: 800-446-6564 Fax: 608-264-6368	Wisconsin Department of Justice Office of Crime Victim Services Phone: 800-446-6564 Fax: 608-264-6368
Wyoming	Wyoming Attorney General Division of Victim Services Phone: 307-777-7200 Fax: 307-777-6683	Wyoming Attorney General Division of Victim Services Phone: 307-777-7200 Fax: 307-777-6863

5.6: Table 6

Canadian Criminal Injuries Compensation Programs: Services for Foreign Citizens Victimized in Canada			
Province/Territory	Name of Compensation Program	Services for Foreign Citizens? (Y/N)	Exceptions
British Columbia	The Crime Victim Assistance Program	Y	N/A
Alberta	N/A	N/A	N/A
Saskatchewan	Victim Services	Y	N/A
Manitoba	Compensation for Victims of Crime Program	Y	N/A

Ontario	Victim Quick Response Program+ (VQRP+)	Y	Proof of residency is required, but not citizenship
Quebec	Indemnisation des victimes d'actes Criminels (IVAC)	Y	N/A
Prince Edward Island	Victim Services	Y	N/A
Newfoundland and Labrador	N/A	N/A	N/A
Nova Scotia	Crime Injuries Counselling Program	Y	N/A
New Brunswick	Victim Services Program	Y	N/A
Nunavut	N/A	N/A	N/A
Yukon	Victims of Crime Emergency Fund (VCEF)	Y	N/A
Northwest Territories	Victims of Crime Emergency Fund	Y	N/A

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